Why aren't you managing your child support case online?

Check and print your payments

Message your caseworker anytime

Update your personal information

Register on the Web Portal today!

Collect the following information for registration:

1
- ☐ Your current email address
- ☐ Child Support case number
- ☐ Social Security number

One more thing!....Which applies to you?

2

I am ordered to _receive_ payments on at least one case:

☐ You will need your E-QuickPay number or the bank account number you receive your deposits. If you are new to Child Support and do not have an order set up in the system you will need your Web ID.

-OR-

I am ordered to _make_ payments:

☐ You will need your Web ID.

3
Contact us at 216-443-5100 or email us at: Cuyahoga-Childsupport-Online@jfs.ohio.gov if you do not know your Web ID, case number or need any assistance setting up your portal account today!

4
Visit **https://childsupport.ohio.gov** and choose a User ID and Password.

If you have an established User ID and Password through the Ohio Department of Job and Family Services (ODJFS) online Cash, Food, or Medical Benefits Portal, please use the same User ID and Password for the Child Support Customer Service Portal.

5
Open your email within four days and click the confirmation to complete registration.

Cuyahoga County
Together We Thrive

Office of Child Support Services

1640 Superior Avenue | Cleveland, Ohio 44114 | 216-443-5100 | www.cuyahogacounty.us