

# DO YOU NEED HELP ACCESSING SOCIAL SERVICES AND WORK SUPPORT?



**FOOD**  
ASSISTANCE

**Library staff are trained Benefits Navigators who can help:**

## **APPLYING FOR BENEFITS**

### **1. [www.benefits.ohio.gov](http://www.benefits.ohio.gov)**

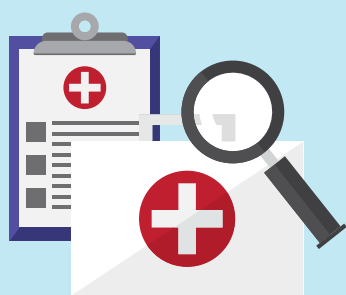
Online is the easiest and most efficient way to apply. Available 24/7.

### **2. 1.844.640.OHIO (6446)**

The Contact Center allows for real-time eligibility and case changes Monday - Friday / 8:00 a.m. - 4:00 p.m.

### **3. Fax Services**

Library staff can help fax your benefit applications and documents for FREE to any Cuyahoga County neighborhood family service center.



**MEDICAL**  
ASSISTANCE

## **CONNECTING YOU WITH FREE CLASSES AND PROGRAMS OR CALL 1.833.ASPIRE2 FOR INFORMATION**

1. GED/High School Equivalency Prep
2. Adult Basic Literacy and Skills
3. Technology Training
4. Job & Career Coaching



**CASH**  
ASSISTANCE



Cuyahoga County  
**Together We Thrive**

# SHAKER HEIGHTS PUBLIC LIBRARY

## Main Library

16500 Van Aken Boulevard  
Shaker Heights, OH 44120  
Phone: (216) 991-2030

## Hours

<b>Monday - Thursday</b>	<b>11:00 AM - 7:00 PM</b>
<b>Friday &amp; Saturday</b>	<b>9:30 AM - 5:30 PM</b>
<b>Sunday</b>	<b>1:00 PM - 5:00 PM</b>

## Bertram Woods Branch

20600 Fayette Road  
Shaker Heights, OH 44122  
Phone: (216) 991-2421

## Hours

<b>Monday -Thursday</b>	<b>11:00 AM - 7:00 PM</b>
<b>Friday &amp; Saturday</b>	<b>9:30 AM - 5:30 PM</b>
<b>Sunday</b>	<b>Closed</b>

**shakerlibrary.org**

