

Cleveland-Cuyahoga County CoC Renewal Performance Evaluation 2023 Standards and Scoring

Evaluation Criteria		2023 Benchmark/Standard			Points	Scale	Points	Scale	Points	Scale
		PSH-SH	RRH-ES	RRH-PH	PSH-SH		RRH-ES		RRH-PH	
Objective Criteria										
1	Occupancy - Annual	95%*	95%	95%	10.0	95%=5, 90-94%=3, ≤ 89.99=0	10.0	95%=5, 90-94%=3, ≤ 89.99=0	10.0	95%=5, 90-94%=3, ≤ 89.99=0
2	Expenditure of Grant Funds	95%	95%	95%	10.0	95 -100% = 5 90-94.99% = 3	10.0	95 -100% = 5 90-94.99% = 3	10.0	95 -100% = 5 90-94.99% = 3
3	Cost Effectiveness	within 10% of average			**	meet criteria full points, no points for not meeting	**	meet criteria full points, no points for not meeting	**	meet criteria full points, no points for not meeting
4	Length of Time in Shelter		30 days or less		-	-	5.0	meet criteria full points, no points for not meeting	-	UIR
5	Admissions from Coordinated Entry	100%	100%	100%	10.0	meet criteria full points, no points for not meeting	10.0	meet criteria full points, no points for not meeting	10.0	meet criteria full points, no points for not meeting
6	Length of Time from CE Referral to housing placement - single site	30 days or less *	n/a	n/a	7.5	meet criteria full points, no points for not meeting	-	-	-	-
7	Length of Time from CE Referral to Housing Placement - scatter site	60 days or less *	60 days or less	60 days or less	-		7.5	meet criteria full points, no points for not meeting	7.5	meet criteria full points, no points for not meeting
8	Use of Housing First	All criteria met			7.5	meet criteria full points, no points for not meeting	7.5	meet criteria full points, no points for not meeting	7.5	meet criteria full points, no points for not meeting
9	Lived Experience: Governing Board	At least 10% with lived experience or there is greater representation of people with lived experience from 2021 to present			**		**		**	
10	Lived Experience - Agency Staff				**		**		**	
11	Under-represented individuals (BIPOC, LGBTQ) - Governing Board				**		**		**	

12	Under-represented individuals (BIPOC, LGBTQ) in agency staffing	represented person in managerial role from 2021 to present			**		**		**	
13	Project serves population with high needs	over 50% unsheltered or zero income at entry	at least 75% have disability	at least 75% have disability	5.0	meet criteria full points, no points for not meeting	5.0	meet criteria full points, no points for not meeting	5.0	meet criteria full points, no points for not meeting
14	Consumer Surveys - Response Rate	35%	35%	35%	10.0	meet criteria full points, no points for not meeting	5.0	meet criteria full points, no points for not meeting	10.0	meet criteria full points, no points for not meeting
Objective Criteria					60.0		60.0		60.0	
Performance Measures										
1	Exits to Shelter, Streets or Unknown	10% *	10%	10%	5.0	0-10%= 5	5.0	0-10%= 5	5.0	0-10%= 5
2	Earned Income: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more) .	10% *	20%	40%	5.0	≥ 10%= 5, 9.99%=3, 4.99%=0	5.0	≥ 20%=5, 15-19.99%=3, ≤ 14.99%=0	5.0	≥ 40%=5, 30-39.99%=3, ≤29.99%=0
3	Other Income: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more).	60% *	60%	70%	5.0	≥ 60%=5, 59.99%=3, 49.99%=0	5.0	≥ 60%=5, 50-59.99%=3, ≤ 40.99%=0	5.0	≥ 70%=5, 60-69.99%=3, ≤ 59.99%=0
4	Non-Cash Benefits: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more).	60% *	75%	70%	5.0	≥ 60%=5, 50-59%=3, ≤ 59.99%=0	5.0	≥ 75%= 5, 65-74.99%=3, ≤ 65%=0	5.0	≥ 70%=5, 60-69%=3, ≤ 59.99%=0
5	Remained in PSH or exit to PH	80% *	-	-	5.0	≥ 80% = 5	-	-	-	-
6	Exits to PH	-	85%	85%	-		5.0	85 - 100%=5, 70-84%=3, ≤ 69.99%=0	5.0	85 - 100%=5, 70-84%=3, ≤ 69.99%=0
7	Return to Homelessness within 0-6 months	Less than or equal to 4% *	Less than or equal to 4%	Less than or equal to 4%	7.5	≤ 4%=7.5, 4-10%=5, 10%=0	7.5	≤ 4%=7.5, 4-10%=5, > 10%=0	7.5	≤ 4%=7.5, 4-10%=5, > 10%=0
8	Return to Homelessness within 7-12 months	Less than or equal to 8% *	Less than or equal to 8%	Less than or equal to 8%	7.5	≤8%=7.5, 8.1-13%=5, > 10%=0	7.5	≤8%=7.5, 8.1-13%=5, > 10%=0	7.5	≤8%=7.5, 8.1-13%=5, > 10%=0
System Performance					40.0		40.0		40.0	
Total Score					100.0		100.0		100.0	

