

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2022 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2022 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2022 CoC Program Competition on behalf of your CoC.

- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: OH-502 - Cleveland/Cuyahoga County CoC

1A-2. Collaborative Applicant Name: Cuyahoga County

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Cuyahoga County

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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- Frequently Asked Questions

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| 1B-1. | Inclusive Structure and Participation–Participation in Coordinated Entry. | |
| | NOFO Sections VII.B.1.a.(1), VII.B.1.e., VII.B.1.p., and VII.B.1.r. | |
| | In the chart below for the period from May 1, 2021 to April 30, 2022: | |
| | 1. select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or | |
| | 2. select Nonexistent if the organization does not exist in your CoC’s geographic area: | |

| | Organization/Person | Participated in CoC Meetings | Voted, Including Electing CoC Board Members | Participated in CoC’s Coordinated Entry System |
|-----|---|------------------------------|---|--|
| 1. | Affordable Housing Developer(s) | Yes | No | Yes |
| 2. | Agencies serving survivors of human trafficking | Yes | Yes | Yes |
| 3. | CDBG/HOME/ESG Entitlement Jurisdiction | Yes | Yes | Yes |
| 4. | Disability Advocates | Yes | Yes | Yes |
| 5. | Disability Service Organizations | Yes | Yes | Yes |
| 6. | EMS/Crisis Response Team(s) | No | No | Yes |
| 7. | Homeless or Formerly Homeless Persons | Yes | Yes | Yes |
| 8. | Hospital(s) | Yes | Yes | Yes |
| 9. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Nonexistent | No | No |
| 10. | Law Enforcement | No | No | Yes |
| 11. | Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates | Yes | Yes | Yes |
| 12. | LGBTQ+ Service Organizations | Yes | No | Yes |
| 13. | Local Government Staff/Officials | Yes | Yes | No |
| 14. | Local Jail(s) | No | No | Yes |
| 15. | Mental Health Service Organizations | Yes | Yes | Yes |
| 16. | Mental Illness Advocates | Yes | Yes | Yes |

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|-----|---|-----|-----|-----|
| 17. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes | Yes | Yes |
| 18. | Organizations led by and serving LGBTQ+ persons | Yes | Yes | Yes |
| 19. | Organizations led by and serving people with disabilities | No | No | Yes |
| 20. | Other homeless subpopulation advocates | Yes | Yes | Yes |
| 21. | Public Housing Authorities | Yes | Yes | Yes |
| 22. | School Administrators/Homeless Liaisons | Yes | Yes | Yes |
| 23. | State Domestic Violence Coalition | No | No | No |
| 24. | State Sexual Assault Coalition | No | No | No |
| 25. | Street Outreach Team(s) | Yes | Yes | Yes |
| 26. | Substance Abuse Advocates | Yes | Yes | Yes |
| 27. | Substance Abuse Service Organizations | Yes | Yes | Yes |
| 28. | Victim Service Providers | Yes | Yes | Yes |
| 29. | Domestic Violence Advocates | Yes | No | Yes |
| 30. | Other Victim Service Organizations | Yes | Yes | Yes |
| 31. | Youth Advocates | Yes | Yes | Yes |
| 32. | Youth Homeless Organizations | Yes | Yes | Yes |
| 33. | Youth Service Providers | Yes | Yes | Yes |
| | Other: (limit 50 characters) | | | |
| 34. | Veterans Administration Services | Yes | Yes | Yes |
| 35. | | | | |

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| 1B-2. | Open Invitation for New Members. | |
| | NOFO Section VII.B.1.a.(2) | |

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| | Describe in the field below how your CoC: |
| 1. | communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC; |
| 2. | ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats; |
| 3. | invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities). |

(limit 2,500 characters)

(1) CoC membership is open to any individual or organization in the CoC at any time. Community providers are invited to apply annually through mass email and bi-monthly announcements at CoC Advisory Board meetings, which are open to the public. Information about joining, the application, and a description of the process can be found on the OHS website. The website also provides information about meetings locations and topics. (2) Formal invitations for board member applications are issued to stakeholder agencies & homeless advocacy groups to recruit all interested parties, including persons with disabilities, through email notifications & by attending stakeholder meetings & inviting participation. OHS staff review membership & strive to address any gaps in representation. OHS continuously works to include new stakeholders. Membership materials are shared through emails & posted on the OHS website. Cuyahoga County protocols regarding electronic PDF files comply with the latest web content accessibility (ADA) guidelines. Prior to uploading any electronic files, they are first checked for accessibility to people with disabilities and modifications made, as required to ensure all communication is readily accessible to people with disabilities.(3) Annually, the CoC Governance Committee issues formal notification & solicits nominations from specific entities and all interested parties via email; notification is posted on the OHS website. The Governance Committee expanded the application process to prioritize BIPOC, LGTBQ, and disabled persons for membership. Specific efforts are made to outreach persons with lived experience. Flyers are distributed at Drop-In & Shelter sites, at PSH single-site buildings, & by attending Shelter Resident & Homeless Congress(HC) meetings. OHS staff attend the monthly HC meetings comprised of shelter residents & formerly homeless. OHS recruits membership representative of persons served in the CoC. The CoC Lead agency, OHS, has partnered in the “Stepping Up Initiative”, an effort involving the Police, Courts, Jail, Probation, and the Mental Health system to improve outcomes for mentally ill, homeless persons involved with the Justice system. The CoC invited representatives of these other systems to consider submitting a membership application for the OHS Advisory Board. The CoC’s Governance Committee also revised Advisory Board bylaws to ensure that the composition of voting members better reflects the community served.

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| 1B-3. | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. | |
| | NOFO Section VII.B.1.a.(3) | |

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| Describe in the field below how your CoC: | |
| 1. | solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness; |
| 2. | communicated information during public meetings or other forums your CoC uses to solicit public information; and |
| 3. | took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness. |

(limit 2,500 characters)

(1)As the CoC Lead Agency, the Office of Homeless Services (OHS) actively seeks input from existing and potential stakeholders as it develops targeted strategies to prevent and end homelessness. In 2022, OHS increased efforts to recruit persons with lived experience and young adults for participation in CoC committees and planning initiatives. OHS staff contact representatives by email and phone to extend an invitation to participate. In addition, provider agencies ask for client feedback and recommendations. (2) OHS convenes CoC activities for stakeholders, persons with lived experience, government leadership, the public, and philanthropy. Feedback and opinions are shared, discussed, and considered through this work. Meetings are accessible and hosted virtually and in person, with agendas and materials to inform the discussion. Before any meeting, email and website postings are used as the primary forms of contact. OHS staff also contacts stakeholders not likely to participate in organized meetings by attending their meetings or asking for face-to-face meetings. (3.) Feedback from public meetings and focus groups informs proposed standards and policies and drives process improvements. The CoC has established a Program Policy Committee (PPC), which meets monthly and allows for public comment and recommendations by the membership. All solicited feedback from organizations and individuals is brought to the PPC, by OHS or other attendees, for review and consideration relative to updating and implementing policy. The PPC will submit recommendations to the Advisory Board for approval. The CoC Advisory Board voting membership has been expanded to include additional BIPOC, LGBTQ, youth, and organization-specific representation. The board maintains four seats designated for persons with lived experience, with each seat representing a specific subpopulation (BIPOC, LGBTQ, youth). An additional chair, representing youth, has been included in the Governance Charter.

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| 1B-4. | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding. | |
| | NOFO Section VII.B.1.a.(4) | |

Describe in the field below how your CoC notified the public:

| | |
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| 1. | that your CoC will consider project applications from organizations that have not previously received CoC Program funding; |
| 2. | about how project applicants must submit their project applications—the process; |
| 3. | about how your CoC would determine which project applications it would submit to HUD for funding; and |
| 4. | how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats. |

(limit 2,500 characters)

1) 5/19/22 - OHS staff presented the renewal process/new project invitation for the FY22 NOFO to the OHS Advisory Board, which included other CoC membership and public attendees. The meeting is a publicly accessible forum hosted virtually and in person, with OHS informing attendees that applications from organizations not previously receiving CoC Program funding will be considered. Notification of the open FY22 CoC Competition & application process was emailed to full CoC membership and also posted publicly on the OHS website on 8/4/22. (2) Per HUD guidelines, the Request for Applications (RFA) was emailed on 8/3/22 & posted on the OHS website on 8/4/22. RFA information outlined and described the application process for all interested parties submitting a new/renewal project application. OHS offered two webinars detailing the application process and how to submit a renewal/new project. The webinar content/Q&A was posted on the OHS website on 8/10/22 (renewal) and 8/16/22 (new). (3) The CoC identifies annual priorities, approved by the OHS Advisory Board, and posts this information publicly on the OHS website. The CoC's NOFO Strategy Committee reviews and approves the proposed ranking strategy for the annual CoC competition, as drafted by the OHS. The committee then advises the Advisory Board of the recommended ranking policy before the annual HUD CoC Application. New & renewal projects are scored by the NOFO Review Committee, using the approved scoring tools for each application type, and align with system performance measures & are compliant with HUD/CoC policies. Projects are selected for HUD submission based on score, ranking, and tier. The final project listing serves as the formal recommendation to the Advisory Board for approval. After board approval, the accepted/denied project notifications are emailed to the CoC and posted on the OHS website. The Advisory Board voted publicly at the OHS Advisory Board meeting on 9/15/22 to accept the ranking of all renewal & new projects. (4) All information related to the NOFO and CoC Application Process is announced at publicly accessible Advisory Board meetings and publicly posted on the County OHS website. Cuyahoga County website protocols ensure that electronic files comply with the latest web content accessibility (ADA) guidelines. County IT reviews all OHS materials to ensure accessibility prior to posting.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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| 1C-1. | Coordination with Federal, State, Local, Private, and Other Organizations. | |
| | NOFO Section VII.B.1.b. | |
| | In the chart below: | |
| | 1. select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or | |
| | 2. select Nonexistent if the organization does not exist within your CoC's geographic area. | |

| | Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects | Coordinates with the Planning or Operations of Projects? |
|-----|---|--|
| 1. | Funding Collaboratives | Yes |
| 2. | Head Start Program | Yes |
| 3. | Housing and services programs funded through Local Government | Yes |
| 4. | Housing and services programs funded through other Federal Resources (non-CoC) | Yes |
| 5. | Housing and services programs funded through private entities, including Foundations | Yes |
| 6. | Housing and services programs funded through State Government | Yes |
| 7. | Housing and services programs funded through U.S. Department of Health and Human Services (HHS) | Yes |
| 8. | Housing and services programs funded through U.S. Department of Justice (DOJ) | Yes |
| 9. | Housing Opportunities for Persons with AIDS (HOPWA) | Yes |
| 10. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Yes |
| 11. | Organizations led by and serving Black, Brown, Indigenous and other People of Color | Yes |
| 12. | Organizations led by and serving LGBTQ+ persons | Yes |
| 13. | Organizations led by and serving people with disabilities | Yes |
| 14. | Private Foundations | Yes |
| 15. | Public Housing Authorities | Yes |
| 16. | Runaway and Homeless Youth (RHY) | Yes |
| 17. | Temporary Assistance for Needy Families (TANF) | Yes |
| | Other:(limit 50 characters) | |

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| 18. | | |
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| 1C-2. | CoC Consultation with ESG Program Recipients. | |
| | NOFO Section VII.B.1.b. | |

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| Describe in the field below how your CoC: | |
| 1. | consulted with ESG Program recipients in planning and allocating ESG and ESG-CV funds; |
| 2. | participated in evaluating and reporting performance of ESG Program recipients and subrecipients; |
| 3. | provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and |
| 4. | provided information to Consolidated Plan Jurisdictions within your CoC's geographic area so it could be addressed in Consolidated Plan update. |

(limit 2,500 characters)

(1) There are 3 ESG/ESG-CV Entitlement jurisdictions within the CoC geographic area. The Office of Homeless Services (OHS), CoC lead agency, conducts a combined RFP process to award ESG/ESG-CV funds to shelters and RRH providers for 2 of the 3 jurisdictions: the City of Cleveland and Cuyahoga County. OHS evaluates system-wide data to make funding recommendations on behalf of these jurisdictions in alignment with CoC priorities. In addition, Cuyahoga County convenes entitlement jurisdictions for monthly planning calls to discuss funding and coordinate activities. The 3rd jurisdiction, the City of Lakewood, receives a small entitlement award which it manages in alignment with CoC objectives. (2) OHS, the CoC and HMIS Lead Agency, conducts monthly data quality and performance reviews for ESG/ESG CV projects within the CoC. Project performance data is reviewed weekly during RRH meetings and bi-monthly Advisory Board meetings. The annual RFP process is based on evaluation of each applicant's program performance. Data is provided by the HMIS. Subrecipients must include persons with lived experience on their governing boards to gauge project performance & effectiveness of service delivery. OHS verifies compliance with this and HUD requirements for Equal Access during the procurement process (3) In January of each year, OHS coordinates all activities associated with the PIT & HIC. Annual PIT methodology is approved by the Advisory Board. OHS is responsible for compiling, reporting, and submitting the PIT & HIC reports in HDX. Both reports are posted publicly on the OHS website, presented at board/committee meetings, and provided via email to each Con Plan jurisdiction. (4) The Cuyahoga County and City of Cleveland's Departments of Development request OHS to review, edit, and update the jurisdictions' Con Plans annually. This ensures alignment between Con Plan data & strategies, the HEARTH Act, and local practice. The City of Cleveland representative co-chairs the CoC's ESG Subcommittee. The Committee meets quarterly and reviews ESG-funded activity outcomes, particularly Rapid Re-Housing timely utilization, reductions in shelter Length of Stay, and returns to shelter. HMIS data is provided by OHS to support this process. As the HMIS lead, OHS provides a high degree of assistance and technical support to the City of Cleveland, City of Lakewood, Cuyahoga Development, and sub-recipient agencies relative to SAGE reporting.

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| 1C-3. | Ensuring Families are not Separated. | |
| | NOFO Section VII.B.1.c. | |

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

| | | |
|----|---|-----|
| 1. | Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated. | Yes |
| 2. | Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated. | Yes |
| 3. | Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients. | Yes |
| 4. | Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance. | Yes |
| 5. | Sought assistance from HUD by submitting AAQs or requesting technical assistance to resolve noncompliance of service providers. | Yes |
| 6. | Other. (limit 150 characters) | |
| | CoC Participation in HUD Sponsored Trainings | Yes |

| | | |
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| 1C-4. | CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts. | |
| | NOFO Section VII.B.1.d. | |

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

| | | |
|----|------------------------------|-----|
| 1. | Youth Education Provider | Yes |
| 2. | State Education Agency (SEA) | Yes |
| 3. | Local Education Agency (LEA) | Yes |
| 4. | School Districts | Yes |

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| 1C-4a. | Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts. | |
| | NOFO Section VII.B.1.d. | |

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

OHS and A Place 4 Me (AP4M), in partnership with 11 young adult leaders, developed the CoC’s current written plan to end youth homelessness. Organizations that helped develop the plan include PCWA, juvenile court, Cleveland Metropolitan School District (CMSD), CoC providers, RHY providers, LGBT Center, and MetroHealth. The plan, updated by the Advisory Board in 2020, includes four objectives: 1) Develop a network of trauma-informed services to help young adults maintain housing. Strategies are financial capability-building, mentorship, employment, and education connections. 2) Strengthen the safety net to identify, assess, and connect young adults in a housing crisis. 3) Expand age-appropriate housing options 4) Prevent homelessness among young adults, including those involved with systems. Strategies are coordinated. The four guiding principles support the objectives and strategies: Equity, hospitality, relationships, and flexibility. The CoC has strengthened its partnership with CMSD, the largest school district in Cuyahoga County; enrollment 37,158 (100% students w/ specialized services also economically disadvantaged). CMSD & OHS have a formal Memorandum of Agreement to ensure that families can access CMSD’s Project Act, a program providing specialized services to children & youth experiencing homelessness. Through this MOA, families enrolling in homeless assistance through Coordinated Entry will receive assistance to engage with Project Act to access school transportation and other educational resources; families in shelters comply with Basic Education Act requirements to enroll school-age children with Project Act within 24 hours. One of the CoC’s Advisory board members is also the LEA Director for the CMSD. This individual is heavily involved in all CoC efforts to support youth and families and has proven instrumental in community planning. The LEA works directly with the SEA for funding, policy, & technical support directly related to CoC service needs & strategies. As part of the community-wide, cross-sector initiative to prevent and end homelessness among young people, the Office of Homeless Services (OHS) has developed a comprehensive data-sharing arrangement that benefits youth-serving providers, including the CMSD’s Project Act, a program providing specialized services to children & youth experiencing homelessness. These formal partnerships are solidified through Homeless Management Information System’s (HMIS) Participating Provider Agreement.

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| 1C-4b. | Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. | |
| | NOFO Section VII.B.1.d. | |

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

In 2020, the CoC adopted a Coordinated Intake Operations Manual, which includes written CE policies and procedures. The manual is posted on the OHS website. The CE manual identifies a family shelter policy for eligibility that includes access to educational services. The CoC Coordinated Entry System (CES) conducts a thorough assessment of needs and barriers for all persons seeking assistance; this includes children’s educational needs. If a family cannot be diverted, it will receive a referral for immediate shelter to a family shelter, or the Family Overflow Shelter. No family seeking shelter is refused shelter if they are literally homeless. CE coordinates with Project Act (PA), the LEA entity. At CE Intake, families are provided written and verbal information about Project Act and the transportation, school supplies, clothing, and other free resources to homeless families. Families are directed to enroll with PA in person. At enrollment, a Release of Information is signed which enables CE and PA to share information regarding family placement and transportation arrangements as needed. PA staff will outreach to the family at the shelter location, particularly if the family is placed in the Overflow Shelter. PA is within walking distance of CE’s primary location. CoC-funded Shelter providers are required to connect families with Project Act within 24 hours of the family entering shelter, and to ensure that children are enrolled and attending school during the family’s shelter stay. These requirements are listed in the Shelter Standards that providers agree to follow in the contract executed between the agency and the CoC Lead Agency, the Office of Homeless Services. Families in permanent housing receive information on eligibility through their supportive services case manager.

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| 1C-4c. | Written/Formal Agreements or Partnerships with Early Childhood Services Providers. | |
| | NOFO Section VII.B.1.d. | |

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

| | | MOU/MOA | Other Formal Agreement |
|-----|--|---------|------------------------|
| 1. | Birth to 3 years | Yes | Yes |
| 2. | Child Care and Development Fund | No | Yes |
| 3. | Early Childhood Providers | Yes | Yes |
| 4. | Early Head Start | No | Yes |
| 5. | Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV) | Yes | Yes |
| 6. | Head Start | No | Yes |
| 7. | Healthy Start | No | Yes |
| 8. | Public Pre-K | Yes | Yes |
| 9. | Tribal Home Visiting Program | No | Yes |
| | Other (limit 150 characters) | | |
| 10. | | No | No |

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| 1C-5. | Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors—Collaborating with Victim Service Providers. | |
| NOFO Section VII.B.1.e. | | |
| Describe in the field below how your CoC regularly collaborates with organizations who help provide housing and services to survivors of domestic violence, dating violence, sexual assault, and stalking to: | | |
| 1. | update CoC-wide policies; and | |
| 2. | ensure all housing and services provided in the CoC are trauma-informed and can meet the needs of survivors. | |

(limit 2,500 characters)

1) In 2020, the Office of Homeless Services (OHS) as the CoC Lead Agency convened a workgroup to update Coordinated Entry (CE) Policies and adopt a DV Service Integration Policy (DVSIP). The CoC’s Policy Program Committee, which includes DV/Human Trafficking service provider representation, is responsible for reviewing & updating these policies on an annual basis. (2) All CoC service providers attend annual training on signs of trauma, effective assessment techniques, & the CoC’s process for service coordination outlined in the DVSIP. CE screens all clients, singles & families for DV to ensure best practice service provision to prevent retraumatization of vulnerable individuals. CoC staff are trained quarterly on trauma-informed care for safety planning, shelter placement, & coordination of supportive services. All measures are taken to ensure clients’ safety and security. If a client has safety concerns at CE, staff assist in creating an emergency transfer plan through the DV provider & service coordinator, Journey Center (JC). Client access services through JC’s 24-hr hotline. Individuals screened for human trafficking are referred to Project STAR (Sex Trafficking, Abuse & Recovery). Housing is coordinated through JC, CE, & the DV bonus grantee, Emerald Development & Economic Network. Housing is easily accessible and low-barrier, with services coordinated through a designated DV Housing Navigator. The Housing Navigator is responsible for facilitating a trauma-informed approach by working closely with the DV provider to establish familiarity with client history, needs, and safety plan. The navigator ensures continuity of the safety plan from shelter to independent living within the community. All housing placements are directed by client choice. In 2019, OHS required CE, Rapid Rehousing, and Permanent Supportive Housing project staff to participate in cross-training provided by Equality Ohio, the Renee Jones Empowerment Center & the May Dugan Trauma Center specific to survivors of sexual assault & human trafficking. In 2018 and 2019, OHS sponsored training on LGBTQ Support & Awareness for all project staff. In 2022, the CoC hosted a monthly training schedule using the Ohio Domestic Violence Network training resources and the partners referenced above. FLS engages the JC to conduct TIC and victim-centered services training annually. The Children Who Witness Violence Program, the Family Justice Center, and Legal Aid also provide training.

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| 1C-5a. | Annual Training on Safety and Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
| NOFO Section VII.B.1.e. | | |

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| | Describe in the field below how your CoC coordinates to provide training for: |
| 1. | project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and |
| 2. | Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually). |

(limit 2,500 characters)

(1)The Office of Homeless Services (OHS), the CoC Lead agency, coordinates with the CoC's DV provider, Journey Center (JC), to provide annual training to all CoC-funded project staff on Trauma-Informed Care (TIC), victim-centered best practices, and safety planning. The CoC requires Coordinated Entry (CE), Rapid Rehousing, and Permanent Supportive Housing project staff to participate in cross-training provided by Equality Ohio, the Renee Jones Empowerment Center, and the May Dugan Trauma Center, specific to survivors of sexual assault and human trafficking. The CoC sponsors annual, required training on LGBTQ Support and Awareness for all project staff. These trainings also offer a component that focuses on how best to identify and support the unique needs of the LGBTQ population impacted by DV. OHS maintains a monthly CoC project training schedule using the Ohio Domestic Violence Network training resources, as well as the partners referenced above. Best practice information is provided by JC and obtained through the annual fatality report and case review. (2) FrontLine Service (FLS) the CE provider, includes Trauma Informed Care (TIC), DV, LGBTQ, and Sexual Trafficking awareness training in their new hire orientation and quarterly. FLS engages the JC to conduct TIC and victim-centered services training annually; in addition, awareness and resource training by staff of the Children Who Witness Violence Program, the Family Justice Center, and Legal Aid is provided. This ensures that CE staff have the knowledge base to link survivors at Intake with needed services. When someone seeking shelter identifies as a survivor of DV or they are fleeing DV, CE is trained to immediately pursue the following assistance: a) legal interventions of a restraining order or Temporary Protection Order, b) connecting the client with the Victim Service provider(s) in the community who can assist; c) connecting to JC for shelter placement; d) developing a Safety Plan related to shelter placement or diversion if the DV Shelter is full; e) providing community resource information including a referral to the Family Justice Center.

| | | |
|--------|--|--|
| 1C-5b. | Using De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
| | NOFO Section VII.B.1.e. | |

| | |
|----|--|
| | Describe in the field below: |
| 1. | the de-identified aggregate data source(s) your CoC uses for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and |
| 2. | how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness. |

(limit 2,500 characters)

1) The Journey Center (JC) is the only CoC-funded domestic violence/survivor service provider and uses an HMIS comparable database, Osnum, to collect data and provide aggregate counts to the CoC. 2) This aggregate data allows the CoC to determine the need for additional resources and how best to reallocate existing resources if needed. The CoC uses this data to gauge the overall number of people fleeing DV and to identify/address any trends that emerge within victim subpopulations. JC provides emergency shelter to persons fleeing DV, dating violence, sexual assault, and stalking. The CoC is working with key local partners leading the Consortium against Human Trafficking, specifically, Equality Ohio, the Renee Jones Empowerment Center, Project Star, JC, and the May Dugan Trauma Center, to link survivors of human trafficking with CoC permanent housing resources. The CoC's Coordinated Entry System is facilitating survivor-centered accommodations to include referrals in HMIS to track service/housing referrals and outcomes. JC provides Annual Performance Reports to the CoC to track numbers served and performance. Combined with referrals from the JC, the CoC has the ability to develop aggregated, de-duplicated information to assess housing needs.

| | | |
|--------|--|--|
| 1C-5c. | Communicating Emergency Transfer Plan to Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
| | NOFO Section VII.B.1.e. | |
| | Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance: | |
| | 1. the emergency transfer plan policies and procedures; and | |
| | 2. the process for individuals and families to request an emergency transfer. | |

(limit 2,500 characters)

(1)The CoC has adopted a Domestic Violence Service Integration Policy, included in the Coordinated Intake Operations Manual. The policy is publicly posted on the OHS website. At Coordinated Entry, all clients are informed of the emergency transfer plan policies and procedures and their right to request the development of an emergency transfer plan on their behalf. (2) If a client self-identifies or is identified by CE or at a later time by a CoC provider as having a safety concern, CE staff will inform the client of the CoC's emergency transfer plan process and address any questions or concerns at that time. If approved by the client, CE will immediately approve and assist in creating an emergency transfer plan through the local domestic violence provider, Journey Center (JC), via the 24hr hotline. The CE provides placement to an undisclosed location if shelter placement is needed. CE staff are trained to provide trauma-informed care while assisting survivors of domestic violence in accessing safety planning services, shelter placement, and coordination of services to ensure clients' safety and security.

| | | |
|--------|--|--|
| 1C-5d. | Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. | |
| | NOFO Section VII.B.1.e. | |

Describe in the field below how your CoC ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have access to all of the housing and services available within the CoC's geographic area.

(limit 2,500 characters)

The Emerald Development & Economic Network (EDEN) is a non-profit housing agency and the main housing provider for the CoC. EDEN is the grantee for the existing CoC DV bonus project. The following sub-recipient agencies for the DV Bonus Project offer RRH assistance for survivors: Journey Center for Safety and Healing (JC), Cleveland Rape Crisis, Jewish Family Services Association, and FrontLine Service. These agencies have been providing survivor safety, legal aid, counseling, shelter, crisis intervention, court navigation, assistance with TPOs, and advocacy for decades. JC and CRC conduct trainings for other agencies across the state and nation on best practices for trauma-informed, victim-centered approaches to meeting clients' needs. All survivors receive access to the same services as all other populations experiencing homelessness & using the above best practices to ensure overall safety and wellness in the housing transition. Together, the housing assistance offered includes case management, housing location assistance and completion of housing applications, tenant education, transportation, and housing retention. They will continue to be engaged with the clients after the RRH assistance has ended to support their continued recovery and stabilization. Housing locators will work with service providers and the clients to make sure that housing meets the clients' safety concerns and safety plan. All housing location information is secure and confidential. The CoC follows best practices to ensure survivor housing placement safety.

| | | |
|--------|--|--|
| 1C-5e. | Including Safety, Planning, and Confidentiality Protocols in Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. | |
| | NOFO Section VII.B.1.e. | |

Describe in the field below how your CoC's coordinated entry includes:

- | | |
|----|----------------------------|
| 1. | safety protocols, |
| 2. | planning protocols, and |
| 3. | confidentiality protocols. |

(limit 2,500 characters)

(1) Safety protocols are critical when domestic violence (DV) survivors interface with Cuyahoga County’s Coordinated Entry (CE). Special considerations are given to individual preferences in assessment site to reduce or eliminate potential risk factors. CE staff are mobile and outreach the victim in a safe, secure, confidential location. CE staff assess the situation of those experiencing emergent safety concerns and contact local authorities while weighing potential safety risks. If a survivor reaches out by phone, CE staff confirm the individual is in a safe and secure location before proceeding with the assessment. Conversely, Victim Service Providers (VSPs) will contact CE for service coordination. Potential safety risks are considered in making shelter referrals. Diversion discussion explores safe alternatives to shelter. Mediation services are utilized for friend/family reunification. (2) Planning protocols are implemented beginning at the point of screening. CE screens all individuals for DV, dating violence, sexual assault, stalking, and human trafficking. The assessment includes screening questions to identify individuals experiencing current or imminent DV safety concerns. Identified individuals are connected to Journey Center for Safety and Healing (JC) to create a safety plan. CE staff submit safety plans and/or orders of protection with intakes. Individuals screened for indications of human trafficking are referred to Project STAR (Sex Trafficking, Abuse & Recovery). CE staff link individuals identified as DV survivors in real-time, with consent, to local VSPs for supplemental interventions, including safety plan development, potential shelter placement, therapy, support groups, advocacy efforts, and coordinated case management. Children witnessing DV will receive age and developmentally-appropriate assistance through local victim service child and adolescent agencies. (3) During the assessment process, CE staff review required documents to safeguard privacy and confidentiality. The CE system upholds all Federal and State confidentiality regulations to protect client records and privacy. In addition, the CoC’s HMIS Policies and Procedures Manual reinforces standards to maintain client privacy within the CoC. Participating agencies must maintain a comprehensive record (hard copy or electronic) for each client refusing/rescinding authorization to participate in HMIS. CE staff attend annual Protected Health Information trainings.

| | | |
|-------|---|--|
| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+—Anti-Discrimination Policy and Training. | |
| | NOFO Section VII.B.1.f. | |

| | | |
|--|--|-----|
| | 1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination? | Yes |
| | 2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)? | Yes |
| | 3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)? | Yes |

| | | |
|--------|--|--|
| 1C-6a. | Anti-Discrimination Policy—Updating Policies—Assisting Providers—Evaluating Compliance—Addressing Noncompliance. | |
| | NOFO Section VII.B.1.f. | |

Describe in the field below:

| | |
|----|---|
| 1. | whether your CoC updates its CoC-wide anti-discrimination policy, as necessary, based on stakeholder feedback; |
| 2. | how your CoC assisted providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination; |
| 3. | your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and |
| 4. | your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies. |

(limit 2,500 characters)

(1) In accordance with the Equal Access Final Rule and the Gender Identity Final Rule, the CoC has adopted a Nondiscrimination Policy, which is outlined in the Coordinated Intake (CI) Operations Manual. The CoC reviews/updates this policy annually through the Program Policy Committee. This committee meets monthly and allows for frequent reviews or updates based on stakeholder feedback. Policy changes/updates are subject to the OHS Advisory Board for final approval. (2) In 2021, the CoC created a CI workgroup, including provider agencies, to review, update, and create new policies for the continuum. Through this process, the workgroup established a CoC-wide Nondiscrimination Policy. The policy states CI shall market to and serve all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency, or who are least likely to apply in the absence of special outreach or accommodation to promote every individual's full and complete participation in CI. All CoC agencies must comply with all State of Ohio and Federal statutes relating to nondiscrimination. This CoC-wide policy was a catalyst for the development of policies at the provider level. All providers offering supportive services, shelter, and housing adhere to the continuum-wide policies. In coordination with a consultant, the OHS assisted providers in facilitating and implementing new policies that align with the overall CoC goal. (3) The Office of Homeless Services, CoC Lead, is responsible for reviewing project compliance annually and requires each agency to document adherence to CoC anti-discrimination policies as part of the contract process. The process involves a checklist including but not limited to intake processes, staff training, evidence of agency anti-discrimination and equal access policy, grievance policies, and documentation of outcomes. (4) If an agency demonstrates evidence of non-compliance during program monitoring, OHS addresses the monitoring finding through a formal corrective action plan which includes either revisions or implementation of policy. Furthermore, OHS works with Cuyahoga County's Department of Contract Administration and Performance (DCAP) and the County Department of Law to ensure that all anti-discrimination contract language is up to date and in alignment with CoC standards.

| | | |
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| 1C-7. | Public Housing Agencies within Your CoC's Geographic Area--New Admissions--General/Limited Preference--Moving On Strategy. | |
| | NOFO Section VII.B.1.g. | |

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the FY 2021 CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with--if there is only one PHA in your CoC's geographic area, provide information on the one:

| Public Housing Agency Name | Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2021 who were experiencing homelessness at entry | Does the PHA have a General or Limited Homeless Preference? | Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On? |
|--|---|---|---|
| Cuyahoga Metropolitan Housing Authority | 33% | Yes-Both | Yes |
| Emerald Development and Economic Network, Inc. | 12% | Yes-HCV | Yes |

| | | |
|--------|---|--|
| 1C-7a. | Written Policies on Homeless Admission Preferences with PHAs. | |
| | NOFO Section VII.B.1.g. | |

Describe in the field below:

1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference--if your CoC only has one PHA within its geographic area, you may respond for the one; or
2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

(1) Two PHAs, Cuyahoga Metropolitan Housing Authority and Emerald Development and Economic Network (EDEN), work closely with the CoC and have had "Homeless Preference" in place for many years. (a) The CoC has worked with CMHA to increase preference points for applicants to public housing, on the Housing Choice Voucher program waitlist, and for targeted project-based subsidy programs to households whose homeless status is verified by Coordinated Entry. In addition, the CoC entered into an MOU with the Cuyahoga Metropolitan Housing Authority to identify CoC clients for the Emergency Housing Voucher program and receives referrals directly from the CoC's Coordinated Entry. Per the attached documentation and for traditional PHA projects, CoC-referred applicants receive additional preference points so that literally homeless households move up the list to access PH more quickly. (b) EDEN has a PHA status but is also the primary direct recipient and sub-recipient of CoC funds for PSH and RRH. EDEN is committed to the HUD prioritization guidelines and is a key partner in the CoC strategy to end chronic homelessness. EDEN is the co-developer, owner, and property manager of over 700 PSH/CH units in the CoC and manages over 1,200 scattered-site PSH units. 2.) N/A

| | | |
|--------|--|--|
| 1C-7b. | Moving On Strategy with Affordable Housing Providers. | |
| | Not Scored–For Information Only | |

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

| | | |
|----|--|-----|
| 1. | Multifamily assisted housing owners | Yes |
| 2. | PHA | Yes |
| 3. | Low Income Housing Tax Credit (LIHTC) developments | Yes |
| 4. | Local low-income housing programs | Yes |
| | Other (limit 150 characters) | |
| 5. | | |

| | | |
|--------|--|--|
| 1C-7c. | Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. | |
| | NOFO Section VII.B.1.g. | |

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process?

| | | |
|----|--|-----|
| 1. | Emergency Housing Vouchers (EHV) | Yes |
| 2. | Family Unification Program (FUP) | Yes |
| 3. | Housing Choice Voucher (HCV) | Yes |
| 4. | HUD-Veterans Affairs Supportive Housing (HUD-VASH) | Yes |
| 5. | Mainstream Vouchers | Yes |
| 6. | Non-Elderly Disabled (NED) Vouchers | Yes |
| 7. | Public Housing | Yes |
| 8. | Other Units from PHAs: | |
| | | |

| | | |
|--------|--|--|
| 1C-7d. | Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. | |
| | NOFO Section VII.B.1.g. | |

| | | |
|----|---|----------------------------------|
| 1. | Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)? | Yes |
| | | Program Funding Source |
| 2. | Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement. | Family Unification Program (FUP) |

| | | |
|--------|---|--|
| 1C-7e. | Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). | |
| | NOFO Section VII.B.1.g. | |

| | | |
|--|--|-----|
| | Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan? | Yes |
|--|--|-----|

| | | |
|----------|--|--|
| 1C-7e.1. | List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program. | |
| | Not Scored–For Information Only | |

| | | |
|--|--|-----|
| | Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program? | Yes |
|--|--|-----|

| | | |
|--|---|--|
| | If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program. | |
|--|---|--|

| | |
|------------|----------------------|
| PHA | |
| | Cuyahoga Metropol... |

1C-7e.1. List of PHAs with MOUs

Name of PHA: Cuyahoga Metropolitan Housing Authority

1D. Coordination and Engagement Cont'd

| | | |
|-------|----------------------------------|--|
| 1D-1. | Discharge Planning Coordination. | |
| | NOFO Section VII.B.1.h. | |

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

| | |
|----------------------------|-----|
| 1. Foster Care | Yes |
| 2. Health Care | Yes |
| 3. Mental Health Care | Yes |
| 4. Correctional Facilities | Yes |

| | | |
|-------|---|--|
| 1D-2. | Housing First—Lowering Barriers to Entry. | |
| | NOFO Section VII.B.1.i. | |

| | | |
|----|--|------|
| 1. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition. | 26 |
| 2. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects your CoC is applying for in FY 2022 CoC Program Competition that have adopted the Housing First approach. | 26 |
| 3. | This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2022 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. | 100% |

| | | |
|--------|--|--|
| 1D-2a. | Project Evaluation for Housing First Compliance. | |
| | NOFO Section VII.B.1.i. | |

Describe in the field below:

| | |
|----|---|
| 1. | how your CoC evaluates every recipient—that checks Housing First on their Project Application—to determine if they are actually using a Housing First approach; |
| 2. | the list of factors and performance indicators your CoC uses during its evaluation; and |
| 3. | how your CoC regularly evaluates projects outside of the competition to ensure the projects are using a Housing First approach. |

(limit 2,500 characters)

(1) The Cuyahoga CoC is committed to the Housing First (HF) philosophy, ongoing assessment, & services. Every recipient checking Housing First on their project application is evaluated based on the idea that homelessness should be rare, brief, and non-reoccurring. The HF approach is low-barrier, incorporates client choice, and allows for immediate access. HF Permanent Supportive Housing prioritizes housing for persons who are chronically homeless and experiencing challenges in housing stability due to severe and persistent mental illness, chronic health conditions, and/or substance use disorders. HF PSH buildings only accept referrals from Coordinated Entry, focusing on individuals from the Chronic By-Name-List (BNL). The CoC regularly evaluates projects to ensure prioritization of rapid placement and stabilization in permanent housing without requiring service participation as a precondition of housing placement. Project discharges are reviewed to ensure clients are not evicted for non-housing first reasons (substance abuse, lack of engagement, etc.). Service providers attend regular meetings to discuss BNL status and accept referrals of individuals with the longest time homeless and highest service needs. (2) The CoC has adopted a data-driven process and the Office of Homeless Services (OHS), as the CoC/HMIS Lead, supported the development of the Housing First Data Dashboard. Data points include vacancy, unit turnover times, evictions, crucial incidents, & successful exits. Source data is derived from HMIS and supplemental information from case managers. It provides meaningful performance indicators, program statistics, and trends over time at building, portfolio, & system levels. OHS convened a monthly HF Data Dashboard group to monitor performance. The CoC leverages performance data to support decision-making and continuous quality improvement efforts. (3)The HF Dashboard expanded to include all PSH provider data, regardless of funding source. Performance is reviewed monthly and assists in the facilitation of BNL meetings. The OHS monitors projects throughout the competition year. Program staff verify program compliance, review financial records, and review administrative structures/practices. Results are shared with subrecipient organizations. Documentation for reimbursements on locally funded projects is reviewed monthly. In addition, OHS staff attends BNL prioritization meetings to review client vulnerability and appropriate housing options.

| | | |
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| 1D-3. | Street Outreach—Scope. | |
| | NOFO Section VII.B.1.j. | |
| | Describe in the field below: | |
| | 1. your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged; | |
| | 2. whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area; | |
| | 3. how often your CoC conducts street outreach; and | |
| | 4. how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. | |

(limit 2,500 characters)

(1)The Cuyahoga CoC’s outreach efforts are rooted in Housing First, with a focus on providing access to housing for all unsheltered persons. The outreach team maintains/updates a comprehensive By-Name-List (BNL), which identifies unsheltered persons by location, # of days homeless, and tracks housing offers. CoC outreach workers operate under the best practice, continuous relationship model, where they also serve as case managers. Outreach workers meet people where they are emotionally, physically, & geographically. This model has proven effective as client engagement is a critical component of this work. (2) CoC Outreach Teams coordinate to provide services to 100% of the CoC geographic area. The following teams have operated in Cuyahoga County for over 20 years: VA Outreach Team; Care Alliance, Family Quality Healthcare Center, which conducts medical/well-being outreach; and FrontLine Service (FLS) PATH Program. Outreach efforts include Supportive Services for Veterans Families (SSVF) Grant recipients (Volunteers of America & FLS). Bellefaire, RHY outreach, targets youth. The Northeast Ohio Coalition for the Homeless (NEOCH) organizes year-round volunteer outreach teams. (3) Outreach staff are available 24/7, focusing on early mornings/evenings when people most reluctant to seek services are at encampments. (4) NEOCH maintains a BNL of unsheltered persons and convenes outreach teams bi-weekly to coordinate services and track persons/locations/needs and housing placement. Chronically homeless unsheltered clients are referred for housing at the CoC BNL meeting. Outreach members attend weekly CH/PSH Prioritization meetings to link unsheltered CH folks immediately with housing. Tailored outreach efforts, in adherence to the Fair Housing 24 CFR 578.93(c), include daily communication in person/phone/text with Coordinated Entry and community partners to direct resources & support engagement. Information is provided for persons with disabilities and includes multilingual (& sign-language) staff, printed, & electronic materials for persons with disabilities. Outreach workers encourage unsheltered persons to enter the local shelter system. During COVID, outreach workers identified non-congregate living spaces for those unwilling to enter shelter. This approach proved successful, allowing unsheltered persons to focus on housing without having to enter the shelter system. This approach is still utilized as the CoC emerges from COVID.

| | | |
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| 1D-4. | Strategies to Prevent Criminalization of Homelessness. | |
| | NOFO Section VII.B.1.k. | |

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

| | | Ensure Homelessness is not Criminalized | Reverse Existing Criminalization Policies |
|----|---|---|---|
| 1. | Engaged/educated local policymakers | Yes | No |
| 2. | Engaged/educated law enforcement | Yes | No |
| 3. | Engaged/educated local business leaders | Yes | No |
| 4. | Implemented community wide plans | Yes | No |

| | | |
|----|------------------------------|--|
| 5. | Other:(limit 500 characters) | |
|----|------------------------------|--|

| | | |
|-------|--|--|
| 1D-5. | Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC). | |
| | NOFO Section VII.B.1.i. | |

| | 2021 | 2022 |
|---|------|------|
| Enter the total number of RRH beds available to serve all populations as reported in the HIC—only enter bed data for projects that have an inventory type of "Current." | 760 | 824 |

| | | |
|-------|---|--|
| 1D-6. | Mainstream Benefits–CoC Annual Training of Project Staff. | |
| | NOFO Section VII.B.1.m. | |

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

| | Resource | CoC Provides Annual Training? |
|----|--|-------------------------------|
| 1. | Food Stamps | Yes |
| 2. | SSI–Supplemental Security Income | Yes |
| 3. | TANF–Temporary Assistance for Needy Families | Yes |
| 4. | Substance Abuse Programs | Yes |
| 5. | Employment Assistance Programs | Yes |
| 6. | Other (limit 150 characters) | |

| | | |
|--------|---|--|
| 1D-6a. | Information and Training on Mainstream Benefits and Other Assistance. | |
| | NOFO Section VII.B.1.m | |

Describe in the field below how your CoC:

1. systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
2. works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and
3. works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

(1) The Office of Homeless Services (OHS), CoC Lead Agency, and the Department of Jobs and Family Services (JFS), which administers all mainstream programs, are both part of county government. The County HHS Senior Leadership Team meets weekly, allowing JFS and OHS directors to communicate on issues. This access enables the CoC to alert providers of program eligibility changes/processes quickly. JFS disseminates benefit information electronically regarding quarterly community forums, opportunities to learn about the application process, and JFS protocols. These email blasts are shared with the CoC Membership list, and they are encouraged to attend. Additionally, JFS is a voting member of the CoC Board, regularly attending bi-monthly meetings and sharing information. (2) CoC providers participate in the Coordinated Health Access Project (CHAP), which is an initiative organized through the Federally Qualified Health Centers (FQHC) and private insurers to enroll high-barrier and at-risk health populations into health insurance. The health insurance providers schedule regular times at shelters to enroll project participants. The Coordinated Entry System (CES) screens and assesses for substance abuse and mental health issues. The CoC has a number of shelter providers that offer clinical and treatment services to clients. If clients do not seek these services at CES, traditional shelter case managers work towards client engagement and ensure later treatment linkages. The Office of Homeless Services (OHS) meets monthly with the City of Cleveland Public Health, Cuyahoga County Board of Health, and the MetroHealth System for guidance/information on local restrictions to CoC agencies. In addition, OHS meets with CoC providers to discuss challenges and potential solutions to help ensure the implementation of public health protocols. (3) CoC provider agency staff are required to access the State of Ohio’s online benefit assessment tool, Benefit Bank, on behalf of clients to determine all possible resources for which the client may be eligible. In addition, providers serving disabled homeless persons have access to an expedited disability Benefit Determination process through SOAR. The CoC supports the SOAR model and promotes integration of SOAR education into the staff orientation process and ongoing provider training through an online curriculum available via SOARWORKS. The CoC identified specific provider staff for SOAR certification with completion in 2022.

| | | |
|-------|--|--|
| 1D-7. | Increasing Capacity for Non-Congregate Sheltering. | |
| | NOFO Section VII.B.1.n. | |

| |
|---|
| Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering. |
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(limit 2,500 characters)

The Office of Homeless Services (OHS), as the CoC Lead Agency, worked diligently with service providers to develop appropriate responses to address the safety needs of homeless persons at the onset and throughout the COVID pandemic. The CoC developed a de-concentration plan utilizing local hotels, an apartment-style building, and temporary modifications to congregate shelters to reduce the shelter census, beginning in March 2020. This plan continued in place through March 2022. All housing plans remained intact for individuals & families diverted during this time. This effort, aligned with CDC guidance on high-risk individuals, reduced shelter census by 50% and increased the CoC’s capacity to provide non-congregate shelter. This approach was critical in preventing/reducing the spread of COVID, particularly through the emergence of the Omicron variant. Congregate shelters also made operational site modifications, including sanitation stations and the creation of “cabins” within the shelter to create more individualized living space. De-concentration efforts and temporary non-congregate shelter options resulted in increased access for unsheltered persons that are typically reluctant to engage in a traditional shelter model. Since March 2022, congregate shelter providers have maintained their operational site modifications while working closely with OHS on long-term transformation for congregate shelter. OHS partnered with local entitlement agencies, Cuyahoga County Department of Development (CCDOD), and the City of Cleveland to develop a funding strategy to support the temporary use of alternative non-congregate space as well as a future, permanent solution, including the acquisition of two additional buildings. Overall, the CoC plans to develop new, permanent non-congregate shelter, as well as rehab existing temporary shelter into permanent non-congregate. These two initiatives will increase our capacity for non-congregate shelter. A needs assessment and a streamlined procurement process expedited resource allocation for this work. Furthermore, OHS partnered with the City of Cleveland and CCDOD on the ARPA, HOME, and HOME-ARP funding strategy and procurement. Through these intergovernmental partnerships, over \$25M has been awarded for the transition to a non-congregate shelter model. This investment will ultimately reinvent our system and offer emergency shelter that is more dignifying and better suited for future public health emergencies.

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| ID-8. | Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent Spread of Infectious Diseases. | |
| | NOFO Section VII.B.1.o. | |
| | Describe in the field below how your CoC effectively collaborates with state and local public health agencies to: | |
| 1. | develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and | |
| 2. | prevent infectious disease outbreaks among people experiencing homelessness. | |

(limit 2,500 characters)

(1) In accordance with the State of Ohio’s Human Infectious Disease Incident Plan, the Cuyahoga County Board of Health (CCBOH) has updated the local public health plan referred to as the Emergency Preparedness and Response Plan. This plan provides public health guidance to the CoC relative to screening protocols, isolation, and sanitation measures. As the CoC Lead Agency, the Office of Homeless Services (OHS) is heavily involved in planning efforts. It uses a variety of methods to coordinate and communicate public health measures to homeless service providers. Planning meetings are held daily/weekly when immediate safety measures are needed. Meetings are also held with subpopulation providers (i.e. family, domestic violence, congregate shelters, unsheltered, etc.) to discuss strategies unique to their building layout and service population. The CoC’s Response Plan is presented at an OHS Advisory Board Meeting to inform the CoC and community of the public health initiatives. Updates are provided when significant changes occur or new initiatives are established. CoC leadership ensures adherence to mitigation practices through implementation of policy and establishing practice standards that align with the CoC Response Plan. (2) The CoC coordinates provider training opportunities focusing on prevention and response during an infectious disease outbreak. Cuyahoga County Department of Health and Human Services coordinates monthly calls with OHS, both City and County Public Health Departments, local healthcare providers, and the CoC to communicate information on local restrictions, trends, and best practices. The monthly calls provide a formalized forum for dialog. Information gleaned during the calls is used to formulate a safety net of services to meet public health needs. Ultimately, the forum has provided a better understanding of the structure, funding, and connections needed between the health sector and the homeless service community to prevent and limit the occurrence of infectious diseases in our community. As a result of this work, the CoC coordinates with the local public health agency to conduct infectious disease screening, testing, and administer treatment (including vaccinations) at shelter, permanent housing, and street outreach locations.

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| ID-8a. | Collaboration With Public Health Agencies on Infectious Diseases. | |
| | NOFO Section VII.B.1.o. | |
| | Describe in the field below how your CoC effectively equipped providers to prevent or limit infectious disease outbreaks among program participants by: | |
| 1. | sharing information related to public health measures and homelessness, and | |
| 2. | facilitating communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants. | |

(limit 2,500 characters)

1) Ensuring the safety of individuals/families served by Cuyahoga County’s Homeless Continuum of Care (CoC) is a priority. The Office of Homeless Services (OHS), in consultation with the City of Cleveland Department of Public Health, Cuyahoga County Board of Health, the MetroHealth System (hospital/medical), and the Centers for Disease Control and Prevention, employed a COVID response guided by public health principles. While there is no silver lining to this pandemic, the experience of responding to this crisis together has strengthened relationships resulting in direct points of contact with local experts, thus, creating a level of preparedness for future public health emergencies. Having established lines of communication provides a framework for the support and feedback to the CoC in preparation for any public health emergency. The CoC worked with consultants to review and update policies, programming, and operating procedures to reflect changes to normal operations and document the specific response to COVID, which applies to any infectious disease outbreak. Based on this guidance, CoC providers were required to develop infectious disease protocols. The OHS reviews established protocols during contract procurement and monitoring. In addition, the OHS Advisory Board created a designated membership seat for a local healthcare provider. Creating this formal board membership fosters engagement and integration of the healthcare system. This expertise is then leveraged in the formation and updating of CoC-wide policies. (2) OHS worked with Cuyahoga County & City of Cleveland Departments of Development to align resources to support the renovation of congregate shelters and acquire additional shelter space. The transition to a non-congregate shelter model decreases the likelihood of disease transmission and spread. OHS worked closely with outreach providers to mitigate the risk of contamination & spread of disease among unsheltered homeless persons and outreach staff. A key outcome of this process was the provision of freestanding sanitation stations/port-o-lets throughout the City of Cleveland. This project provided essential services and mitigated risk for one of the CoC’s most vulnerable populations. OHS facilitated monthly meetings to coordinate service delivery between the CoC and local healthcare providers. In addition, training opportunities were provided to direct service workers to provide education on client engagement and healthcare.

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| 1D-9. | Centralized or Coordinated Entry System–Assessment Process. | |
| | NOFO Section VII.B.1.p. | |
| | Describe in the field below how your CoC’s coordinated entry system: | |
| 1. | covers 100 percent of your CoC’s geographic area; | |
| 2. | uses a standardized assessment process; and | |
| 3. | is updated regularly using feedback received from participating projects and households that participated in coordinated entry. | |

(limit 2,500 characters)

(1) In accordance with the CoC Program interim rule, the Coordinated Entry system (CE) covers 100% of Cuyahoga County, the CoC's geographic area. (2) In accordance with the CoC Program interim rule, the CoC operates a full system (individuals and families) Coordinated Entry model. CE is the front door to CoC resources with an expansive role that encompasses ensuring access to shelter and housing for all persons seeking assistance, providing every household an opportunity for a diversion, and providing a standardized assessment and intake process. The standardized assessment and intake process, formally adopted in the CoC's CE Operations manual, ensures that the CoC prioritizes persons most in need. CE's process is collaborative between the client and the CE worker. To receive an intake, the client must be literally homeless. Homeless status documentation is based on HUD guidelines. Lack of third-party documentation does not prevent access to services. CE is responsible for referrals made to emergency shelter. Persons fleeing DV are referred to the DV service coordinator, Journey Center. Documentation of homeless status may also be provided via shelter letter. During intake, CE completes the following: Intake assessments, Dual Relationship Agreement, Consent for treatment, Housing Barriers/Vulnerability tool, Housing Plan, Disclosure of Information, and HMIS release of information. CE also refers clients to Cleveland Mediation Center for diversion options. CE must refer the client to emergency shelter if diversion isn't possible. Transportation is available to the emergency shelter site. Upon shelter entry, shelter case managers will work collaboratively with the client on executing a shelter exit/housing plan informed by client choice. 3) The standardized assessment and intake process is reviewed and updated annually by the CoC's Program Policy Committee (PPC). The PPC meets monthly and comprises participating providers/projects, with two seats dedicated to persons with lived experience. PPC meetings are open to the public, providing opportunity for feedback and public comment. Lastly, the CoC administers annual Consumer Satisfaction Surveys allowing for anonymous feedback relative to coordinated entry. This information is shared at the monthly PPC meeting and annually with the Advisory Board.

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| 1D-9a. | Program Participant-Centered Approach to Centralized or Coordinated Entry. | |
| | NOFO Section VII.B.1.p. | |

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| | Describe in the field below how your CoC's coordinated entry system: |
| 1. | reaches people who are least likely to apply for homeless assistance in the absence of special outreach; |
| 2. | prioritizes people most in need of assistance; |
| 3. | ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and |
| 4. | takes steps to reduce burdens on people using coordinated entry. |

(limit 2,500 characters)

(1) Community awareness is promoted via the CoC and multiple provider websites. A flyer describing the location & hours has been distributed throughout the CoC’s geographic area to libraries, social service agencies, drop-in sites, meal sites, & health care sites. CE information is included on the “Homeless Streetcard” published & distributed by the Northeast Ohio Coalition for the Homeless outreach team. The VA, FrontLine Service, and Healthcare outreach teams participated in designing an approach to support hard-to-reach populations. CE ensures immediate access to shelter or dedicated PSH if the individual meets the order of prioritization for a unit. The CoC determined unsheltered chronically homeless (CH); transition-age youth, & survivors of human trafficking are the least likely to seek assistance. The CoC developed specific targeted approaches: a Peer Youth Outreach Team partners with PATH/Youth-centered trained staff; CH & Veteran Outreach teams maintain a “By Name List” & visit people weekly to offer services; CE connects with survivor service providers to conduct CE assessments by phone or in other locations to avoid retraumatizing survivors of DV & human trafficking. Youth Specialists monitor the Youth BNL & engage in assessing service needs and providing support. (2) CE uses CPD-16-11 to prioritize resources for the highest-need households from shelter entry to PSH. The CE maintains a By-Name-List to document, track, & prioritize Veterans, families, youth, and CH persons for CoC housing resources. (3) The CoC convenes a weekly provider group to review the BNL, # of days homeless, disability status, update vulnerability scores, & note current housing preferences for listed persons, ensuring timely access to housing. (4) The CoC strives to lower barriers to CE access. No ID, appointment, or referral is necessary. There is no legal residency requirement for services & no income restriction. CE on-site services are located at non-shelter location; a new call center is staffed for phone assessments; unsheltered clients are welcome. The assessment process has been updated to minimize burden and eliminate unnecessary questioning. After-hours services are provided by CE on-call staff or via 211. CE is equipped to provide transportation. Trained staff mobilize to complete outreach intakes. For persons fleeing DV, increased access is available through the DV coordinator, Journey Center, via the 24 hr hotline.

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| 1D-10. | Promoting Racial Equity in Homelessness—Conducting Assessment. | |
| | NOFO Section VII.B.1.q. | |

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| 1. | Has your CoC conducted a racial disparities assessment in the last 3 years? | Yes |
| 2. | Enter the date your CoC conducted its latest assessment for racial disparities. | 06/24/2022 |

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| 1D-10a. | Process for Analyzing Racial Disparities—Identifying Racial Disparities in Provision or Outcomes of Homeless Assistance. | |
| | NOFO Section VII.B.1.q. | |

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| Describe in the field below: |
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| 1. | your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and |
| 2. | what racial disparities your CoC identified in the provision or outcomes of homeless assistance. |

(limit 2,500 characters)

(1)Cuyahoga County Office of Homeless Services (OHS), as the lead agency for the Continuum of Care (CoC), has taken collective action to address inequities within the homeless system and ensure equal access to services. The CoC is participating in 2 strategies to advance this work, both rooted in meaningful use of quantitative & qualitative data. The CoC was selected to participate in HUD's Coordinated Entry Race Equity Demonstration project. The project's goal is to identify measures to evaluate/analyze local data to support the development of a more racially equitable assessment and prioritization tool. To further support this effort, the CoC engaged persons with lived experience who have been impacted by disparities. The second strategy is the development of system-wide race equity data dashboards to assess CoC-funded homeless assistance projects using HMIS data. The dashboards establish equity performance monitoring and support improved outcomes for the BIPOC population served within the homeless system. The CoC measures outcomes for length of time homeless, exit destinations, and returns to shelter by age and race cohort. The CoC's Policy Program Committee is reviewing findings to modify standards and practices and develop policy. The CoC is aligning resources to provide targeted strategies and demonstrate a culturally responsive system that addresses the unique barriers for persons of color. 2) The CoC has identified overrepresentation of Black persons experiencing homelessness at Coordinated Entry and, subsequently, throughout all of the CoC's homeless services. Black individuals make up about 30% of Cuyahoga County's population but about 72% of the county's homeless population. Black individuals who exited PSH projects were three times as likely to go back to shelter and about five times as likely to go jail/prison. A majority of these negative exits were a result of or resulted in eviction. Key findings in a recent study of young adults showed that more than 75% of youth experiencing homelessness are Black. System-involved youth are disproportionately more likely to experience homelessness – 62% history of child welfare, 25% pregnant/parenting, 8% LGBTQ. Black youth experience repeat episodes of homelessness at a higher rate. Patterns of shelter use over a 3yr period indicated Black youth are more likely to have multiple entries into homelessness (18.9%) than White youth (9.7%).

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| 1D-10b. | Strategies to Address Racial Disparities. | |
| | NOFO Section VII.B.1.g. | |

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

| | | |
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| 1. | The CoC's board and decisionmaking bodies are representative of the population served in the CoC. | Yes |
| 2. | The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC. | Yes |
| 3. | The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups. | No |
| 4. | The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups. | Yes |

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| 5. | The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness. | Yes |
| 6. | The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector. | Yes |
| 7. | The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness. | Yes |
| 8. | The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity. | Yes |
| 9. | The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness. | Yes |
| 10. | The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system. | Yes |
| 11. | The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness. | Yes |
| | Other:(limit 500 characters) | |
| 12. | | |

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| 1D-10c. | Actions Taken to Address Known Disparities. | |
| | NOFO Section VII.B.1.q. | |

Describe in the field below the steps your CoC and homeless providers have taken to address disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

Given the overrepresentation of Black youth & those with public system involvement, the CoC took action to address the disparity by convening a Race Equity Committee (REC). This work has been divided into three subcommittees comprised of representatives from CoC, juvenile justice, child welfare, City of Cleveland, Cuyahoga County HHS, & young adults with lived experience. The Entry Subcommittee is focused on policy for youth entering the homeless system to increase collaboration across systems to prevent homelessness. Action steps include creating a “checklist” identifying young people at risk of homelessness, attending a weekly meeting to identify those at risk of homelessness, creating and implementing prevention plans, and for each agency to implement a restorative justice plan. The Exit Subcommittee is focused on helping young adults exiting homelessness access and maintain housing. Objectives include increasing access to safe, affordable housing for young adults in locations county-wide; ensuring access to flexible funds to prevent homelessness; ensuring access to emergency rental assistance in a youth-centric manner; and supporting the enactment of protections against source of income discrimination. Based on this subcommittee’s work, the CoC has revised the Rapid Re-housing policy and expanded rental assistance to 12 months. In addition, the Office of Homeless Services (CoC lead) has approved over \$200,000.00 of local funding for direct assistance to support a prevention project for at-risk and homeless youth aged 18-24. Lastly, the leadership subcommittee is focused on increasing representation of Black leaders through the CoC and partner systems to create pathways to leadership. The Leadership Subcommittee is examining Human Resources policies on recruitment/hiring, retention, and promotion with a racial equity lens. Equitable policies and procedures will be recommended for all partners. As a primary funder for the CoC, the OHS redesigned the CoC’s Master RFP to advance race equity through the procurement process. The Master RFP requires recruitment strategies to increase race equity/inclusion of agency staff, board, and individuals with lived experience. Funded agencies must demonstrate equity and inclusion through project performance data. These areas are reviewed and scored, resulting in contracts with high-performing agencies.

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| 1D-10d. | Tracking Progress on Preventing or Eliminating Disparities. | |
| | NOFO Section VII.B.1.q. | |

Describe in the field below the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

The Office of Homeless Services (OHS), the CoC and HMIS lead, collaborated with the HMIS vendor to develop a race/ethnicity/age equity dashboard. The dashboard allows the CoC to monitor/track project & system performance outcomes and identify disparities across racial categories and age cohorts. The dashboard reflects data on homeless persons entering the system, utilizing the system, and exiting the system, disaggregated by racial categories and age cohorts. The dashboard is used in forums, including the HMIS Data Committee, the CoC’s Program Policy Committee, the Youth Community Planning Committee, and the Advisory Board. These groups meet monthly and bi-monthly, with performance reviews conducted by the HMIS lead monthly. Various service providers and persons with lived experience are members and participate in discussions, provide feedback, and review outcomes. This ensures data is used to inform and drive policy recommendations and programmatic changes to prevent and eliminate disparities. Discussions about this data are focused on a) front door policies addressing the disproportionate number of Black individuals coming into the system b) exit policies and programmatic changes addressing the disproportionate number of Black individuals exiting the system to negative destinations - specifically jail and shelter, and c) subpopulations and intersectionality with race/age in order to address service needs specific to each individual. In addition, the OHS redesigned the Master RFP to advance the CoC’s goal of a more racially equitable system through funding opportunities and the contracts process. A core component of each agency’s funding application is submitting performance data based on race and ethnicity. During the application scoring process, review teams comprised of internal and external representatives evaluate applicant data sets for race equity within project performance and the agency’s plan for improvement. It is the expectation that organizations strive to provide equitable services for persons of color. As a result of updating the RFP process, OHS will determine race equity project performance benchmarks within agency contracts, which will be monitored on an annual basis. OHS will require contracts seeking renewal to submit race equity data and be evaluated against the established benchmarks as part of the RFP scoring process. This evaluation will ultimately determine the level of funding on an annual basis.

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| 1D-11. | Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC’s Outreach Efforts. | |
| | NOFO Section VII.B.1.r. | |

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

The OHS Advisory Board intentionally creates opportunities for those with lived experience to serve in leadership roles and influence decision-making processes. System data is used to ensure members reflect the diverse demographics and experiences of those experiencing homelessness in Cuyahoga County. The Advisory Board represents all sectors of the community and requires the involvement of individuals that are homeless or formerly homeless. Annually, the Governance Committee (GC) reviews expiring terms, including Persons with Lived Experience (PWLE), and requests nominations for membership vacancies. The CoC conducts recruitment to specifically engage PWLE, providing information on the Advisory Board and encouraging board membership applications. This includes attending Homeless Congress meetings and individual communication with organizations that work directly with PWLE. For recruitment purposes, the CoC posted the Advisory Board New Member Orientation (includes the member application process) presentation recording publicly to the OHS website. The Advisory Board includes a Program Policy Committee (PPC), which is comprised of community representatives, young adults, BIPOC, and LGBTQ. The PPC provides guidance and leadership on housing and services policies/procedures and recommends standards for the administration and operation of projects funded by the CoC. The PPC makes data-driven decisions on CoC program operations and outcomes and submits recommended policies and procedures to the Advisory Board. The CoC regularly incorporates those with lived experience into broader planning efforts. The CoC is undertaking a strategic planning process inclusive of the related system of care for persons experiencing homelessness. The strategic plan includes a Network Map (inventory of agencies currently providing services), Program Model Standards (practice standards for core CoC programs), Investment Analysis (identification of current homeless system investments and future recommendations), and System Improvement Strategies (recommendations for how CoC system gaps and deficiencies can be addressed). OHS designed the process with opportunities for engagement, feedback, and discussion. These opportunities include focus groups and listening sessions, both of which will include individuals with lived experience. Input from the discussions will directly refine system goals, review gaps, inform recommendations, and provide context for system enhancement.

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| 1D-11a. | Active CoC Participation of Individuals with Lived Experience of Homelessness. | |
| | NOFO Section VII.B.1.r. | |

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the five categories listed:

| | Level of Active Participation | Number of People with Lived Experience Within the Last 7 Years or Current Program Participant | Number of People with Lived Experience Coming from Unsheltered Situations |
|----|---|---|---|
| 1. | Included and provide input that is incorporated in the local planning process. | 15 | 1 |
| 2. | Review and recommend revisions to local policies addressing homelessness related to coordinated entry, services, and housing. | 5 | 1 |
| 3. | Participate on CoC committees, subcommittees, or workgroups. | 14 | 2 |
| 4. | Included in the decisionmaking processes related to addressing homelessness. | 8 | 1 |

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| 5. Included in the development or revision of your CoC's local competition rating factors. | 4 | 0 |
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| 1D-11b. Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. | |
| NOFO Section VII.B.1.r. | |

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC believes the inclusion of Persons With Lived Experience (PWLE) is a moral imperative and an operating advantage in our practices and continuum culture. In 2022, the CoC updated all boards/committees to require membership of PWLE. Continuum efforts have included examining Human Resources policies and procedures around recruitment/hiring, retention, and promotion. Recommendations for equitable policies and procedures promote the professional development of PWLE and BIPOC, including posting positions in non-traditional places (i.e. churches, vocational programs, black professional groups) and removing common barriers that may have disparate impact such as drug testing and education requirements. CoC partners continue to work on increasing the hiring of PWLE, with some agencies achieving the goal of employing 50% of housing and shelter staff, including management, with lived expertise of homelessness, justice involvement, or mental health/substance abuse. All PWLEs are offered ongoing training and professional development opportunities for advancement. The CoC also has a Workforce/Homeless Services Steering Committee which provides feedback on interventions and policies designed to support PWLE in pursuing employment/training opportunities. The steering committee has two PWLE members who are also staff at CoC member agencies. There are opportunities for members with lived experience to co-lead focus groups with other PWLE. PWLE are paid \$25/hour stipends for meeting and preparation time. The Steering Committee provides PWLE with opportunities to share and develop CoC work, including what is prioritized and how it is planned, delivered, and evaluated. PWLE are influencing decision-making and are significant contributors to this process. The CoC also recognizes the contributions of young adults and provides compensation for their time and expertise. The CoC is working on a continuum-wide policy to ensure all PWLE are compensated and supported in their professional development.

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| 1D-11c. Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness. | |
| NOFO Section VII.B.1.r. | |

Describe in the field below how your CoC:

1. how your CoC routinely gathered feedback from people experiencing homelessness and people who have received assistance through the CoC or ESG program on their experience receiving assistance; and
2. the steps your CoC has taken to address challenges raised by people with lived experience of homelessness

(limit 2,500 characters)

(1)The CoC requests feedback from all CoC & ESG programs for persons experiencing homelessness and enrolled in these projects. Agencies provide this information on a regular basis and annually for contracts and the CoC’s review & ranking process. CoC/ESG program providers administer client surveys on a rolling basis throughout the year and annually to rate, evaluate, and improve service delivery. Annually, CoC/ESG providers must submit survey results and grievance policies & results to the CoC lead for contract review. Providers responding to any OHS RFP are scored on their ability to demonstrate that client surveys/feedback is used in a meaningful way to inform changes to agency policy. This information is critical in monitoring performance and funding decisions/recommendations. Annually, the CoC’s NOFO Review Committee (NRC) is required to rate & rank all new/renewal projects applying for CoC funding. Performance standards include administration, response rate, and results of consumer surveys for each project. The CoC’s survey tool provides feedback on housing and supportive services from persons experiencing homelessness, enrolled in each funded project, within the CoC. Consumer survey results are factored into project review, scoring, and ranking by the NRC. The NRC addresses any areas of concern with the providers directly. Annually, a qualitative analysis is conducted and reported at the Advisory Board meeting. The Advisory Board and all CoC meetings are open to the public and allow for both public and client feedback. (2) The Office of Homeless Services (OHS) is focused on meaningful engagement of persons with lived experience of homelessness, recognizing these individuals as stakeholders in our ongoing system improvement. This engagement has resulted in more relevant, responsive, and equitable programmatic implementations for those most impacted. For example, in 2022, the CoC took action based on client survey results and feedback to change the Rapid Re-housing policy to expand rental assistance to a full twelve months. This change led to increased landlord engagement and further enhanced the CoC’s housing retention effort. This also allows for more collaborative, innovative, creative, and accessible solutions, particularly for persons often considered to be “hard to reach.” Policies and practices are developed with the direct participation of the group members most affected by them.

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| 1D-12. | Increasing Affordable Housing Supply. | |
| | NOFO Section VII.B.1.t. | |
| | Describe in the field below at least 2 steps your CoC has taken in the past 12 months that engage city, county, or state governments that represent your CoC’s geographic area regarding the following: | |
| 1. | reforming zoning and land use policies to permit more housing development; and | |
| 2. | reducing regulatory barriers to housing development. | |

(limit 2,500 characters)

(1) In 2022, the Office of Homeless Services (OHS) received ARPA funding to allow CoC providers to rehab and/or develop new housing units. One of the identified rehab sites, chosen because of proximity to services, was originally zoned as commercial. OHS worked with the provider to draft a request letter, then met with elected city and county officials to share the provider's comments and propose the change to residential/mixed use. This was successful, and the project is now moving forward with ARPA funding. In early 2022, the Cuyahoga County Housing Stakeholder Group drafted the county Housing Refresh Plan, incorporating CoC housing data demonstrating that the lack of affordable housing has directly impacted the CoC's ability to rapidly re-house persons experiencing homelessness. As a result, the Cuyahoga County Planning Commission, First Suburbs Consortium, and the Cuyahoga County Land Bank partnered to develop a Single-Family Zoning Analysis to detail zoning barriers to infill housing. Infill housing is new housing constructed on existing lots within largely developed communities. These lots tend to be vacant as a result of previous home demolition. Cuyahoga County has a large number of these lots, with potential for affordable housing and/or multi-family units. This report will identify issues with municipal zoning regulations hindering infill and assess potential for new housing development. Changes to zoning will improve the process for developers and builders and increase housing stock in Cuyahoga County. (2) Housing demolitions outpace new construction by 2:1 in Cuyahoga County. The Cuyahoga Land Bank funded an initiative in conjunction with the Cuyahoga County Planning Commission to assess how antiquated zoning regulations create barriers to housing development. Communities county-wide are looking at ways to revise these regulations. The partnership organizations have recently entered into a contract to develop phase two of the analysis, which will involve the development of best practices and model ordinances for communities in 2023. The goal, through this analysis, is to reduce regulatory barriers and increase the number of units available to low-income and persons experiencing homelessness. CoC providers have written letters and spoken at Cuyahoga County meetings to support changes to meet the continuum's housing needs.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

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| 1E-1. | Web Posting of Your CoC’s Local Competition Deadline–Advance Public Notice. | |
| | NOFO Section VII.B.2.a. and 2.g. | |
| | You must upload the Local Competition Deadline attachment to the 4B. Attachments Screen. | |

| | | |
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| | Enter the date your CoC published the deadline for project applicants to submit their applications to your CoC’s local competition. | 08/04/2022 |
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| 1E-2. | Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below. | |
| | NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d. | |

| |
|--|
| You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen. |
| Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition: |

| | | |
|----|--|-----|
| 1. | Established total points available for each project application type. | Yes |
| 2. | At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH). | Yes |
| 3. | At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness). | Yes |
| 4. | Provided points for projects that addressed specific severe barriers to housing and services. | Yes |
| 5. | Used data from comparable databases to score projects submitted by victim service providers. | Yes |

| | | |
|--------|---|--|
| 1E-2a. | Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. | |
| | NOFO Section VII.B.2.a., 2.b., 2.c., and 2.d. | |

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
 Complete the chart below to provide details of your CoC's local competition:

| | | |
|----|---|--------|
| 1. | What were the maximum number of points available for the renewal project form(s)? | 100 |
| 2. | How many renewal projects did your CoC submit? | 21 |
| 3. | What renewal project type did most applicants use? | PH-PSH |

| | | |
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| 1E-2b. | Addressing Severe Barriers in the Local Project Review and Ranking Process. | |
| | NOFO Section VII.B.2.d. | |

| | |
|------------------------------|---|
| Describe in the field below: | |
| 1. | how your CoC collected and analyzed data regarding each project that has successfully housed program participants in permanent housing; |
| 2. | how your CoC analyzed data regarding how long it takes to house people in permanent housing; |
| 3. | how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and |
| 4. | considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area. |

(limit 2,500 characters)

(1) The Review & Ranking process utilizes HMIS data for scoring all renewal projects. Agencies are required to submit Annual Performance Reports (APRs) for the specified 12-month period. The NOFO Review Committee (NRC) develops and approves a scoring tool. Scores for Permanent Housing (PH) providers are based on HUD performance measures related to income, stability, and exits to PH. Consumer surveys are quantified. PH projects are scored on client retention or exits to PH. Returns to homelessness are scored using a custom HMIS report. This report uses HUD Sys Pm logic to determine percentages of clients returning to homelessness after PH exits from PSH/RRH projects. Total scores are analyzed by project for "Rank Order" for the CoC. (2) Review & Ranking scores for time to PH are considered in the performance standards (housed within 60 days or less) for RRH projects. APR data averages time between project enrollment date & housing move-in date for clients. (3) The Review & Ranking process considers each project application's success in providing appropriate housing options to persons with the highest service needs & longest length of time homeless with a housing first approach. Housing placements are driven by client choice. Projects are assessed for appropriate placements based on exits to PH and percentage of returns to homelessness. 4) Performance Standards are reviewed and approved annually by the NRC; adopted by the Advisory Board. This year, the NRC reviewed system performance data & decided to update income & employment standards for PH projects serving high-barrier clients. This resulted in increased scores for (PH) projects serving the hardest to serve clients. This change addressed the need to lower performance requirements and ensure much-needed projects were competitively ranked. Housing projects were further analyzed to include (a) degree of vulnerability/disability/CH of the target population; (b) # of units for CH; (c) number of youth or families (including DV). This assisted in the "Rank Order" of the Projects. The CoC prioritizes projects that serve persons with a documented high utilization of crisis services, including health, behavioral health, and justice system facilities and services, and who, based on a CoC vulnerability assessment, will require significant support to maintain housing. The Review and Ranking Committee also consider youth and survivors of domestic violence as meeting a higher vulnerability index.

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| 1E-3. | Promoting Racial Equity in the Local Competition Review and Ranking Process. | |
| | NOFO Section VII.B.2.e. | |

| | |
|------------------------------|---|
| Describe in the field below: | |
| 1. | how your CoC obtained input and included persons of different races, particularly those over-represented in the local homelessness population; |
| 2. | how the input from persons of different races, particularly those over-represented in the local homelessness population, affected how your CoC determined the rating factors used to review project applications; |
| 3. | how your CoC included persons of different races, particularly those over-represented in the local homelessness population, in the review, selection, and ranking process; and |
| 4. | how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. |

(limit 2,500 characters)

(1)The CoC NOFO Review Committee (NRC) is open to members without a funding conflict. The increased diversification of the Office of Homeless Services (OHS) Advisory Board and committee work has increased feedback from overrepresented persons. The CoC intentionally seeks & requests individuals from diverse backgrounds to participate in the NOFO Review process, which includes determining performance standards & rating factors for project applications. All NOFO materials are presented at Advisory Board meetings, open to the public, and allow for comment and input. (2)Consumer survey results from previous years were considered in updating performance standards & scoring for this year’s Review & Ranking process. For example, input influenced the committee’s decision to modify performance requirements for permanent housing exit destinations.3) Historically, the CoC has included persons of different races, particularly those with lived experience, in the site visit component of the Review & Ranking process. Site visits have been temporarily suspended this year due to COVID and Monkeypox. Given the Advisory Board’s significant involvement in the annual review and ranking process, the CoC’s Governance Committee took an intentional approach to revise the Advisory Board composition and bylaws to increase diversity. The 28-member board includes 4 Community Representative seats for individuals presently or have previously experienced homelessness. Community Representative seats include at least one youth 18-24 and two representatives that are BIPOC and/or LGBTQ+. The expansion of designated seats guarantees input from diverse leadership in areas that are overrepresented. Cuyahoga County CoC is committed to race equity work and identifies a goal to create leadership paths and opportunities for all. (4)Barriers are identified for renewal projects using occupancy and performance data. Renewals are rated and ranked accordingly. For new project applications, the CoC has developed a New Project Scoring Tool. New applicants are asked to describe barriers to participation and provide a narrative explaining how project staff are currently addressing barriers or plans to eliminate barriers. The NRC reviews the new project applications, assesses responses, and scores these projects. If a project is underperforming (not addressing barriers), this would result in either a rejected project or tier 2 ranking. For new projects, they would not advance for consideration.

| | | |
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| 1E-4. | Reallocation—Reviewing Performance of Existing Projects. | |
| | NOFO Section VII.B.2.f. | |
| | Describe in the field below: | |
| 1. | your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed; | |
| 2. | whether your CoC identified any projects through this process during your local competition this year; | |
| 3. | whether your CoC reallocated any low performing or less needed projects during its local competition this year; and | |
| 4. | why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable. | |

(limit 2,500 characters)

1)The CoC NOFO Review Committee met (3) times on 3/21/22, 4/4/22, and 4/18/22, to review the NOFO review process and determine FY2022 performance standards. Written guidelines were submitted to the CoC Board on 5/19/22. All renewal projects were reviewed to confirm their alignment with (a) housing first objectives, (b) participation in the CES prioritization process for CoC housing resources, (c) compliance with HUD Equal Access and VAWA guidance; maintaining good standing with HUD monitoring and audit reviews; (d) moving closer to reducing shelter LOS and are meeting PH outcomes standards; and (e) positive collaboration with CoC partners. This process would initiate a recommendation for reallocation when/if a project is low performing or if a higher need activity was identified. (2) The CoC did not identify any underperforming projects in this year’s review. (3) The CoC did not identify any projects for reallocation. (4)The CoC has completely shifted CoC projects to align with Hearth Act. In 2013 there were 40 projects funded through the NOFA. By 2015, the CoC had reallocated 8 SSO projects; 11 TH projects, and 1 of the Safe Haven projects. Funding was reallocated to create 1- SSO/Coordinated Entry, 2 PSH for CH projects; and 6 PH/RRH projects. This CoC is at a disadvantage in the calculation of 20% of the ARD as the benchmark because prior to 2015 it had already reallocated 78% of all NOFA funds to PH/PSH. No underperforming projects were identified. Projects that ranked at the bottom of tier 1 were primarily housing projects not viewed by the NRC as low performing or less needed. Income standards significantly impacted scoring, especially given the pandemic and limited employment opportunities within the region.

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| 1E-4a. | Reallocation Between FY 2017 and FY 2022. | |
| | NOFO Section VII.B.2.f. | |

| | | |
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| | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2017 and FY 2022? | No |
|--|--|----|

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| 1E-5. | Projects Rejected/Reduced–Notification Outside of e-snaps. | |
| | NOFO Section VII.B.2.g. | |
| | You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen. | |

| | | |
|----|--|------------|
| 1. | Did your CoC reject or reduce any project application(s)? | No |
| 2. | Did your CoC inform applicants why their projects were rejected or reduced? | Yes |
| 3. | If you selected Yes for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022. | 09/15/2022 |

| | | |
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| 1E-5a. | Projects Accepted–Notification Outside of e-snaps. | |
| | NOFO Section VII.B.2.g. | |
| | You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen. | |

| | | |
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| | <p>Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2022, 06/27/2022, and 06/28/2022, then you must enter 06/28/2022.</p> | <p>09/15/2022</p> |
|--|---|-------------------|

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| <p>1E-5b.</p> | <p>Local Competition Selection Results—Scores for All Projects.</p> <p>NOFO Section VII.B.2.g.</p> <p>You must upload the Final Project Scores for All Projects attachment to the 4B. Attachments Screen.</p> | |
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| | | |
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| | <p>Does your attachment include:</p> <ol style="list-style-type: none"> 1. Applicant Names; 2. Project Names; 3. Project Scores; 4. Project Rank—if accepted; 5. Award amounts; and 6. Projects accepted or rejected status. | <p>Yes</p> |
|--|--|------------|

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| <p>1E-5c.</p> | <p>1E-5c. Web Posting of CoC-Approved Consolidated Application.</p> <p>NOFO Section VII.B.2.g.</p> <p>You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p> | |
|---------------|--|--|

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| | <p>Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included:</p> <ol style="list-style-type: none"> 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings. | <p>09/27/2022</p> |
|--|--|-------------------|

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| <p>1E-5d.</p> | <p>Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.</p> <p>NOFO Section VII.B.2.g.</p> <p>You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.</p> | |
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| | | |
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| | <p>Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application has been posted on the CoC’s website or partner’s website.</p> | <p>09/27/2022</p> |
|--|--|-------------------|

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|--------------|---------------------------------|--|
| 2A-1. | HMIS Vendor. | |
| | Not Scored–For Information Only | |

| | | |
|--|--|----------------|
| | Enter the name of the HMIS Vendor your CoC is currently using. | Bitfocus, Inc. |
|--|--|----------------|

| | | |
|--------------|---|--|
| 2A-2. | HMIS Implementation Coverage Area. | |
| | Not Scored–For Information Only | |

| | | |
|--|--|------------|
| | Select from dropdown menu your CoC’s HMIS coverage area. | Single CoC |
|--|--|------------|

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|--------------|------------------------------------|--|
| 2A-3. | HIC Data Submission in HDX. | |
| | NOFO Section VII.B.3.a. | |

| | | |
|--|---|------------|
| | Enter the date your CoC submitted its 2022 HIC data into HDX. | 04/07/2022 |
|--|---|------------|

| | | |
|--------------|---|--|
| 2A-4. | Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers. | |
| | NOFO Section VII.B.3.b. | |

| | |
|----|---|
| | In the field below: |
| 1. | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in databases that meet HUD’s comparable database requirements; and |
| 2. | state whether your CoC is compliant with the 2022 HMIS Data Standards. |

(limit 2,500 characters)

1)Journey Center is the only dedicated DV shelter within the CoC. Journey Center uses Osnum, an HMIS comparable database, to collect and report data to the Cuyahoga Office of Homeless Services, the CoC and HMIS Lead agency. Osnum is fully compliant and the HMIS Lead ensures that both Journey Center and the Osnum System Administrator are informed when HUD Data Standards changes or updates are required. This ensures the dataset is compliant with HUD Data Standards and consistent with data collection across the CoC. Osnum is also compliant with CoC reporting requirements, with Journey Center generating monthly, de-identified, aggregate data in the form of Annual Performance and CAPER reports to the CoC/HMIS Lead for report submissions and data quality review. In addition, de-identified aggregate data is generated out of Osnum for system performance and all other CoC annual reporting. Journey Center serves up to 45 persons a night which translates into approximately 9 singles and 5 families. 2) All CoC programs are compliant with 2022 HMIS Data Standards.

| | | |
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| 2A-5. | Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points. | |
| | NOFO Section VII.B.3.c. and VII.B.7. | |

Enter 2022 HIC and HMIS data in the chart below by project type:

| Project Type | Total Beds 2022 HIC | Total Beds in HIC Dedicated for DV | Total Beds in HMIS | HMIS Bed Coverage Rate |
|-----------------------------------|---------------------|------------------------------------|--------------------|------------------------|
| 1. Emergency Shelter (ES) beds | 1,573 | 51 | 1,312 | 86.20% |
| 2. Safe Haven (SH) beds | 45 | 0 | 45 | 100.00% |
| 3. Transitional Housing (TH) beds | 93 | 0 | 93 | 100.00% |
| 4. Rapid Re-Housing (RRH) beds | 824 | 0 | 824 | 100.00% |
| 5. Permanent Supportive Housing | 5,559 | 0 | 4,948 | 89.01% |
| 6. Other Permanent Housing (OPH) | 0 | 0 | 0 | |

| | | |
|--------|--|--|
| 2A-5a. | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. | |
| | NOFO Section VII.B.3.c. | |

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

| | |
|----|--|
| 1. | steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and |
| 2. | how your CoC will implement the steps described to increase bed coverage to at least 85 percent. |

(limit 2,500 characters)

N/A

| | | |
|-------|---|--|
| 2A-6. | Longitudinal System Analysis (LSA) Submission in HDX 2.0. | |
| | NOFO Section VII.B.3.d. | |

| | |
|--|-----|
| Did your CoC submit LSA data to HUD in HDX 2.0 by February 15, 2022, 8 p.m. EST? | Yes |
|--|-----|

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|-------|------------------------|--|
| 2B-1. | PIT Count Date. | |
| | NOFO Section VII.B.4.b | |

| | | |
|--|---|------------|
| | Enter the date your CoC conducted its 2022 PIT count. | 01/25/2022 |
|--|---|------------|

| | | |
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| 2B-2. | PIT Count Data–HDX Submission Date. | |
| | NOFO Section VII.B.4.b | |

| | | |
|--|---|------------|
| | Enter the date your CoC submitted its 2022 PIT count data in HDX. | 04/07/2022 |
|--|---|------------|

| | | |
|-------|---------------------------------------|--|
| 2B-3. | PIT Count–Effectively Counting Youth. | |
| | NOFO Section VII.B.4.b. | |

Describe in the field below how during the planning process for the 2022 PIT count your CoC:

| | |
|----|---|
| 1. | engaged stakeholders that serve homeless youth; |
| 2. | involved homeless youth in the actual count; and |
| 3. | worked with stakeholders to select locations where homeless youth are most likely to be identified. |

(limit 2,500 characters)

(1) Preventing and ending youth homelessness is a CoC goal, with partner collaboration being a key component of this effort. In partnership with community stakeholders, the Youth Advisory Board (YAB), A Place 4 Me (AP4M), the Sisters of Charity Foundation, and the Public Child Welfare Agency (PCWA), the CoC has implemented a leadership team that meets quarterly. The CoC has also implemented two working groups, comprised of outreach staff and managers, that meet bi-weekly. Both groups work the Young Adult (YA) By Name List (BNL) generated with Coordinated Entry in their weekly meetings, identifying newly homeless sheltered and unsheltered YA, tracking housing plans and outcomes, identifying barriers to system navigation. The Leadership Team developed a plan to improve the Young Adult PIT count by increasing outreach coordination, data quality, and sharing young adult experiences. (2) Outreach teams comprised Youth Navigators with lived experience, CoC Young Adult outreach workers, SSVF Outreach, PATH, and RHY-funded outreach staff. These multifaceted teams were key relative to engagement efforts and strategies targeted at identifying homeless youth. (3) During the CoC's planning phase for the PIT, outreach teams discussed known locations and engagement strategies to promote system awareness of unstably housed youth. The group developed a comprehensive listing of camps and locations that YA were known to frequent and then assigned locations to each team on the night of the count. The Sheltered Count was confirmed through HMIS.

| | | |
|-------|---|--|
| 2B-4. | PIT Count—Methodology Change—CoC Merger Bonus Points. | |
| | NOFO Section VII.B.5.a and VII.B.7.c. | |
| | In the field below: | |
| | 1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable; | |
| | 2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2021 and 2022, if applicable; and | |
| | 3. describe how the changes affected your CoC's PIT count results; or | |
| | 4. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2022. | |

(limit 2,500 characters)

1) No changes to the sheltered PIT count implementation. 2) No changes to the unsheltered PIT count implementation. 3) Not Applicable 4) Not Applicable

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|--------------|---|--|
| 2C-1. | Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses. | |
| | NOFO Section VII.B.5.b. | |
| | In the field below: | |
| 1. | describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time; | |
| 2. | describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and | |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time | |

(limit 2,500 characters)

1)“Newly homeless” is determined by enrollment and exit information in HMIS. Cross-system analysis has been conducted and used to determine risk factors for becoming homeless. Low/No Income Households are at the greatest risk of becoming homeless (90%). The second highest risk factor is having, or having a family member who has, behavioral/ chronic health issues (60+%). Experiencing domestic violence and sexual assault correlates highly with housing instability (50%). Young Adults who have system involvement with the Child Welfare System, Juvenile and/or Adult Justice system, and/or identify as LGBTQ are at significantly higher risk of experiencing homelessness. Parenting Youth are also at increased risk of homelessness. (2) The CoC Coordinated Entry (CE) staff are at the frontline in assessing risk of homelessness and are responsible for employing strategies to divert households which can be safely redirected. All persons seeking shelter have immediate access to an intake specialist and receive an assessment for diversion or shelter placement. Same-day family mediation is scheduled if appropriate. Young adults, Veterans, and DV survivors are provided a more specific assessment to identify immediate referral links to system resources to prevent shelter entry. These may include housing resources for youth aged out of foster care, VA housing resources, or legal assistance for persons fleeing DV. (3) The Office of Homeless Services (OHS) is the HMIS and CoC lead, responsible for overseeing strategies to reduce newly homeless entries. OHS implemented CE for all populations in FY2012. OHS receives weekly CE reports on newly homeless, the # of diversions, # of shelter placements, # of HH in “overflow” shelter. In addition, Rapid Re-housing referral/exit data for all populations is tracked monthly. The goals are to increase diversions, shorten shelter length of stay, and reduce returns. With that said, the CoC noted a significant increase in length of stay from 122 days in 2020 to 148 days in 2021. Returns to shelter decreased by 2% and newly homeless persons decreased by 405 persons from 2020 to 2021.

| | | |
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| 2C-2. | Length of Time Homeless—CoC's Strategy to Reduce. | |
| | NOFO Section VII.B.5.c. | |
| | In the field below: | |
| | 1. describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless; | |
| | 2. describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and | |
| | 3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. | |

(limit 2,500 characters)

1) The Office of Homeless Services (OHS), designated as the CoC and HMIS Lead Agency, requires all HUD-funded projects to implement a Housing First, low barrier approach defined in CoC contract language, written MOUs, and data monitored for performance. The CoC Rapid Re-Housing (RRH) program administrator, EDEN, Inc. implements a low-barrier, Housing First approach with RRH and Permanent Supportive Housing (PSH) resources. MOUs between CoC providers lay out the time frame for a referral to RRH, and specific shelter staff responsibilities to prepare the clients to move quickly into Permanent Housing. EDEN holds weekly meetings with Shelter staff to track client referrals and barriers to a rapid exit. EDEN reports at every OHS/CoC Advisory Board meeting on RRH outcome stats, including length of time from referral to placement. (2) Cuyahoga County adopted CPD-16-11 for allocating PSH resources. An automated HMIS chronicity tool reflects days homeless, disability status, and type, and is used to generate a system-wide Chronic Homeless (CH) By Name List (BNL); a vulnerability index score is added for each client on the BNL to determine highest need. Outreach workers, shelter case managers, and CH/PSH housing providers have a weekly PSH Prioritization meeting to identify the highest need person(s) and match available PSH units with the person(s). CH persons who are sleeping on the street are prioritized for immediate placement. CH/high-barrier families are identified through a progressive engagement model and tracked on a Family Prioritization BNL. Family case managers meet monthly. Length of time, vulnerability, and a progressive engagement model are combined to identify the families with the highest barriers to housing stability. A BNL for Young Adults tracks all homeless Youth, chronicity, and utilizes a progressive engagement model of RRH to PSH if needed. (3) The CoC strategy is led by the OHS and implemented through contracts with FrontLine Service (FLS) to manage the Coordinated Entry System and EDEN, Inc. to manage the PSH and PH/RRH Project resources.

| | | |
|---------------------|--|--|
| 2C-3. | Exits to Permanent Housing Destinations/Retention of Permanent Housing—CoC’s Strategy NOFO Section VII.B.5.d. | |
| In the field below: | | |
| 1. | describe your CoC’s strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; | |
| 2. | describe your CoC’s strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and | |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to increase the rate that individuals and families exit to or retain permanent housing. | |

(limit 2,500 characters)

1)The CoC is committed to implementing strategies to shorten length of stay in temporary housing projects for youth, families, Veterans, & single adults. Shared protocols are to use a By Name List (BNL) to know who needs housing and track progress. Shelter interventions are focused on ensuring rapid & safe housing exits. Exit plans include reunification with stable family/friends, self-resolution options, or Rapid Re-Housing (RRH). The overall strategy is coordinated by the Office of Homeless Services (OHS) Program Director, enforced by CoC RRH policies, and implemented by the RRH contracted provider, EDEN, Inc. EDEN’s RRH Coordinator convenes shelter staff & Housing Locators weekly to track referral/housing search/inspection and move-out process, and to problem solve any barriers. Shelters, Coordinated Entry, and EDEN sign required CoC MOUs specifying roles, responsibilities, & timeline for the rapid exit process. (2) The CoC is committed to housing stability. The CoC extended RRH to 12 months of assistance. This strategy maintains housing & serves as an incentive to landlords, covering the term of the lease. The Housing First Initiative (HF) follows fidelity to the Housing First model. Support services are available but not required for tenancy. Property management staff at HF PSH properties work with on-site caseworkers to address & resolve lease violations and avoid evictions. For Moving On clients exiting the system, EDEN links individuals with ongoing subsidies to support housing stability. The scattered site PSH case management model builds relationships with landlords & community resource partners and uses a Critical Time Intervention model when issues arise. Two agencies coordinate PSH retention strategies: FrontLine Service (FLS) is the Supportive Services Coordinator at all HFI single sites and for many scattered-site PSH units. FLS has over 25 yrs of experience engaging with homeless, SMD/AOD persons. EDEN is the property manager for over 700 units in 12 separate single-site projects and manages the rent subsidies for over 1,500 scattered site units. The CoC & the PHA coordinated efforts and prioritized recently homeless families in RRH and currently homeless individuals/families for EHV vouchers. (3) The CoC strategy is led by the OHS and implemented through contracts with local single/adult emergency shelters, FrontLine Service (FLS) to manage the Coordinated Entry System and EDEN, Inc. to manage the PSH and PH/RRH project resources.

| | | |
|-------|--|--|
| 2C-4. | Returns to Homelessness—CoC’s Strategy to Reduce Rate. | |
| | NOFO Section VII.B.5.e. | |

| | |
|----|--|
| | In the field below: |
| 1. | describe your CoC’s strategy to identify individuals and families who return to homelessness; |
| 2. | describe your CoC’s strategy to reduce the rate of additional returns to homelessness; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness. |

(limit 2,500 characters)

(1) Reducing rates of return to shelter is a primary goal of the CoC. For all persons and each subpopulation (Youth, Families, Veterans, CH), the CoC analyzes HMIS "Return to Shelter" data monthly to gain understanding of: a) which singles & families return to Coordinated Entry(CE) and Shelter, b) reason for return; c) length of time between last exit & return; d) if return is due to eviction, housing type at exit (PSH/RRH, other); e) discharge from shelter, as a basis for developing interventions to prevent housing loss. For families returning to shelter from RRH, loss of income to sustain the rent is the primary cause. Most returns to shelter for single adults are also income-related. Along with HMIS custom reports, the CE By Name Lists enable providers to identify individual returnees. (2) Examples of specific strategic responses include: For Youth - implement access to youth-specific mediation at CE, while in shelter, and after shelter exit to maintain housing and promote stability. In 2022, OHS funded a prevention project for at-risk and homeless youth which will reduce the number of returns to shelter. For all populations, the CoC has implemented Housing Stability Specialists who attempt to contact Leavers at frequent intervals to assess stability and offer additional assistance if needed. RRH subsidies have recently been extended to a full twelve months of assistance for all homeless persons and offered through the Progressive Engagement model to prevent shelter returns while income sustainability efforts continue. Lastly, RRH Families and homeless persons have been prioritized and linked to EHV vouchers (3) FrontLine Service (FLS) implements the Coordinated Entry System and the BNL for Families, Young Adults, CH, and Veterans (FLS is also an SSVF Grantee). The Office of Homeless Services, the CoC and HMIS Lead, assists FLS in monitoring and generating the "Returns to Shelter" Data report guiding discussion of interventions and steps towards improving services and outcomes. Data is reviewed monthly at CoC leadership meetings focused on ending homelessness for Youth, Families, Veterans, and CH populations. Overall policy changes are reviewed, recommended, and submitted to the Advisory Board for approval by the CoC's Policy and Program Committee.

| | | |
|-------|---|--|
| 2C-5. | Increasing Employment Cash Income—CoC's Strategy. | |
| | NOFO Section VII.B.5.f. | |

| | |
|---------------------|---|
| In the field below: | |
| 1. | describe your CoC's strategy to access employment cash sources; |
| 2. | describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their cash income; and |
| 3. | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment. |

(limit 2,500 characters)

(1)The CoC, in partnership with Enterprise Community Partners, has engaged in systems collaboration planning focusing on employment and increased income strategies for homeless persons in Cuyahoga County. This project aims to better connect homeless job seekers with appropriate employment services and quality jobs. Activities in the initial phase of work included development and delivery of a cross-system training for countywide stakeholders; creation and administering a stakeholder survey for outreach for the training and conducting an environmental scan to support an asset mapping process; and assistance with planning and launching a cross-system steering committee. The CoC strategy has established real partnerships with Ohio Means Jobs (OMJ) and the non-profit employment and training providers awarded contracts through the County’s Department of Job and Family Services (JFS) RFP processes. The Office of Homeless Services, as the CoC Lead, is building off an existing partnership and finalizing an MOU with OMJ and JFS spelling out protocols to link persons experiencing a homeless crisis with benefits and career services. Continued efforts are being made to link clients on the BNL with the Workforce Development system through shelter case management. (2) Through the MOU with OMJ and JFS, specific protocols that acknowledge barriers that persons lacking a permanent address experience in accessing mainstream employment resources and benefits are identified. This partnership allows the CoC to coordinate transportation, clothing, job coaching, increased income and retention services. Co-locating OMJ/JFS/ employment providers at Coordinated Entry, at specific CoC shelter sites, or virtually, allows for multiple access points. In 2019 JFS signed an MOU with the CoC, FrontLine Service (FLS), and Enterprise Partners to implement a process involving dedicated JFS staff as a Liaison to a dedicated Shelter representative who would then coordinate Benefit Status requests for all newly homeless families. This was the first step in connecting families to JFS contracted mainstream employment organizations. The CoC intends to expand this effort to include all homeless persons. (3) The OHS Director coordinates the CoC strategy to increase jobs and income for all populations.

| | | |
|--------|---|--|
| 2C-5a. | Increasing Non-employment Cash Income–CoC’s Strategy | |
| | NOFO Section VII.B.5.f. | |
| | In the field below: | |
| | 1. describe your CoC’s strategy to access non-employment cash income; and | |
| | 2. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income. | |

(limit 2,500 characters)

(1)As the CoC Lead Agency, the Office of Homeless Services' (OHS) strategy to increase non-employment cash income is to make it clear to CoC-funded providers that linking clients with non-cash income is a service priority. This expectation is emphasized through the Renewal Evaluation Scoring Standard that to receive the full 12.5 points, 60% or more of clients should have/exit with non-cash benefits. The CoC ensures that providers are kept aware of State and local policies and application processes to link clients with benefits by forwarding all public information announcements and trainings to the full CoC membership. The State of Ohio supports an online benefit assessment tool called the Benefit Bank. CoC provider agency staff are required to access the Benefit Bank on behalf of clients to determine all possible resources for which the client may be eligible to apply. In addition, providers serving disabled homeless persons have had access to an expedited disability benefit determination process called SOAR. SOAR enables a designated provider to submit a Disability Determination request and receive a response within 6 months or less instead of the normal 12 – 18 months. There are staff trained in SOAR throughout the CoC. A SOAR staff position is designated at Coordinated Entry (CE). Clients are linked to assistance either immediately through CE or at shelter. (2) The Office of Homeless Services, the lead agency for the CoC, is the responsible entity for improving CoC performance on this measure.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|--------------|---|--|
| 3A-1. | New PH-PSH/PH-RRH Project–Leveraging Housing Resources. | |
| | NOFO Section VII.B.6.a. | |
| | You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen. | |

| | | |
|--|--|-----|
| | Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness? | Yes |
|--|--|-----|

| | | |
|--------------|--|--|
| 3A-2. | New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources. | |
| | NOFO Section VII.B.6.b. | |
| | You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen. | |

| | | |
|--|--|-----|
| | Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness? | Yes |
|--|--|-----|

| | | |
|--------------|--|--|
| 3A-3. | Leveraging Housing/Healthcare Resources–List of Projects. | |
| | NOFO Sections VII.B.6.a. and VII.B.6.b. | |

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

| Project Name | Project Type | Rank Number | Leverage Type |
|----------------------|--------------|-------------|---------------|
| SJC PSH/CH Expansion | PH-PSH | 22 | Healthcare |
| 22 SRA | PH-PSH | 23 | Housing |

3A-3. List of Projects.

1. What is the name of the new project? SJC PSH/CH Expansion
2. Enter the Unique Entity Identifier (UEI): LNTCXW8DY937
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 22
5. Select the type of leverage: Healthcare

3A-3. List of Projects.

1. What is the name of the new project? 22 SRA
2. Enter the Unique Entity Identifier (UEI): N74TVTRNAED4
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 23
5. Select the type of leverage: Housing

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|--------------|--|--|
| 3B-1. | Rehabilitation/New Construction Costs–New Projects. | |
| | NOFO Section VII.B.1.s. | |

| | |
|--|----|
| Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction? | No |
|--|----|

| | | |
|--------------|--|--|
| 3B-2. | Rehabilitation/New Construction Costs–New Projects. | |
| | NOFO Section VII.B.1.s. | |

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

| | |
|----|---|
| 1. | Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and |
| 2. | HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons. |

(limit 2,500 characters)

N/A

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|-------|--|--|
| 3C-1. | Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. | |
| | NOFO Section VII.C. | |

| | | |
|--|--|----|
| | Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? | No |
|--|--|----|

| | | |
|-------|---|--|
| 3C-2. | Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. | |
| | NOFO Section VII.C. | |

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

| | |
|----|---|
| 1. | how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and |
| 2. | how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act. |

(limit 2,500 characters)

N/A

4A. DV Bonus Project Applicants

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2022 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

| | | |
|-------|------------------------------------|--|
| 4A-1. | New DV Bonus Project Applications. | |
| | NOFO Section II.B.11.e. | |

| | | |
|--|--|-----|
| | Did your CoC submit one or more new project applications for DV Bonus Funding? | Yes |
|--|--|-----|

| | | |
|--------|-------------------------|--|
| 4A-1a. | DV Bonus Project Types. | |
| | NOFO Section II.B.11.e. | |

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2022 Priority Listing.

| | Project Type | |
|----|---|-----|
| 1. | SSO Coordinated Entry | No |
| 2. | PH-RRH or Joint TH and PH-RRH Component | Yes |

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

| | | |
|-------|--|--|
| 4A-3. | Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area. | |
| | NOFO Section II.B.11.(e)(1)(c) | |

| | | |
|----|--|-----|
| 1. | Enter the number of survivors that need housing or services: | 201 |
| 2. | Enter the number of survivors your CoC is currently serving: | 101 |
| 3. | Unmet Need: | 100 |

| | | |
|--------|--|--|
| 4A-3a. | How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | NOFO Section II.B.11.e.(1)(c) | |

| | |
|------------------------------|---|
| Describe in the field below: | |
| 1. | how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and |
| 2. | the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or |
| 3. | if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs. |

(limit 2,500 characters)

(1) Journey Center (JC), the primary DV coordinator & shelter in the CoC, provided the number of DV survivor clients who identify housing as a need. Overall, there were 5532 contacts by DV survivors to the DV hotline over a 12-month period. Of those contacts, housing and/or crisis services were identified as needs by 1567 adult persons (28% of DV survivors). Of the 3407 adults who contacted the CoC’s CE for shelter in the same 12-month period, 25% were DV survivors. 37% of those survivors were currently fleeing a DV situation. 114 of those fleeing accessed non-DV shelters, 114 accessed the DV shelter, and 87 individuals received services from DV shelter staff but did not stay in non-DV or DV shelter. JC has a successful housing rate of 68%, with 50% utilizing EDEN’s RRH DV Bonus rental assistance. Based on the number of individuals served (201) and the 50% (101) that receive RRH rental assistance, there is a gap of approximately 100 households that will need rental assistance for housing over the course of a year. (2) DV hotline data, along with enrollments/housing outcomes from non-HMIS DV shelter was provided by the JC using their comparable database Osnum. All HMIS data came from our CoC’s instance of HMIS, Clarity. JC cited phone and in-person contact records that distinguish the type of VS requested (e.g. legal, medical, shelter, housing, counseling, justice, etc.). JC provided Osnum data as requested to the Office of Homeless Services via email. The CoC DV Bonus Project grantee (Emerald Development and Economic Network, Inc. works in partnership with JC, the DV coordinator for the CoC, and incorporated their knowledge of need into the project expansion. (3) Evaluation of all data sources (HMIS and Osnum), specifically crisis intervention and enrollment data, was analyzed to assess need. It was determined that increased demand for services and the need for additional funding were barriers to meeting the needs of the DV population. Data was reviewed to evaluate the number of households enrolled in the DV shelter and those receiving services by DV staff that identified a need for housing assistance. Due to the current DV RRH grant funds being exhausted and the rate of 50% of DV clients served through those funds, a service gap was identified. Additional funding is also needed to support staffing to increase capacity and work with clients to address safety needs and provide trauma-informed, comprehensive services to the DV population.

| | | |
|--------|---|--|
| 4A-3b. | Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
|--------|---|--|

NOFO Section II.B.11.e.(1)(d)

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

| Applicant Name |
|----------------------|
| Emerald Developme... |

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

| | | |
|--------|---|--|
| 4A-3b. | Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | NOFO Section II.B.11.e.(1)(d) | |

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2022 Priority Listing:

| | | |
|----|--|--|
| 1. | Applicant Name | Emerald Development & Economic Network |
| 2. | Project Name | RRH DV Expansion |
| 3. | Project Rank on the Priority Listing | 26 |
| 4. | Unique Entity Identifier (UEI) | N74TVTRNAED4 |
| 5. | Amount Requested | \$1,299,751 |
| 6. | Rate of Housing Placement of DV Survivors–Percentage | 56% |
| 7. | Rate of Housing Retention of DV Survivors–Percentage | 78% |

| | | |
|----------|---|--|
| 4A-3b.1. | Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | NOFO Section II.B.11.e.(1)(c) | |

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below

| | |
|----|--|
| 1. | how the project applicant calculated both rates; |
| 2. | whether the rates accounts for exits to safe housing destinations; and |
| 3. | the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects). |

(limit 1,500 characters)

In partnership with EDEN, Journey Center (JC) serves as the DV Coordinator for this project. (1) For the rate of Housing Placement, the total number of households with Move-In-Dates (housed) divided the total numbers of households served (enrolled). For the rate of Housing Retention, the rate of return was calculated (total number of HH exiting to a Permanent Housing Destination during the reporting period of calendar year 2021 (with a look-back period of 2 years) and then determining, of those HH, how many had a return to the homeless system). The total number of exits to PH - Returns = Retention Rate. (2) Based on the established workflow for DV providers and the Continuum of Care, exits to permanent housing are the equivalent to exits to safe housing destinations. (3) Data source is HMIS.

| | | |
|--|---|--|
| 4A-3c. | Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| NOFO Section II.B.11.e.(1)(d) | | |
| Describe in the field below how the project applicant: | | |
| 1. | ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing; | |
| 2. | prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC’s emergency transfer plan, etc.; | |
| 3. | determined which supportive services survivors needed; | |
| 4. | connected survivors to supportive services; and | |
| 5. | moved clients from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends. | |

(limit 2,500 characters)

In partnership with EDEN, Journey Center (JC) serves as the DV Coordinator for this project. (1) The goal for housing placement from referral to move-in is 30 days. DV survivors meeting HUD’s Homeless definitions are referred to the DV RRH project by Journey Center (JC), serving as the coordinating entity for DV clients and referrals. Service provider sub-recipients (service providers) make referrals to JC immediately upon self-identification or sub-recipient identification of the client as a DV survivor. If the client is in a CoC Shelter, the housing referral will be made within 7 days and is based on client choice and development of a safety plan. (2) The project will follow a “Housing First” approach meaning that there will be no barriers imposed by the project to limit housing access. In addition, client choice directs prioritization. (3) After verifying eligibility, the DV Housing Locator (HL) will be assigned within 48 hours. The DV HL meets with the client to determine housing search challenges (criminal history, money owed to utility companies, past evictions, income) and client housing preferences (DV safety concerns, proximity to church, family work, affordability). The DV HL and/or Survivor Service Providers offer transportation to look at units when needed. Once the client chooses a unit, the DV HL conducts an HQS inspection, determines rent reasonableness, and coordinates the move in process with the Survivor Services partners, including making sure that furniture and utilities are in place. (4) The Project includes 4 subrecipient agencies (key DV survivor service providers), with Journey Center serving as the central point of access and coordinating entity for supportive service referrals. These agencies receive VAWA, VOCA, and DOJ funding to serve DV survivors. (5)The sub-recipient agencies (DV service providers) assist DV survivors at enrollment and develop a custom housing plan to meet the client’s needs. DV survivors have unique needs, and service providers are well-versed in addressing these needs and determining the appropriate housing situation for these households. Service providers frequently communicate with the client throughout the housing plan process. Service providers will link the client with legal, educational, employment, safety planning, and healthcare services to increase sustainability.

| | | |
|-------------------------------|---|--|
| 4A-3d. | Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| NOFO Section II.B.11.e.(1)(d) | | |

| | |
|----|--|
| | Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by: |
| 1. | taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors; |
| 2. | making determinations and placements into safe housing; |
| 3. | keeping information and locations confidential; |
| 4. | training staff on safety and confidentiality policies and practices; and |
| 5. | taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality. |

(limit 2,500 characters)

(1) Journey Center (JC), DV Service Providers, and the EDEN DV Housing Locator (DV HL) operate remotely in the field to interview DV survivors at arranged locations for privacy, confidentiality, & safety. Interviews with DV survivors are held privately one-on-one, with no other adults present, to eliminate the possibility of coercion. (2) Clients are not required to have income/disability. EDEN follows a "Housing First" approach, with the least number of barriers to quickly accessing housing. Referrals come through JC in partnership with Jewish Family Services Association (JFSA), & Cleveland Rape Crisis Center (CRCC). Coordinated Entry also makes referrals. EDEN verifies eligibility and the DV HL meets with the clients in a private & safe space to determine housing barriers & housing requests: past evictions, utility arrearages, criminal history, income, and proximity to school, family & job. The DV HL works with the client to find a unit that fits their needs & remains affordable. Safety and confidentiality of unit location is a key factor in locating housing as geographic restrictions may exist. Once housing is located, the DV HL conducts an HQS inspection, rent reasonable test, & coordinates the moving process. Once the unit passes inspection, JC assigns a DV Service Provider, and they meet monthly; JC oversees referrals for supportive services by partners. Service Providers focus on employment, credit history, education, physical/MH care, AOD treatment, childcare, legal services. Providers use a trauma-informed, victim-centered approach to meet DV survivor needs. DV survivors are provided 12 months of rental assistance & services, with potential bridging to a permanent subsidy. (3) Service Providers keep all records confidential. Landlords must sign confidentiality agreements. All hard copy & electronic records, including databases, are closed, confidential, & secured. (4) JC provides specialized training to all CoC service providers & DV HLs, including education, and safety planning around domestic violence, sexual violence, and human trafficking. Trainings are evidenced-based, offered quarterly, and in accordance with VAWA. 5) JC provides shelter at an undisclosed, secure location for persons with safety needs. The shelter is monitored with cameras inside & outside the site Staff are highly trained in safety protocols. Identifiable information of persons served is not shared for any purpose, including monitoring/financial review.

| | |
|----------|---|
| 4A-3d.1. | Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. |
| | NOFO Section II.B.11.e.(1)(d) |

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

At intake, a Danger Assessment is administered by trained staff to quantify risk of lethality, and a safety plan is continually reviewed/revised during the client's shelter stay. Journey Center (JC), the DV coordinator for this project, utilizes a lethality/danger assessment when safety planning with victims. All JC staff have been trained by the founder, Dr. Jacquelyn Campbell, who designed the tool to reduce DV homicides through awareness. Victim needs are assessed by the level of immediate danger & safety planning. Victims' responses are considered on the severity of the crime, hx & pattern of violence, the abuser's tactics (physical, sexual, psychological, financial), location of abuser, existence of weapons in the home, verbal threats, future risk of violence, & the impact of trauma on their and their children's health. Clients also complete a needs assessment that identifies threats to well-being & potential for self-sufficiency. The self-sufficiency matrix includes outcome scales that measure changes in: housing, income/employment, financial literacy, transportation, access to health care, mental health/substance abuse, support system, relationship safety & childcare. This highlights contributing factors that increase the risk of homelessness. Self-administering the needs assessment prevents provider biases regarding gender, sexual orientation, culture, religion, and family dynamics. Staff attend training on conflict de-escalation & utilizing harm reduction strategies to expand knowledge. Data is used to prepare for future needs and community involvement, analyze project strengths/ weaknesses, & revise policies and procedures. JC completed a review of program outcomes & evaluations to ensure the agency provides the best measure of victim satisfaction with services, victim progress towards individual goals, changes in extent of violence and/or trauma, & changes in victim knowledge across programs. Service Providers meet monthly to discuss strategies & interventions to address client concerns. A Fatality Assessment is conducted quarterly. JC convenes a group of prosecutors, Service Providers, and the medical examiner to review cases & identify areas for improvement. This assessment is critical to ensuring safety of DV survivors. All of the above strategies have influenced policy changes, service delivery, and the expansion of CoC programming.

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| 4A-3e. | Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | NOFO Section II.B.11.e.(1)(d) | |
| | Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by: | |
| 1. | prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs; | |
| 2. | establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials; | |
| 3. | providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma; | |
| 4. | emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations; | |
| 5. | centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed; | |
| 6. | providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and | |
| FY2022 CoC Application | | Page 69 |
| | | 09/27/2022 |

| | |
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| 7. | offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services. |
|----|---|

(limit 5,000 characters)

Journey Center (JC), the DV Service Coordinator, has extensive experience using trauma-informed, victim-centered approaches to meet needs of DV survivors. 1) All DV survivors in shelter are provided access to trauma-informed, victim-centered, holistic case management. Case plans are established within the first 7 days of shelter entry and are created based on an evidence-based needs assessment completed by the client that focuses on factors that inhibit and support self-sufficiency. Based on the self-reported answers to the assessment, clients, with the support of shelter staff trained in the Housing First Model, establish a case plan with the client's greatest needs in mind. In addition to permanent housing, their self-identified needs may include, but are not limited to, linkage to community-based resources for child care, employment and job training, mental health needs, legal assistance, substance abuse services, and immigration services. The DV Service Providers and the DV Housing Locator will coordinate weekly and meet with the client to reassess the housing plan as needed. This process is driven by client choice, and updates are made to the housing plan accordingly. (2) Journey Center (JC) aligns its housing approach with the CoC's Housing First philosophy. Access to housing is immediate for DV survivors, and client choice is critical in determining housing readiness. In alignment with the goal of providing an environment of agency and mutual respect, program participation is not required to obtain or maintain identified housing. Furthermore, staff complete Implicit Bias training to eliminate inequality and power differential in client interactions. (3) JC links survivors with a community advocate trained in trauma-informed care that can counsel the client on identifying past trauma and its mental and physical effects. All programs and services provided by JC utilize elements and principles of the Housing First model and trauma-informed care to help individuals prioritize their needs and identify a holistic case plan of self-identified goals and the steps necessary to achieve them. This approach includes supporting the survivor to recognize the impact of trauma, recognizing signs and symptoms of trauma and how to actively resist retraumatization. Staff continue to expand their knowledge and skill set on conflict de-escalation, utilizing harm reduction strategies with the support of trauma-informed language and transparency with clients. (4) JC staff utilize a strength-based perspective and motivational interviewing skills to purposefully engage clients in services and offer support, validation, and linkage to community resources throughout their stay. Staff are trained in motivational interviewing and strengths-based case planning to develop their skills and abilities to assist survivors to identify strengths and work towards goals. Goal planning frequently involves steps which a survivor feels they can reasonably set and attain while and areas in which they need support. (5) JC staff attend annual and quarterly trainings related to the CoC's goal of providing a racially equitable system of care. Trainings include Race Equity and Inclusion and Domestic Violence Advocacy Fundamentals Training, which is a two day training provided by the Ohio Domestic Violence Network (ODVN) that focuses on introduction to domestic violence advocacy, ethics, documentation; inclusivity in advocacy practices; racial equity; and the intersectionality of all social justice related issues. In addition, JC participated in the race equity self-assessment as part of the CoC's work with C4 Innovations. (6 & 7) JC has created a series of groups designed to aid in the therapeutic processing of victim trauma and provide opportunities for clients to engage with staff and clients openly. Group topics include education on trauma and domestic violence, tenancy skills, peer support, coping skills, art expression, housing and employment workshops, life skills, wellness, parenting, and community living concerns. Services for youth in shelter are designed to empower the youth affected by domestic violence by guiding them to recognize their strengths and

process their experiences in a safe and respectful environment. The program utilizes art therapy and therapeutic play to assist children with healing from the impact of trauma and domestic violence and address physical, emotional, academic, social and developmental needs. Children in need of additional services are referred to either trauma therapy services or other community agencies. Parenting classes are provided through the Cuyahoga County Neighborhood Collaborative.

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| 4A-3f. | Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| NOFO Section II.B.11.e.(1)(d) | | |

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

In partnership with EDEN, Journey Center (JC), the DV Service Coordinator, works closely with a variety of allied organizations to ensure that clients receive coordinated, comprehensive services that address all aspects of their lives. Examples of collaborative partnerships include: 1) Justice System Advocacy (JSA) - The JSA program works in nine courts, covering 42 municipalities in Cuyahoga County. Advocates speak with each survivor about their unique situation and explain applicable court processes. Justice system advocates also provide safety planning assistance. Court escorts and follow-up phone calls are provided to ensure that victims feel supported & informed during the court process. Advocates facilitate support groups that provide victims with peer support, feedback, and encouragement. Support groups are held weekly throughout the year. Advocates are involved in personal advocacy for victims. This support includes assisting victims in securing rights, locating emergency financial assistance; intervening with employers & creditors on behalf of the victim; assisting in filing for losses covered by public/private insurance programs (workman's compensation, unemployment benefits, & welfare; accompanying the victim to the hospital). All services are free to victims/survivors of dating violence, domestic violence, and stalking. 2) Child Visitation - JC's Safe & Sound Supervised Visitation Program is the premier supervised visitation center in County. This program is for parents dealing with life challenges impacting their ability to safely & effectively care for their children, or where there are concerns about their ability to do so. This service builds positive relationships in a safe/comfortable environment. Children benefit from knowing that their parent cares and is actively involved in their lives. Ensuring the safety of the children receiving services is the top priority of this program, with positive relationships formed and the parent/child bond strengthened. JC also offers supervised exchanges through the program. JC handles the exchange from one parent or guardian to the other when supervised visitation is desired, but protection orders or other circumstances require arrangement. Parents are encouraged to focus positive energy on their visits with children. Staff is available to discuss concerns. The visitation center follows best practice recommendations set forth in the U.S. Department of Justice Office on VAWA's "Guiding Principles for Safe Havens: Supervised Visitation and Safe Exchange." 3) DV Support & Awareness - The Domestic Violence Education program provides education on the dynamics of domestic violence to help those experiencing abuse make informed life decisions. The 7-week Domestic Violence Education Group provides a 'brave space' for women to share their stories without judgment while learning the dynamics of healthy relationships and how their relationship choices impact their children and other loved ones around them. Individual services are provided to link women to resources in their immediate community. 4) Cultural Diversity & Responsiveness - The Latina Domestic Violence Project (LDVP) provides culturally sensitive services that take into consideration the realities of Latina life, including cultural diversity & specific values (importance of family unity, religious beliefs, family privacy, and confidentiality). LDVP offers services to facilitate safe options and stability for Latina victims of DV and their children. All services are bilingual, free, and confidential, including: justice system advocacy in criminal or civil proceedings; personal advocacy and escorts to police departments and hospitals; emotional support, information & assistance developing a safety plan; information about legal resources, referrals, etc; information about legal remedies for immigrants experiencing DV; and shelter referrals for women & children (Spanish-speaking staff and volunteers available). The Spanish support group has weekly meetings in Spanish that offer a safe place to share experiences, learn about domestic violence and

consider options. LDVP also provides educational services in the community and public awareness work on issues related to domestic violence through partnerships with Hispanic organizations, presentations at schools, churches, various associations and other initiatives. 5) Supportive Services for LGBTQ - JC staff received SafeZone training provided by the LGBT Community Center to provide information and trends impacting the LGBT+ community. Shelter Leadership have consistently worked to promote the Shelter’s inclusivity intake processes to ensure the stakeholders in the LGBT+ community are providing referrals to our shelter services. These reciprocal relationships with organizations such as the LGBT Community Center, May Dugan, and Bellfaire have assisted Journey in linkage to appropriate mental and physical health services for this population.

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| 4A-3g. | Plan for Trauma-Informed, Victim-Centered Approaches for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | NOFO Section II.B.11.e.(1)(e) | |

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| Provide examples in the field below of how the new project will: | |
| 1. | prioritize placement and stabilization in permanent housing consistent with the program participants’ wishes and stated needs; |
| 2. | establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials; |
| 3. | provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma; |
| 4. | emphasize program participants’ strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans works towards survivor-defined goals and aspirations; |
| 5. | center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed; |
| 6. | provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and |
| 7. | offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services. |

(limit 5,000 characters)

EDEN, in partnership with Journey Center (JC) as the DV Services Coordinator, has successfully implemented a DV bonus project in its approach to serving survivors of DV. This new project would expand the impact of partnership across the CoC to meet increased demand. 1) JC will continue to ensure that all survivors in shelter receive access to trauma-informed, victim-centered, holistic case management. Case plans will continue to be established within the first 7 days of shelter entry and created based on an evidence-based needs assessment completed by the client that focuses on factors that inhibit and support self-sufficiency. Based on the self-reported answers to the assessment, clients, with the support of shelter staff trained in the Housing First Model, will establish a case plan with the client’s greatest needs in mind. In addition to permanent housing, their self-identified needs may include, but are not limited to, linkage to community-based resources for child care, employment and job training, mental health needs, legal assistance, substance abuse services, and immigration services. The DV Service Providers and the DV Housing Locator will coordinate weekly and meet with the client to reassess the housing plan as needed. This process is driven by client choice, and updates are made to the housing plan accordingly. (2) Journey Center (JC) will continue to align its housing approach with the CoC’s Housing First philosophy. Access to housing is immediate for DV survivors, and client choice is critical in determining housing readiness. In alignment with the goal of providing an environment of agency and mutual respect, program participation will continue to not be required to obtain or maintain identified housing. Furthermore, staff will continue complete Implicit Bias training to eliminate inequality and power differential in client interactions. (3) JC will link survivors with a community advocate trained in trauma-informed care that can counsel the client on identifying past trauma and its mental and physical effects. All programs and services provided by JC will utilize elements and principles of the Housing First model and trauma-informed care to help individuals prioritize their needs and identify a holistic case plan of self-identified goals and the steps necessary to achieve them. This approach will include supporting the survivor to recognize the impact of trauma, recognizing signs and symptoms of trauma and how to actively resist retraumatization. Staff will continue to expand their knowledge and skill set on conflict de-escalation, utilizing harm reduction strategies with the support of trauma-informed language and transparency with clients. (4) JC staff will continue to utilize a strength-based perspective and motivational interviewing skills to purposefully engage clients in services and offer support, validation, and linkage to community resources throughout their stay. Staff will continue to be trained in motivational interviewing and strengths-based case planning to develop their skills and abilities to assist survivors to identify strengths and work towards goals. Goal planning frequently involves steps that a survivor feels they can reasonably set and attain while and areas in which they need support. (5) JC staff will attend annual and quarterly trainings related to the CoC’s goal of providing a racially equitable system of care. Trainings will include Race Equity and Inclusion and Domestic Violence Advocacy Fundamentals Training, which is a two day training provided by the Ohio Domestic Violence Network (ODVN) that focuses on introduction to domestic violence advocacy, ethics, documentation; inclusivity in advocacy practices; racial equity; and the intersectionality of all social justice related issues. In addition, JC will continue to conduct an annual race equity self-assessment. (6 & 7) JC will continue to offer groups designed to aid in the therapeutic processing of victim trauma and opportunities for clients to engage with staff and clients openly. Group topics will include education on trauma and domestic violence, tenancy skills, peer support, coping skills, art expression, housing and employment workshops, life

skills, wellness, parenting, and community living concerns. Services for youth in shelter will continue to be designed to facilitate the empowerment of youth affected by domestic violence by guiding them to recognize their strengths and process their experiences in a safe and respectful environment. The program will continue to utilize art therapy and therapeutic play to assist children with healing from the impact of trauma and domestic violence and address physical, emotional, academic, social, and developmental needs. Children in need of additional services will continue to be referred to either trauma therapy services or other community agencies. Parenting classes will be provided through the Cuyahoga County Neighborhood Collaborative.

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| 4A-3h. | Plan for Involving Survivors in Policy and Program Development of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects. | |
| | NOFO Section II.B.11.e.(1)(f) | |

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| Describe in the field below how the new project(s) will involve survivors with a range of lived expertise in policy and program development throughout the project's operation. |
|---|

(limit 2,500 characters)

EDEN and Journey Center (JC), the DV coordinator, share in the CoC's values of diversity and inclusion at both the staff and board levels. In the past year, JC's Board has emphasized recruiting prospective Board and Committee members that represent the diversity of the community. Journey uses committees to introduce prospective board members to the organization. In the past year, five committee members have joined the full board, all of them representing diverse communities (4 Black and 1 Latinx). JC incorporates and emphasizes the importance of inclusivity when hiring new staff by including questions in the interview processes around the role of staff privilege, biases towards victims and homeless persons, and the importance of diversity. By doing so, JC is able to better ensure that individuals joining the shelter team have a baseline understanding and awareness of the privilege they bring to the work as well as their willingness and ability to recognize implicit biases. Graduates of the DV shelter, as they are referred to by JC, participate in annual performance reviews and provide feedback to support policy updates and create new practices. Client survey results are collected and reviewed on a rolling basis and used to inform decision-making at the project level.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

- | | |
|----|---|
| 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete. |
| 2. | You must upload an attachment for each document listed where 'Required?' is 'Yes'. |
| 3. | We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |
| 4. | Attachments must match the questions they are associated with. |
| 5. | Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. |
| 6. | If you cannot read the attachment, it is likely we cannot read it either. |
| | . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). |
| | . We must be able to read everything you want us to consider in any attachment. |
| 7. | After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include. |

| Document Type | Required? | Document Description | Date Attached |
|--|-----------|----------------------|---------------|
| 1C-7. PHA Homeless Preference | No | PHA Homeless Pref... | 09/26/2022 |
| 1C-7. PHA Moving On Preference | No | PHA Move-On Prefe... | 09/26/2022 |
| 1E-1. Local Competition Deadline | Yes | Local Competition... | 09/26/2022 |
| 1E-2. Local Competition Scoring Tool | Yes | Local Competition... | 09/26/2022 |
| 1E-2a. Scored Renewal Project Application | Yes | Scored Forms for ... | 09/26/2022 |
| 1E-5. Notification of Projects Rejected-Reduced | Yes | Notification of P... | 09/26/2022 |
| 1E-5a. Notification of Projects Accepted | Yes | Notification of P... | 09/26/2022 |
| 1E-5b. Final Project Scores for All Projects | Yes | Final Project Sco... | 09/26/2022 |
| 1E-5c. Web Posting—CoC-Approved Consolidated Application | Yes | | |
| 1E-5d. Notification of CoC-Approved Consolidated Application | Yes | | |
| 3A-1a. Housing Leveraging Commitments | No | Housing Leveragin... | 09/26/2022 |

| | | | |
|---|----|----------------------|------------|
| 3A-2a. Healthcare Formal Agreements | No | Healthcare Formal... | 09/26/2022 |
| 3C-2. Project List for Other Federal Statutes | No | | |

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Move-On Preference

Attachment Details

Document Description: Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Final Project Scores for All Projects

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

| Page | Last Updated |
|---|--------------|
| 1A. CoC Identification | 09/16/2022 |
| 1B. Inclusive Structure | 09/27/2022 |
| 1C. Coordination and Engagement | 09/27/2022 |
| 1D. Coordination and Engagement Cont'd | 09/27/2022 |
| 1E. Project Review/Ranking | 09/27/2022 |
| 2A. HMIS Implementation | 09/27/2022 |
| 2B. Point-in-Time (PIT) Count | 09/27/2022 |
| 2C. System Performance | 09/26/2022 |
| 3A. Coordination with Housing and Healthcare | 09/27/2022 |
| 3B. Rehabilitation/New Construction Costs | 09/27/2022 |
| 3C. Serving Homeless Under Other Federal Statutes | 09/27/2022 |

| | |
|--|-------------------|
| 4A. DV Bonus Project Applicants | 09/27/2022 |
| 4B. Attachments Screen | Please Complete |
| Submission Summary | No Input Required |

PHA Homeless Preference

Attached is the Homeless Preference documentation for:

Cuyahoga Metropolitan Housing Authority (CMHA)

- **Housing Choice Voucher Admin Plan**
- **ACOP**

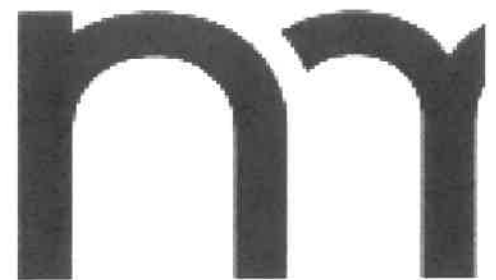
Emerald Development and Economic Network, Inc. (EDEN)

- **Housing Choice Voucher Admin Plan**
- **Public Housing – not applicable, agency does not own any public housing**

ADMISSIONS AND CONTINUED OCCUPANCY POLICY (ACOP)

JANUARY 1, 2022

*Cuyahoga Metropolitan Housing
Authority*



4-III.B. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use.

Local Preferences [24 CFR 960.206]

PHAs are permitted to establish local preferences and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources [24 CFR 960.206(a)].

PHA Policy

The PHA applies local preferences, categorizing preferences as either “High Priority” or “Standard Priority.” Families claiming any “High Priority” preference will be selected first, based on date and time of application.

Families claiming any “Standard Priority” preferences will be selected after all families claiming a “High Priority” preference have been selected, based on date and time of application.

Should there be no families on the waiting list claiming a preference, the PHA will select from non-preference families, based on date and time of application.

High Priority Preferences

Rehabilitation Preference: The PHA will provide a preference to applicants who successfully completed a PHA-approved substance abuse treatment or supportive housing program.

To qualify as PHA-approved, the program must be either housed within the PHA or have a written partnership with the PHA.

To qualify as having successfully completed the program, the applicant must have maintained a drug and alcohol free status, for at least one year prior to selection from the waiting list.

Victims of Disaster: The PHA will offer a preference to families who are victims of a federal, state, or locally declared disaster.

Involuntary Displacement Preference: The PHA offers a preference for an applicant who has been, or who will be (within six months of selection from the waiting list) involuntarily displaced from their residence, and who is not living in standard, permanent replacement housing. Displacement must be due to either:

- Government Action, including HUD disposition of a multifamily property;
- Actual or threatened physical violence directed against one or more family members by a member of the applicant’s household, including domestic violence;

- Avoidance of reprisal resulting from providing information on criminal history to a law enforcement agency; or
- Being a victim of a hate crime, defined as actual or threatened physical violence or intimidation that is directed against an applicant or family member, or applicant's property, and that is based on the person's race, color, religion, sex, national origin, disability, gender identity, sexual orientation, or familial status.

Foster Care - Youth Preference: The PHA will provide a preference to youth who have turned 18, are no longer a ward of the state, and are or could become homeless as a result of aging out of the foster care system, and have not reached the age of 22 as of the date of their application.

Partnering for Success Preference: The PHA will provide a preference for families enrolled in Cuyahoga County's Partnering for Success program that will enable them to reunite or keep their children.

Emergency Transfer Preference: The PHA will provide a preference to families currently housed under other CMHA-managed programs (such as Section 8 New Construction; Rental Assistance Demonstration (RAD), and Low Income Housing Tax Credit (LIHTC)), who require an emergency transfer and no suitable unit exists in their current program or development.

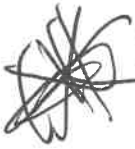
A tenant who is a victim of domestic violence, dating violence, sexual assault, or stalking, as provided in HUD's regulations at 24 CFR part 5, subpart L, is eligible for an emergency transfer, if the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant remains within the same unit. If the tenant is a victim of sexual assault, the tenant may also be eligible to transfer if the sexual assault occurred on the premises within the 90-calendar-day period preceding a request for an emergency transfer.

PHA-Displaced: The PHA will offer a preference to any family being displaced from PHA-owned or operated properties (such as Section 8 New Construction; Rental Assistance Demonstration (RAD), and Low Income Housing Tax Credit (LIHTC)), who must relocate because the family either requires an accessible unit or a unit of a different size/type and there are no units of the appropriate size or type, or the contract with the owner is cancelled for any reason.

Homeless Families with Children Preference: The PHA will provide a preference to homeless families with children who have been referred by the County Coordinated Assessment and Intake.

Families effected by a Nationally Declared Pandemic Preference: The PHA will provide a preference to families who have become homeless or are at risk of becoming homeless due to the impact of a nationally declared pandemic, including COVID-19.

Moving On (PSH) Preference: The PHA will provide a preference to families currently in permanent supportive housing who no longer require intensive case management, as referred by the Cuyahoga County Office of Homeless Services.



Standard Priority Preferences

Homeless Preference: The PHA will provide a preference to families referred by a recognized entity which services the homeless population.

A homeless applicant is any applicant family or individual that has a primary nighttime residence that is supervised by a public or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing), an institution that provides a temporary residence for individuals intended to be institutionalized, or a public or a private place not designed for, or ordinarily used as regular sleeping accommodations for human beings. A homeless family does not include any person imprisoned or otherwise detained pursuant to an Act of Congress or State law.

Working Family Preference: In order to bring higher income families into public housing, the PHA will provide a preference for “working” families, where the head, spouse, cohead, or sole member is employed at least 20 hours per week. As required by HUD, families where the head and spouse, or sole member is a person age 62 or older, or is a person with disabilities, will also be given the benefit of the working preference [24 CFR 960.206(b)(2)].

Example 1: Head of household is elderly, but does not work. There is no spouse or co-head. This family receives benefit of the working preference.

Example 2: Head of household is 64, spouse is disabled. Neither work. This family receives benefit of the working preference.

Example 3: Head of household is 63, spouse is neither elderly nor disabled. Neither work. This family does NOT receive benefit of the working preference since both the head of household and spouse (or cohead) must be elderly and/or disabled to receive benefit of the working preference, unless one is employed at least 20 hours a week.

Veteran’s Preference: The PHA will offer a preference to veterans who were discharged from the United States military other than dishonorably, and to surviving spouses of such veterans.

| | | |
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| Annual PHA Plan <i>(Standard PHAs and Troubled PHAs)</i> | U.S. Department of Housing and Urban Development Office of Public and Indian Housing | OMB No. 2577-0226 |
|--|--|-------------------|

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families.

Applicability. Form HUD-50075-ST is to be completed annually by **STANDARD PHAs or TROUBLED PHAs**. PHAs that meet the definition of a High Performer PHA, Small PHA, HCV-Only PHA or Qualified PHA do not need to submit this form.

Definitions.

- (1) **High-Performer PHA** – A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) **Small PHA** - A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
- (3) **Housing Choice Voucher (HCV) Only PHA** - A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment and does not own or manage public housing.
- (4) **Standard PHA** - A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS or SEMAP assessments.
- (5) **Troubled PHA** - A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) **Qualified PHA** - A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

A. PHA Information

Availability of Information.

A.1 PHA Name: Cuyahoga Metropolitan Housing Authority **PHA Code:** OH003

PHA Type: Standard PHA Troubled PHA
PHA Plan for Fiscal Year Beginning: (MM/YYYY): 01/2022
PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above)
Number of Public Housing (PH) Units 7,673 **Number of Housing Choice Vouchers (HCVs)** 15,550
Total Combined Units/Vouchers 23,223
PHA Plan Submission Type: Annual Submission Revised Annual Submission

This PHA Plan Update contains the information that the Cuyahoga Metropolitan Housing Authority (CMHA) is submitting as the Public Housing Agency Plan (PHA Plan) for FY2022, and relates the Annual PHA Plan programs and activities to CMHA's mission and goals as described in the Five-year Plan. HUD has implemented an abbreviated template for the PHA Plan, which only requires the presentation of information that has changed from the previous year's (2021) PHA Plan. In addition to the changes and updates from 2021, this document will include a brief summary of CMHA policies and plans that are part of the PHA Plan. All elements of the last full PHA Plan from 2009 are available for reference at the CMHA website: www.cmha.net and the 2022 PHA Plan is available for review at the CMHA Headquarters and all AMP offices.

This PHA Plan was prepared in collaboration with a Resident Advisory Board and many of our community partners. The notice for a Public Hearing was published on August 4, 2021, and a draft of the proposed changes to the PHA Plan and associated documents was made available for public comment, including being posted on the CMHA website. The Board Chairman conducted a Public Hearing on September 23, 2021, to obtain comments. The CMHA Board of Commissioners passed resolution #85-21 authorizing and adopting the FY2022 PHA Plan at a Board Meeting held on the October 6, 2021.

Once it is determined that an estate is subject to the deconcentration of poverty and income mixing requirements, the CMHA will utilize any, all, or none of the following strategies to accomplish the identified goals for deconcentration and income mixing:

1. Provide estate specific rent incentives to attract higher income families to estates where the average income is below the established income range.
2. Establish a preference for admission of working families to estates where the average income is below the established income range.
3. Skip a family on the waiting list in order to reach another family in an effort to further the Authority goals of deconcentration and income mixing.
4. Work with community partners to provide training, employment and/or other economic opportunities to assist current residents and their family members in achieving economic self-sufficiency and increased incomes.
5. Target investment and capital improvements to estates where the average income is below the established Income Range in order to attract higher income families.

CMHA will review annually the estates subject to the deconcentration of poverty and income mixing requirements and publish the affected estates and proposed strategies in the Public Housing Agency Annual Plan, as required by HUD.

Under deconcentration of poverty, CMHA has identified Olde Cedar as a property where the average income falls below the HUD prescribed formula, and King Kennedy as a property where the average income is above the HUD prescribed formula. To address this issue, CMHA has chosen a strategy of working with the current residents to raise their incomes rather than adjusting it through changes to the admissions criteria.

Based upon the requirements of the Quality Housing and Work Responsibility Act (QHWRA) of 1998, CMHA adopted a new Admissions and Continued Occupancy Policy (ACOP) and revised Dwelling Lease for 2001. As part of the 2013 PHA Plan review process, the Dwelling Lease was revised, and the ACOP continues to be reviewed annually.

In 2022, Public Housing program preferences will consist of ten (10) **high priority** preferences for:

1. Victims of Governmentally Declared Disasters
2. Involuntary Displacement
3. Successful Rehabilitation
4. Aged out of Foster Care
5. Pay for Success Intervention Model for Family Unification
6. Emergency Transfer (VAWA)
7. PHA Displaced
8. Homeless Families with Children
9. Families effected by a Nationally Declared Pandemic
10. Moving on (PSH)

And three (3) **standard priority** preferences for:

1. Homeless,
2. Working families and those unable to work because of age (elderly) or disability (disabled), and
3. Veterans and veterans' families.

CMHA will administer its Public Housing waiting list as required by 24 CFR Part 960. CMHA, may restrict application intake, suspend application intake, and close waiting lists in whole or in part. The decision to close

the waiting list will be based on the number of applications available for a particular size and type of unit, the number of applicants who qualify for Preference(s), the Authority's requirement to ensure at least 40% annual admission of extremely low income families, and the ability of the CMHA to house an applicant in an appropriate unit within a reasonable period of time.

When the CMHA opens the waiting list, the CMHA will advertise through public notice in the local newspapers, minority publications and through local organizations serving the disabled and under-served ethnic groups as defined by HUD.

CMHA will establish a waiting list of "preliminarily eligible" families for its public housing program. The public housing waiting list is automated and subdivided by bedroom size, preference, and date and time of application.

To ensure an adequate pool of families who appear to be eligible for admission the CMHA will periodically undertake marketing activities. Special marketing efforts may be undertaken to attract:

- Applicants necessary to achieve a broad social and economic mix throughout each estate.
- Individuals with disabilities to occupy specially retrofitted units;
- Elderly and/or single persons to occupy zero and one bedroom units.
- Applicants on the waiting list may be skipped in order to further goals of de-concentration and income mixing.

To maintain a pool of interested and apparently eligible families on the waiting list the CMHA will notify applicants periodically of the need to update their application as a condition of remaining on the waiting list. Applicants will be withdrawn from the waiting list for the following reasons:

- The applicant receives and accepts an offer of housing;
- The applicant requests that their name be removed from the waiting list;
- The applicant is rejected, either because he/she was ineligible for public housing at the time of certification, or because he/she fails to meet the applicant selection criteria; or
- The application is withdrawn because CMHA was unable to contact the applicant to follow up on their application.

CMHA will consider the adoption of site-based waiting lists at some or all public housing locations during 2022. Site based waiting lists will continue to be utilized at the following locations;

- Oakwood Villas and Gardens;
- Properties managed by our partner organizations: Eastside Homes, Union Court, Westside Homes, Gordon Square, Tremont Pointe I and II;
- Tax credit properties: Heritage View, Mildred Brewer (Belmore-Euclid), Lee-Miles Apartments, and Miles Pointe;
- Low Income Public Housing Family sites: Cedar Estates, Outhwaite Homes, lake View Terrace Estates, Woodhill Homes

CMHA has been awarded full portfolio conversion of public Housing units to Rental Assistance Demonstration (RAD) as properties convert to RAD each will have site-based waiting lists for every phase.

Each family determined to be eligible for placement on the waiting list will be assigned an appropriate bedroom size consistent with the individual family's household composition and the established occupancy standards of the Authority. All eligible applications will be maintained by bedroom size in order of preference, and date and time of application receipt.

Eligible families will be offered units based on availability. CMHA will maintain a record of units offered, including location, date, and circumstances of each offer, and each acceptance and refusal, including the reason for refusal.

For 2022, the Housing Choice Voucher (HCVP) program will utilize several preference categories based on program and voucher type. The following HCVP preferences are ranked according to the points associated with them:

The PHA will use the following local preferences for the HCV tenant-based program:

1. **Insufficient Funding (50 points):** The PHA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.
2. **PHA-Displaced (40 points):** The PHA will offer a preference to any family being displaced from PHA-owned or operated properties, including families participating in the PHA's Moderate Rehabilitation (Mod Rehab) program who must relocate because the family has a disabled member and there are no accessible Mod Rehab units of the appropriate size or type, or the contract with the owner is cancelled for any reason.
3. **Victims of Disaster (40 points):** The PHA will offer a preference to families who are victims of a federal, state, or locally declared disaster.
4. **Emergency Transfer (40 points):** The PHA will offer a preference to families seeking an emergency transfer under VAWA from the PHA's public housing program or other covered housing programs operated by the PHA. The applicant must certify that the abuser will not reside with the applicant unless the PHA gives prior written approval.
5. **HUD-VASH (40 points)** a collaborative program between U.S. Department of Housing and Urban Development (HUD) and Veterans Administration (VA) that combines housing vouchers with VA supportive services to help Veterans who are homeless and their families find and sustain permanent housing. VASH, Families referred by the Veteran's Administration for VASH will receive 40 preference points for admission to the VASH program.
6. **Money Follows the Person/Ohio Home Choice Preference (MFP/OHC)(40 points):** The PHA will make up to 25 vouchers available for tenant-based assistance for MFP/OHC Program participants referred by the Ohio Department of Jobs and Family Services. Only 25 such families will be assisted at a time.
7. **Moving on Preference (40 points):** Up to 10% of turnover vouchers per fiscal year will be utilized to serve formerly homeless individuals/families that have successfully participated in a Permanent Supportive Housing (PSH) program, who are referred by the Cuyahoga County Continuum of Care (CoC), having been determined ready by CoC to move into housing without attached supportive services.
8. **Mobility Demonstration Vouchers MDV(40 points).** Upon a successful award of MDVs under the Mobility Demonstration Program. Families with at least one child aged 13 and under that live in census tracts with a family poverty rate of 30 percent or higher and enroll in mobility demonstration will receive 40 preference points for issuance of an MDV.

9. **Family Unification Program (15 points)**, in partnership with Cuyahoga County office of Children and Family Services. Families referred for the FUP program will receive 15 preference points for admission to the FUP program.
10. **Residency Preference (10 points)**: The PHA will provide a preference to families that live, work, or who have been hired to work within the PHA's jurisdiction at time of selection. The residency preference will not have the purpose or effect of delaying or otherwise denying admission to the program based on the race, color, ethnic origin, gender, religion, disability or age of any member of the applicant family.

The PHA will use the following local preferences for the HCV Project-based program:

1. **PHA-Displaced (40 points)**: The PHA will offer a preference to any family being displaced from PHA-owned or operated properties, including families participating in the PHA's Moderate Rehabilitation (Mod Rehab) program who must relocate because the family has a disabled member and there are no accessible Mod Rehab units of the appropriate size or type, or the contract with the owner is cancelled for any reason.
2. **Victims of Disaster (40 points)**: The PHA will offer a preference to families who are victims of a federal, state, or locally declared disaster.
3. **Emergency Transfer (40 points)**: The PHA will offer a preference to families seeking an emergency transfer under VAWA from the PHA's public housing program or other covered housing programs operated by the PHA.
4. **Project-Based HUD-VASH (40 points)** a collaborative program between U.S. Department of Housing and Urban Development (HUD) and Veterans Administration (VA) that combines housing vouchers with VA supportive services to help Veterans who are homeless and their families find and sustain permanent housing. VASH, Families referred by the Veteran's Administration for VASH will receive 40 preference points for admission to PBV VASH site.
5. **Project-Based Owner Referral (15 points)**: The PHA offers a preference to applicants referred by the project owner to this development's waiting list including Moderate Rehabilitation owners.
6. **Elderly (10 points)**: Preference – The PHA offers a preference to applicants who are 62 years of age and older.
7. **Disability Preference (10 points)**: This preference applies to a project-based applicant who is an individual with a disability.
8. **Near Elderly/Elderly (10 points)**: The PHA offers a preference to applicants who are 55 years of age and older.
9. **Chronically Homeless Permanent Supportive Housing (10 points)**: The PHA offers a preference to chronically homeless applicants in need of supportive services with documentation of chronic homelessness from Cuyahoga Central Intake or its designated vendor.
10. **Intergenerational Housing (10 points)**: The PHA offers a preference to applicants 55 years of age and older with legal custody of at least one minor child, where the applicant is in need of supportive services.

The PHA administers the following types of targeted funding under the HCV program:

1. **Moderate Rehabilitation** provides project-based rental assistance for low income families. The PHA currently administers 6 Moderate rehabilitation HAP contracts with a total of 71 units.
2. **HUD-VASH** a collaborative program between U.S. Department of Housing and Urban Development (HUD) and Veterans Administration (VA) that combines housing vouchers with VA supportive services to help Veterans who are homeless and their families find and sustain permanent

Mainstream HCV Administrative Plan

EDEN INC

Approved by the EDEN Board of Directors:12/7/2021

Submitted to HUD: 12/8/2021

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MAINSTREAM HCV ADMINISTRATIVE PLAN

EFFECTIVE-1/1/2022

EDEN Inc PHA OH882

mma
Nan McKay
AND ASSOCIATES, INC.

Administrative Plan -Table of Contents

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PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by EDEN and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

EDEN must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, EDEN may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. EDEN must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award EDEN funding for a specified category of families on the waiting list. EDEN must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, EDEN may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

PHA/EDEN Policy

EDEN administers the following types of targeted funding:

Not Applicable

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

EDEN must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that EDEN will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

EDEN is permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits EDEN to establish other local preferences, at its discretion. Any local preferences established must be consistent with EDEN plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA/EDEN Policy

All applicants head or co-head must have a disability in order to be eligible for Mainstream Vouchers. In addition, EDEN will use the following local preferences:

1. EDEN will offer a preference to any family who currently meets HUD's definition Chronic Homelessness or Dedicated Plus and is referred by Coordinated Entry (automatically added to waitlist, up to 5 families per year).
2. EDEN will offer a preference to any family who meets HUD's definition of literally homeless currently or within the prior 24-months (10 points)
3. EDEN will offer a preference to any family who is currently in a Continuum of Care (CoC) or similar Permanent Supportive Housing (PSH) or Rapid Rehousing (RRH) program (10 pts).
4. EDEN will offer a preference to any family whose income is at or under extremely low income levels (10pts).
5. EDEN will offer a preference to any family whose income is at or under very low income levels (5pts).
6. EDEN will offer a preference to families that include victims of domestic violence, dating violence, sexual assault, or stalking who have been seeking an emergency transfer under VAWA from other covered housing programs operated by EDEN.

EDEN will work with the following partnering service agencies:

N/A

The applicant must certify that the abuser will not reside with the applicant unless EDEN gives prior written approval.

Applicants may receive points from all preferences to which they are eligible. Applicants with the highest number of points will be served first. In the event families have the same preference or the same score, the family with the earlier application date will be served first. EDEN will first assist families that have been terminated from the HCV program due to insufficient funding and then assist families that qualify for the VAWA preference.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

PHA/EDEN Policy

EDEN will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

EDEN system of preferences may select families based on local preferences according to the date and time of application or by a random selection process (lottery) [24 CFR 982.207(c)]. If EDEN does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

PHA/EDEN Policy

A waitlist will be set based on random lottery from applicants during the waitlist opening if the number of applicants exceeds the number of vouchers that would be available in a 24-month period. Once on the waitlist, families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with EDEN's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected based on their lottery position. Documentation will be maintained by EDEN as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that EDEN does not have to ask higher placed families each time targeted selections are made.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waiting list, EDEN must notify the family [24 CFR 982.554(a)].

PHA/EDEN Policy

EDEN will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:

Date, time, and location of the scheduled application interview, including any procedures for rescheduling the interview

Who is required to attend the interview

All documents that must be provided at the interview, including information about what constitutes acceptable documentation

If a notification letter is returned to EDEN with no forwarding address, the family will be removed from the waiting list. A notice of denial (see Chapter 3) will be sent to the family's address of record, as well as to any known alternate address.

4-III.E. THE APPLICATION INTERVIEW

HUD recommends that EDEN obtain the information and documentation needed to make an eligibility determination through a face-to-face interview with an EDEN representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all social security number ("SSN") documentation requirements are met. However, if EDEN determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by EDEN [Notice PIH 2018-24].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability.

PHA/EDEN Policy

Families selected from the waiting list are required to participate in an eligibility interview.

The head of household and the spouse/cohead will be strongly encouraged to attend the interview together. However, either the head of household or the spouse/cohead may attend the interview on behalf of the family. Verification of information pertaining to adult members of the household not present at the interview will not begin until signed release forms are returned to EDEN.

The head of household or spouse/cohead must provide acceptable documentation of legal identity. (Chapter 7 provides a discussion of proper documentation of legal identity.) If the family representative does not provide the required documentation at the time of the interview, he or she will be required to provide it within 10 business days.

Pending disclosure and documentation of SSNs, EDEN will allow the family to retain its place on the waiting list for **30 days**. If not all household members have disclosed their

SSNs at the next time EDEN is issuing vouchers, EDEN will issue a voucher to the next eligible applicant family on the waiting list.

The family must provide the information necessary to establish the family's eligibility and determine the appropriate level of assistance, and must complete required forms, provide required signatures, and submit required documentation. If any materials are missing, EDEN will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 10 business days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (See Chapter 3).

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, EDEN will provide translation services in accordance with EDEN's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact EDEN in advance of the interview to schedule a new appointment. In all circumstances, if a family does not attend a scheduled interview, EDEN will send another notification letter with a new interview appointment time. Applicants who fail to attend two scheduled interviews without EDEN approval will be denied assistance based on the family's failure to supply information needed to determine eligibility. A notice of denial will be issued in accordance with policies contained in Chapter 3.

4-III.F. COMPLETING THE APPLICATION PROCESS

EDEN must verify all information provided by the family (see Chapter 7). Based on verified information, EDEN must make a final determination of eligibility (see Chapter 3) and must confirm that the family qualified for any special admission, targeted funding admission, or selection preference that affected the order in which the family was selected from the waiting list.

PHA/EDEN Policy

If EDEN determines that the family is ineligible, EDEN will send written notification of the ineligibility determination within 10 business days of the determination. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal review (Chapter 16).

If a family fails to qualify for any criteria that affected the order in which it was selected from the waiting list (e.g. targeted funding, extremely low-income), the family will be returned to its original position on the waiting list. EDEN will notify the family in writing that it has been returned to the waiting list, and will specify the reasons for it.

If EDEN determines that the family is eligible to receive assistance, EDEN will invite the family to attend a briefing in accordance with the policies in Chapter 5.

PHA Moving-on Preference

Attached is the Moving On Preference documentation for:

Cuyahoga Metropolitan Housing Authority (CMHA)

- **Housing Choice Voucher Admin Plan**
- **ACOP**

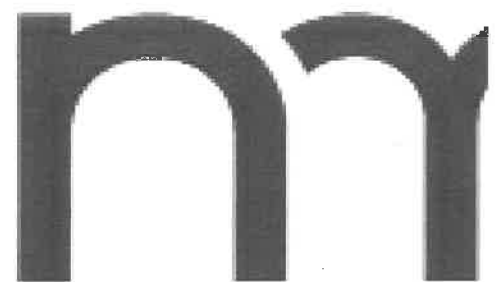
Emerald Development and Economic Network, Inc. (EDEN)

- **Housing Choice Voucher Admin Plan**
- **Public Housing – not applicable, agency does not own any public housing**

ADMISSIONS AND CONTINUED OCCUPANCY POLICY (ACOP)

JANUARY 1, 2022

*Cuyahoga Metropolitan Housing
Authority*



4-III.B. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use.

Local Preferences [24 CFR 960.206]

PHAs are permitted to establish local preferences and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources [24 CFR 960.206(a)].

PHA Policy

The PHA applies local preferences, categorizing preferences as either “High Priority” or “Standard Priority.” Families claiming any “High Priority” preference will be selected first, based on date and time of application.

Families claiming any “Standard Priority” preferences will be selected after all families claiming a “High Priority” preference have been selected, based on date and time of application.

Should there be no families on the waiting list claiming a preference, the PHA will select from non-preference families, based on date and time of application.

High Priority Preferences

Rehabilitation Preference: The PHA will provide a preference to applicants who successfully completed a PHA-approved substance abuse treatment or supportive housing program.

To qualify as PHA-approved, the program must be either housed within the PHA or have a written partnership with the PHA.

To qualify as having successfully completed the program, the applicant must have maintained a drug and alcohol free status, for at least one year prior to selection from the waiting list.

Victims of Disaster: The PHA will offer a preference to families who are victims of a federal, state, or locally declared disaster.

Involuntary Displacement Preference: The PHA offers a preference for an applicant who has been, or who will be (within six months of selection from the waiting list) involuntarily displaced from their residence, and who is not living in standard, permanent replacement housing. Displacement must be due to either:

- Government Action, including HUD disposition of a multifamily property;
- Actual or threatened physical violence directed against one or more family members by a member of the applicant’s household, including domestic violence;

- Avoidance of reprisal resulting from providing information on criminal history to a law enforcement agency; or
- Being a victim of a hate crime, defined as actual or threatened physical violence or intimidation that is directed against an applicant or family member, or applicant's property, and that is based on the person's race, color, religion, sex, national origin, disability, gender identity, sexual orientation, or familial status.

Foster Care - Youth Preference: The PHA will provide a preference to youth who have turned 18, are no longer a ward of the state, and are or could become homeless as a result of aging out of the foster care system, and have not reached the age of 22 as of the date of their application.

Partnering for Success Preference: The PHA will provide a preference for families enrolled in Cuyahoga County's Partnering for Success program that will enable them to reunite or keep their children.

Emergency Transfer Preference: The PHA will provide a preference to families currently housed under other CMHA-managed programs (such as Section 8 New Construction; Rental Assistance Demonstration (RAD), and Low Income Housing Tax Credit (LIHTC)), who require an emergency transfer and no suitable unit exists in their current program or development.

A tenant who is a victim of domestic violence, dating violence, sexual assault, or stalking, as provided in HUD's regulations at 24 CFR part 5, subpart L, is eligible for an emergency transfer, if the tenant reasonably believes that there is a threat of imminent harm from further violence if the tenant remains within the same unit. If the tenant is a victim of sexual assault, the tenant may also be eligible to transfer if the sexual assault occurred on the premises within the 90-calendar-day period preceding a request for an emergency transfer.

PHA-Displaced: The PHA will offer a preference to any family being displaced from PHA-owned or operated properties (such as Section 8 New Construction; Rental Assistance Demonstration (RAD), and Low Income Housing Tax Credit (LIHTC)), who must relocate because the family either requires an accessible unit or a unit of a different size/type and there are no units of the appropriate size or type, or the contract with the owner is cancelled for any reason.

Homeless Families with Children Preference: The PHA will provide a preference to homeless families with children who have been referred by the County Coordinated Assessment and Intake.

Families effected by a Nationally Declared Pandemic Preference: The PHA will provide a preference to families who have become homeless or are at risk of becoming homeless due to the impact of a nationally declared pandemic, including COVID-19.



Moving On (PSH) Preference: The PHA will provide a preference to families currently in permanent supportive housing who no longer require intensive case management, as referred by the Cuyahoga County Office of Homeless Services.

Standard Priority Preferences

Homeless Preference: The PHA will provide a preference to families referred by a recognized entity which services the homeless population.

A homeless applicant is any applicant family or individual that has a primary nighttime residence that is supervised by a public or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing), an institution that provides a temporary residence for individuals intended to be institutionalized, or a public or a private place not designed for, or ordinarily used as regular sleeping accommodations for human beings. A homeless family does not include any person imprisoned or otherwise detained pursuant to an Act of Congress or State law.

Working Family Preference: In order to bring higher income families into public housing, the PHA will provide a preference for “working” families, where the head, spouse, cohead, or sole member is employed at least 20 hours per week. As required by HUD, families where the head and spouse, or sole member is a person age 62 or older, or is a person with disabilities, will also be given the benefit of the working preference [24 CFR 960.206(b)(2)].

Example 1: Head of household is elderly, but does not work. There is no spouse or co-head. This family receives benefit of the working preference.

Example 2: Head of household is 64, spouse is disabled. Neither work. This family receives benefit of the working preference.

Example 3: Head of household is 63, spouse is neither elderly nor disabled. Neither work. This family does NOT receive benefit of the working preference since both the head of household and spouse (or cohead) must be elderly and/or disabled to receive benefit of the working preference, unless one is employed at least 20 hours a week.

Veteran’s Preference: The PHA will offer a preference to veterans who were discharged from the United States military other than dishonorably, and to surviving spouses of such veterans.

Annual PHA Plan
*(Standard PHAs and
Troubled PHAs)*

U.S. Department of Housing and Urban
Development
Office of Public and Indian Housing

OMB No. 2577-0226

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families.

Applicability. Form HUD-50075-ST is to be completed annually by **STANDARD PHAs** or **TROUBLED PHAs**. PHAs that meet the definition of a High Performer PHA, Small PHA, HCV-Only PHA or Qualified PHA do not need to submit this form.

Definitions.

- (1) **High-Performer PHA** – A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) **Small PHA** - A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceeds 550.
- (3) **Housing Choice Voucher (HCV) Only PHA** - A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment and does not own or manage public housing.
- (4) **Standard PHA** - A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS or SEMAP assessments.
- (5) **Troubled PHA** - A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) **Qualified PHA** - A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

A. PHA Information

Availability of Information.

A.1 PHA Name: Cuyahoga Metropolitan Housing Authority **PHA Code:** OH003

PHA Type: Standard PHA Troubled PHA

PHA Plan for Fiscal Year Beginning: (MM/YYYY): 01/2022

PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above)

Number of Public Housing (PH) Units 7,673 **Number of Housing Choice Vouchers (HCVs)** 15,550

Total Combined Units/Vouchers 23,223

PHA Plan Submission Type: Annual Submission Revised Annual Submission

This PHA Plan Update contains the information that the Cuyahoga Metropolitan Housing Authority (CMHA) is submitting as the Public Housing Agency Plan (PHA Plan) for FY2022, and relates the Annual PHA Plan programs and activities to CMHA's mission and goals as described in the Five-year Plan. HUD has implemented an abbreviated template for the PHA Plan, which only requires the presentation of information that has changed from the previous year's (2021) PHA Plan. In addition to the changes and updates from 2021, this document will include a brief summary of CMHA policies and plans that are part of the PHA Plan. All elements of the last full PHA Plan from 2009 are available for reference at the CMHA website: www.cmha.net and the 2022 PHA Plan is available for review at the CMHA Headquarters and all AMP offices.

This PHA Plan was prepared in collaboration with a Resident Advisory Board and many of our community partners. The notice for a Public Hearing was published on August 4, 2021, and a draft of the proposed changes to the PHA Plan and associated documents was made available for public comment, including being posted on the CMHA website. The Board Chairman conducted a Public Hearing on September 23, 2021, to obtain comments. The CMHA Board of Commissioners passed resolution #85-21 authorizing and adopting the FY2022 PHA Plan at a Board Meeting held on the October 6, 2021.


Once it is determined that an estate is subject to the deconcentration of poverty and income mixing requirements, the CMHA will utilize any, all, or none of the following strategies to accomplish the identified goals for deconcentration and income mixing:


1. Provide estate specific rent incentives to attract higher income families to estates where the average income is below the established income range.
2. Establish a preference for admission of working families to estates where the average income is below the established income range.
3. Skip a family on the waiting list in order to reach another family in an effort to further the Authority goals of deconcentration and income mixing.
4. Work with community partners to provide training, employment and/or other economic opportunities to assist current residents and their family members in achieving economic self-sufficiency and increased incomes.
5. Target investment and capital improvements to estates where the average income is below the established Income Range in order to attract higher income families.

CMHA will review annually the estates subject to the deconcentration of poverty and income mixing requirements and publish the affected estates and proposed strategies in the Public Housing Agency Annual Plan, as required by HUD.

Under deconcentration of poverty, CMHA has identified Olde Cedar as a property where the average income falls below the HUD prescribed formula, and King Kennedy as a property where the average income is above the HUD prescribed formula. To address this issue, CMHA has chosen a strategy of working with the current residents to raise their incomes rather than adjusting it through changes to the admissions criteria.

Based upon the requirements of the Quality Housing and Work Responsibility Act (QHWRA) of 1998, CMHA adopted a new Admissions and Continued Occupancy Policy (ACOP) and revised Dwelling Lease for 2001. As part of the 2013 PHA Plan review process, the Dwelling Lease was revised, and the ACOP continues to be reviewed annually.

 In 2022, Public Housing program preferences will consist of ten (10) **high priority** preferences for:

1. Victims of Governmentally Declared Disasters
2. Involuntary Displacement
3. Successful Rehabilitation
4. Aged out of Foster Care
5. Pay for Success Intervention Model for Family Unification
6. Emergency Transfer (VAWA)
7. PHA Displaced
8. Homeless Families with Children
9. Families effected by a Nationally Declared Pandemic
-  10. Moving on (PSH)

And three (3) **standard priority** preferences for:

1. Homeless,
2. Working families and those unable to work because of age (elderly) or disability (disabled), and
3. Veterans and veterans' families.

CMHA will administer its Public Housing waiting list as required by 24 CFR Part 960. CMHA, may restrict application intake, suspend application intake, and close waiting lists in whole or in part. The decision to close

the waiting list will be based on the number of applications available for a particular size and type of unit, the number of applicants who qualify for Preference(s), the Authority's requirement to ensure at least 40% annual admission of extremely low income families, and the ability of the CMHA to house an applicant in an appropriate unit within a reasonable period of time.

When the CMHA opens the waiting list, the CMHA will advertise through public notice in the local newspapers, minority publications and through local organizations serving the disabled and under-served ethnic groups as defined by HUD.

CMHA will establish a waiting list of "preliminarily eligible" families for its public housing program. The public housing waiting list is automated and subdivided by bedroom size, preference, and date and time of application.

To ensure an adequate pool of families who appear to be eligible for admission the CMHA will periodically undertake marketing activities. Special marketing efforts may be undertaken to attract:

- Applicants necessary to achieve a broad social and economic mix throughout each estate.
- Individuals with disabilities to occupy specially retrofitted units;
- Elderly and/or single persons to occupy zero and one bedroom units.
- Applicants on the waiting list may be skipped in order to further goals of de-concentration and income mixing.

To maintain a pool of interested and apparently eligible families on the waiting list the CMHA will notify applicants periodically of the need to update their application as a condition of remaining on the waiting list. Applicants will be withdrawn from the waiting list for the following reasons:

- The applicant receives and accepts an offer of housing;
- The applicant requests that their name be removed from the waiting list;
- The applicant is rejected, either because he/she was ineligible for public housing at the time of certification, or because he/she fails to meet the applicant selection criteria; or
- The application is withdrawn because CMHA was unable to contact the applicant to follow up on their application.

CMHA will consider the adoption of site-based waiting lists at some or all public housing locations during 2022. Site based waiting lists will continue to be utilized at the following locations;

- Oakwood Villas and Gardens;
- Properties managed by our partner organizations: Eastside Homes, Union Court, Westside Homes, Gordon Square, Tremont Pointe I and II;
- Tax credit properties: Heritage View, Mildred Brewer (Belmore-Euclid), Lee-Miles Apartments, and Miles Pointe;
- Low Income Public Housing Family sites: Cedar Estates, Outhwaite Homes, lake View Terrace Estates, Woodhill Homes

CMHA has been awarded full portfolio conversion of public Housing units to Rental Assistance Demonstration (RAD) as properties convert to RAD each will have site-based waiting lists for every phase.

Each family determined to be eligible for placement on the waiting list will be assigned an appropriate bedroom size consistent with the individual family's household composition and the established occupancy standards of the Authority. All eligible applications will be maintained by bedroom size in order of preference, and date and time of application receipt.

Eligible families will be offered units based on availability. CMHA will maintain a record of units offered, including location, date, and circumstances of each offer, and each acceptance and refusal, including the reason for refusal.

For 2022, the Housing Choice Voucher (HCVP) program will utilize several preference categories based on program and voucher type. The following HCVP preferences are ranked according to the points associated with them:

The PHA will use the following local preferences for the HCV tenant-based program:

1. **Insufficient Funding (50 points):** The PHA will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.
2. **PHA-Displaced (40 points):** The PHA will offer a preference to any family being displaced from PHA-owned or operated properties, including families participating in the PHA's Moderate Rehabilitation (Mod Rehab) program who must relocate because the family has a disabled member and there are no accessible Mod Rehab units of the appropriate size or type, or the contract with the owner is cancelled for any reason.
3. **Victims of Disaster (40 points):** The PHA will offer a preference to families who are victims of a federal, state, or locally declared disaster.
4. **Emergency Transfer (40 points):** The PHA will offer a preference to families seeking an emergency transfer under VAWA from the PHA's public housing program or other covered housing programs operated by the PHA. The applicant must certify that the abuser will not reside with the applicant unless the PHA gives prior written approval.
5. **HUD-VASH (40 points)** a collaborative program between U.S. Department of Housing and Urban Development (HUD) and Veterans Administration (VA) that combines housing vouchers with VA supportive services to help Veterans who are homeless and their families find and sustain permanent housing. VASH, Families referred by the Veteran's Administration for VASH will receive 40 preference points for admission to the VASH program.
6. **Money Follows the Person/Ohio Home Choice Preference (MFP/OHC)(40 points):** The PHA will make up to 25 vouchers available for tenant-based assistance for MFP/OHC Program participants referred by the Ohio Department of Jobs and Family Services. Only 25 such families will be assisted at a time.
7. **Moving on Preference (40 points):** Up to 10% of turnover vouchers per fiscal year will be utilized to serve formerly homeless individuals/families that have successfully participated in a Permanent Supportive Housing (PSH) program, who are referred by the Cuyahoga County Continuum of Care (CoC), having been determined ready by CoC to move into housing without attached supportive services.
8. **Mobility Demonstration Vouchers MDV(40 points).** Upon a successful award of MDVs under the Mobility Demonstration Program. Families with at least one child aged 13 and under that live in census tracts with a family poverty rate of 30 percent or higher and enroll in mobility demonstration will receive 40 preference points for issuance of an MDV.

9. **Family Unification Program (15 points)**, in partnership with Cuyahoga County office of Children and Family Services. Families referred for the FUP program will receive 15 preference points for admission to the FUP program.
10. **Residency Preference (10 points)**: The PHA will provide a preference to families that live, work, or who have been hired to work within the PHA's jurisdiction at time of selection. The residency preference will not have the purpose or effect of delaying or otherwise denying admission to the program based on the race, color, ethnic origin, gender, religion, disability or age of any member of the applicant family.

The PHA will use the following local preferences for the HCV Project-based program:

1. **PHA-Displaced (40 points)**: The PHA will offer a preference to any family being displaced from PHA-owned or operated properties, including families participating in the PHA's Moderate Rehabilitation (Mod Rehab) program who must relocate because the family has a disabled member and there are no accessible Mod Rehab units of the appropriate size or type, or the contract with the owner is cancelled for any reason.
2. **Victims of Disaster (40 points)**: The PHA will offer a preference to families who are victims of a federal, state, or locally declared disaster.
3. **Emergency Transfer (40 points)**: The PHA will offer a preference to families seeking an emergency transfer under VAWA from the PHA's public housing program or other covered housing programs operated by the PHA.
4. **Project-Based HUD-VASH (40 points)** a collaborative program between U.S. Department of Housing and Urban Development (HUD) and Veterans Administration (VA) that combines housing vouchers with VA supportive services to help Veterans who are homeless and their families find and sustain permanent housing. VASH, Families referred by the Veteran's Administration for VASH will receive 40 preference points for admission to PBV VASH site.
5. **Project-Based Owner Referral (15 points)**: The PHA offers a preference to applicants referred by the project owner to this development's waiting list including Moderate Rehabilitation owners.
6. **Elderly (10 points)**: Preference – The PHA offers a preference to applicants who are 62 years of age and older.
7. **Disability Preference (10 points)**: This preference applies to a project-based applicant who is an individual with a disability.
8. **Near Elderly/Elderly (10 points)**: The PHA offers a preference to applicants who are 55 years of age and older.
9. **Chronically Homeless Permanent Supportive Housing (10 points)**: The PHA offers a preference to chronically homeless applicants in need of supportive services with documentation of chronic homelessness from Cuyahoga Central Intake or its designated vendor.
10. **Intergenerational Housing (10 points)**: The PHA offers a preference to applicants 55 years of age and older with legal custody of at least one minor child, where the applicant is in need of supportive services.

The PHA administers the following types of targeted funding under the HCV program:

1. **Moderate Rehabilitation** provides project-based rental assistance for low income families. The PHA currently administers 6 Moderate rehabilitation HAP contracts with a total of 71 units.
2. **HUD-VASH** a collaborative program between U.S. Department of Housing and Urban Development (HUD) and Veterans Administration (VA) that combines housing vouchers with VA supportive services to help Veterans who are homeless and their families find and sustain permanent

Mainstream HCV Administrative Plan

EDEN INC

Approved by the EDEN Board of Directors:12/7/2021

Submitted to HUD: 12/8/2021

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MAINSTREAM HCV ADMINISTRATIVE PLAN

EFFECTIVE-1/1/2022

EDEN Inc PHA OH882

mma
Nan McKay
AND ASSOCIATES, INC.

Administrative Plan -Table of Contents

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APPLICATIONS, WAITING LIST AND TENANT SELECTION**

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PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by EDEN and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

EDEN must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, EDEN may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. EDEN must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award EDEN funding for a specified category of families on the waiting list. EDEN must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, EDEN may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

PHA/EDEN Policy

EDEN administers the following types of targeted funding:

Not Applicable

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

EDEN must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that EDEN will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

EDEN is permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits EDEN to establish other local preferences, at its discretion. Any local preferences established must be consistent with EDEN plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA/EDEN Policy

All applicants head or co-head must have a disability in order to be eligible for Mainstream Vouchers. In addition, EDEN will use the following local preferences:

1. EDEN will offer a preference to any family who currently meets HUD's definition Chronic Homelessness or Dedicated Plus and is referred by Coordinated Entry (automatically added to waitlist, up to 5 families per year).
2. EDEN will offer a preference to any family who meets HUD's definition of literally homeless currently or within the prior 24-months (10 points)
- ~~3.~~ 3. EDEN will offer a preference to any family who is currently in a Continuum of Care (CoC) or similar Permanent Supportive Housing (PSH) or Rapid Rehousing (RRH) program (10 pts). - *Moving On*
4. EDEN will offer a preference to any family whose income is at or under extremely low income levels (10pts).
5. EDEN will offer a preference to any family whose income is at or under very low income levels (5pts).
6. EDEN will offer a preference to families that include victims of domestic violence, dating violence, sexual assault, or stalking who have been seeking an emergency transfer under VAWA from other covered housing programs operated by EDEN.

EDEN will work with the following partnering service agencies:

N/A

The applicant must certify that the abuser will not reside with the applicant unless EDEN gives prior written approval.

Applicants may receive points from all preferences to which they are eligible. Applicants with the highest number of points will be served first. In the event families have the same preference or the same score, the family with the earlier application date will be served first. EDEN will first assist families that have been terminated from the HCV program due to insufficient funding and then assist families that qualify for the VAWA preference.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

PHA/EDEN Policy

EDEN will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

EDEN system of preferences may select families based on local preferences according to the date and time of application or by a random selection process (lottery) [24 CFR 982.207(c)]. If EDEN does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

PHA/EDEN Policy

A waitlist will be set based on random lottery from applicants during the waitlist opening if the number of applicants exceeds the number of vouchers that would be available in a 24-month period. Once on the waitlist, families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with EDEN's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected based on their lottery position. Documentation will be maintained by EDEN as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that EDEN does not have to ask higher placed families each time targeted selections are made.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waiting list, EDEN must notify the family [24 CFR 982.554(a)].

PHA/EDEN Policy

EDEN will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:

Date, time, and location of the scheduled application interview, including any procedures for rescheduling the interview

Who is required to attend the interview

All documents that must be provided at the interview, including information about what constitutes acceptable documentation

If a notification letter is returned to EDEN with no forwarding address, the family will be removed from the waiting list. A notice of denial (see Chapter 3) will be sent to the family's address of record, as well as to any known alternate address.

4-III.E. THE APPLICATION INTERVIEW

HUD recommends that EDEN obtain the information and documentation needed to make an eligibility determination through a face-to-face interview with an EDEN representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all social security number ("SSN") documentation requirements are met. However, if EDEN determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by EDEN [Notice PIH 2018-24].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability.

PHA/EDEN Policy

Families selected from the waiting list are required to participate in an eligibility interview.

The head of household and the spouse/cohead will be strongly encouraged to attend the interview together. However, either the head of household or the spouse/cohead may attend the interview on behalf of the family. Verification of information pertaining to adult members of the household not present at the interview will not begin until signed release forms are returned to EDEN.

The head of household or spouse/cohead must provide acceptable documentation of legal identity. (Chapter 7 provides a discussion of proper documentation of legal identity.) If the family representative does not provide the required documentation at the time of the interview, he or she will be required to provide it within 10 business days.

Pending disclosure and documentation of SSNs, EDEN will allow the family to retain its place on the waiting list for **30 days**. If not all household members have disclosed their

SSNs at the next time EDEN is issuing vouchers, EDEN will issue a voucher to the next eligible applicant family on the waiting list.

The family must provide the information necessary to establish the family's eligibility and determine the appropriate level of assistance, and must complete required forms, provide required signatures, and submit required documentation. If any materials are missing, EDEN will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 10 business days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (See Chapter 3).

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, EDEN will provide translation services in accordance with EDEN's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact EDEN in advance of the interview to schedule a new appointment. In all circumstances, if a family does not attend a scheduled interview, EDEN will send another notification letter with a new interview appointment time. Applicants who fail to attend two scheduled interviews without EDEN approval will be denied assistance based on the family's failure to supply information needed to determine eligibility. A notice of denial will be issued in accordance with policies contained in Chapter 3.

4-III.F. COMPLETING THE APPLICATION PROCESS

EDEN must verify all information provided by the family (see Chapter 7). Based on verified information, EDEN must make a final determination of eligibility (see Chapter 3) and must confirm that the family qualified for any special admission, targeted funding admission, or selection preference that affected the order in which the family was selected from the waiting list.

PHA/EDEN Policy

If EDEN determines that the family is ineligible, EDEN will send written notification of the ineligibility determination within 10 business days of the determination. The notice will specify the reasons for ineligibility, and will inform the family of its right to request an informal review (Chapter 16).

If a family fails to qualify for any criteria that affected the order in which it was selected from the waiting list (e.g. targeted funding, extremely low-income), the family will be returned to its original position on the waiting list. EDEN will notify the family in writing that it has been returned to the waiting list, and will specify the reasons for it.

If EDEN determines that the family is eligible to receive assistance, EDEN will invite the family to attend a briefing in accordance with the policies in Chapter 5.

Local Competition Deadline

Melissa Sirak

From: Melissa Sirak
Sent: Thursday, August 4, 2022 12:33 PM
To: Myna Afaneh; Dana Green
Subject: RE: OHS Site & 2022 HUD Program Competition

Thanks so much. This looks great! I'll take a look at the CoC program competition box.



FY2022 CoC Program Competition

Each year the U.S. Department of Housing and Urban Development (HUD) holds an annual competition to award grant funds to support homeless programming. The Continuum of Care applies for these funds as part of the consolidated application, with the Cuyahoga County Office of Homeless Services being the Collaborative Applicant.

For more information: <https://www.hhs.cuyahogacounty.us/coc-program-competition>

The steps and decisions made within the competition must all be made publicly available during the competition. You will find our current year competition documents along with those from previous years on this site.

- FY2022 Continuum of Care (CoC) Competition Timeline

The Process for Applying

On behalf of the Cleveland/Cuyahoga County Continuum of Care, the Cuyahoga County Office of Homeless Services (OHS) the collaborative applicant, invites eligible organizations to submit new or renewal applications for CoC funding to be included in the 2022 Collaborative Application to HUD. The only entities that may submit a renewal application are current HUD CoC grantees that have a grant with an end date in calendar year 2022. Additionally, to be eligible for renewal an existing grantee must enter into a contract with HUD for FY 2021 funding prior to December 31, 2022.

2022 CoC NOFO Request for Applications, deadline August 30, 2022



From: Myna Afaneh
Sent: Thursday, August 4, 2022 7:55 AM
To: Melissa Sirak <msirak@cuyahogacounty.us>; Dana Green <dgreen@cuyahogacounty.us>
Subject: Re: OHS Site & 2022 HUD Program Competition

Hi,

The page has been made and a box has been added to the OHS main page. It is called FY2022 CoC Program Competition. I used some of the old information from last years program competition.

<https://hhs.cuyahogacounty.us/divisions/detail/office-of-homeless-services>

<https://hhs.cuyahogacounty.us/programs/detail/fy2022-coc-program-competition>

Did you want me to remove the other CoC Program Competition box on that main page?



FY2022 CoC Program Competition

Each year the U.S. Department of Housing and Urban Development (HUD) holds an annual competition to award grant funds to support homeless programming. The Continuum of Care applies for these funds as part of the consolidated application, with the Cuyahoga County Office of Homeless Services being the Collaborative Applicant.

For more information: <https://www.hudexchange.info/programs/e-snaps/fy-2021-coc-program-nofa-coc-program-competition/>

The steps and decisions made within the competition must all be made publicly available during the competition. You will find our current year competition documents along with those from previous years on this site.

- FY2022 Continuum of Care (CoC) Competition Timeline

The Process for Applying

On behalf of the Cleveland/Cuyahoga County Continuum of Care, the Cuyahoga County Office of Homeless Services (OHS) the collaborative applicant, invites eligible organizations to submit new or renewal applications for CoC funding to be included in the 2022 Collaborative Application to HUD. The only entities that may submit a renewal application are current HUD CoC grantees that have a grant with an end date in calendar year 2023. Additionally, to be eligible for renewal an existing grantee must enter into a contract with HUD for FY 2021 funding prior to December 31, 2022.

2022 CoC NOFO Request for Applications, deadline August 30, 2022

Cleveland/Cuyahoga County Continuum of Care – Requests for Applications for Inclusion in the 2022 Collaborative Application for HUD Continuum of Care Funding


Date: August 3, 2022

Invitation to Bid

On behalf of the Cleveland/Cuyahoga County Continuum of Care, the Cuyahoga County Office of Homeless Services (OHS) the collaborative applicant, invites eligible organizations to submit new or renewal applications for CoC funding to be included in the 2022 Collaborative Application to HUD. The only entities that may submit a renewal application are current HUD CoC grantees that have a grant with an end date in calendar year 2023. Additionally, to be eligible for renewal an existing grantee must enter into a contract with HUD for FY 2021 funding prior to December 31, 2022.

Any eligible organization may apply for new project funding. Eligible organizations include: nonprofit organizations, Public Housing Agencies (PHAs), or units of local government.

All new and renewal applications must be completed using HUD's online application platform, the E-SNAPS system. **Applications must be submitted in E-SNAPS by the following schedule:**

- 
- **New and Renewal project applications** must be submitted in E-SNAPS no later than 5 pm EDT on August 30, 2022
 - Applications not submitted according to the above schedule may not be considered for funding.

Information and Resources

All information required for this competition will be posted on the CoC website, found here:

<https://hhs.cuyahoga-county.us/divisions/detail:office-of-homeless-services> . Information posted on the website includes:

- The NOFA published by HUD and supporting information provided by HUD.
- The CoC's policies for review and ranking of new and renewal applications
- CoC's policies regarding reallocation – including voluntary and mandatory reallocation.
- Scoring factors for the review of renewal applications
- Scoring factors for new project applications.
- Links to resources available from the Department of Housing and Urban Development in support of the competition.

Identified Priorities for New Project Applications

The CoC has identified the following project types as priorities for funding in the 2021 competition:

- Support to coordinated entry by providing navigational support to participants seeking housing
- Coordinated Entry expansion to provide higher levels of support to key subpopulations including LGBTQ+, Transition Aged Youth
- Funding for HMIS to address increased system needs

REQUEST FOR APPLICATIONS CLEVELAND/CUYAHOGA COUNTY COC 2022

- Permanent supportive housing – expansion of existing projects or new projects to serve either the chronically homeless or DedicatedPLUS populations.
- Permanent Supportive Housing for Transition Aged Youth
- Domestic Violence – expansion of existing projects or new projects using the DV bonus

Possible application types:

Eligible organizations may submit one or more of the following application types:

- **Renewal application.** Any organization with a CoC funded grant that is expiring in calendar year 2023 must submit a renewal application for the project to remain operational. If a renewal application is not submitted, the project will lose funding in 2023. The renewal application must be fully consistent with the total funding associated with the project as detailed in the Grant Inventory Worksheet (GIW) provided by HUD. The amount requested for renewal grants may not exceed the total amount shown for the grant on the GIW. Renewal grants may elect to not renew or to renew at a dollar amount below that shown on the GIW. In these instances, the amounts not applied for will be added to the pool of funds made available to potential new projects through reallocation. Current grantees not intending to renew their grants or those willing to reduce the size of their grants should contact OHS as soon as possible so the unapplied for funds can be added to the pool available for relocation.

All renewal projects that have at least one full year of operational experience will be ranked in the competition according to the scores received in the renewal evaluation process. Renewal projects with the requisite experience will be ranked according to the renewal performance evaluation scores.

- **New project application.** New project applications may be for any of the eligible new project categories:
 - Permanent Supportive Housing where 100% of the beds are either dedicated to serving chronically homeless or DedicatedPLUS¹ projects.
 - Rapid Rehousing projects serving individuals and families who meet the HUD homeless definition at Categories 1, 2, or 4.²
 - Joint TH-RRH projects also serving individuals and families who meet the HUD homeless definition at Categories 1, 2, or 4. The TH component should consist of short-term crisis housing and the resources earmarked for the RRH component should be twice those designated for the TH component.
 - SSO-CE projects that improve coordinated access by providing housing navigation services that will assist participants prioritized for housing from coordinated access to locate and secure housing.

¹ To understand who qualifies to reside in a 'DedicatedPLUS' project please see this FAQ from HUD:
<https://www.hudexchange.info/files/3284/what-is-a-dedicated-plus-project>

² See here:
https://files.hudexchange.info/resources/documents/HomelessDefinition_Recordkeeping_RequirementsandCriteria.pdf for a quick guide to the HUD homeless definition and the four categories of homelessness.

REQUEST FOR APPLICATIONS CLEVELAND/CUYAHOGA COUNTY CoC 2022

Funding for new projects will come from bonus funding and from any funds that may be available from reallocation. New projects will be scored according to the new project scoring sheet available on the OHS website.

- **Transition application.** An existing renewal application may be submitted as a 'transition' application. A transition application will start the program year as one component (TH, for example) and through the course of the program year, the project will transition from that component to one of the eligible new project components. A transition application may be the most effective way to accomplish a 'voluntary' reallocation where the grantee with funds to reallocate is also the planned grantee for the reallocated project. Grantees interested in the transition application process must contact and obtain approval from the CoC. Transition grants are **new project applications**, and the grant must 'transition' to an eligible new project activity during the program year.
- **Consolidated Application.** Another option is a consolidated application: a grantee with more than one grant with the same program component (e.g., RRH, PSH, TH) may consolidate those individual grants into a single grant. There is no requirement for the grants to be funded under the same budget lines and single-site, project-based projects can be combined with scatter-site, tenant-based projects. In 2022, up to ten grants can be consolidated through this process. To submit a consolidated application, applicants must submit renewal applications for each project and indicate which of the renewing grants will be the 'surviving' grant. If all the renewal grants are ranked so that each is funded by HUD, HUD will fund the single consolidated renewal grant. Each of the individual project applications must be given its own unique rank in the project priority list. If consolidated by HUD, grants will receive the ranking allocated to the 'surviving' grant. Consolidated applications are **renewal applications**.
- **Expansion Applications.** Grantees may choose to submit a **new project application** that expands a currently funded CoC grant to serve additional persons, provide additional units, or provide additional services to existing program participants. HMIS and Coordinated Access may also be expanded. Applicants seeking an expansion grant must submit **two project applications: the renewal project application for the existing grant and a new project application identifying the expansion.**

Domestic Violence Bonus Projects

Applications may be submitted for a **Domestic Violence Bonus Project** in which all persons served are survivors of domestic violence, dating violence or stalking. The following types of new projects may be submitted for the DV Bonus – please note, all projects applying for the DV bonus are required to follow trauma informed and victim-centered approaches, as well as Housing First:

- Rapid rehousing exclusively serving survivors of domestic violence, dating violence, sexual assault, or stalking that are defined as homeless.
- Joint TH-RRH projects exclusively serving survivors of domestic violence, dating violence, sexual assault, or stalking that are defined as homeless.

REQUEST FOR APPLICATIONS CLEVELAND/CUYAHOGA COUNTY CoC 2022

- Coordinated Entry-Supportive Services Only grants to support the coordinated entry process for DV survivors.

With the exception of the Coordinated Entry grant of which there can be only one, there is no limit on the number of each of the above project types that can be submitted provided that no grant is for less than \$50,000 and the total funded requested does not exceed the amount available to the CoC for the DV bonus. In order to receive DV bonus funding, the CoC application must demonstrate an unmet need for DV services and how the project will address that gap in services.

DV Bonus projects are scored separately by HUD. Factors that will determine whether a DV Bonus project will be funded include: the score the CoC receives on the 2022 CoC Application to HUD; the extent of CoC collaboration with victim services providers; the need for the project; quality of the experience of the applicant in serving survivors; demonstration that the applicant uses victim-centered practices; and inclusion of survivors with lived experience in policy and program development for the project.

Rating and Ranking of Projects

Renewal projects will be ranked in the Collaborative Application according to the rating score provided as part of the renewal evaluation process. New project applications will be reviewed by an independent panel with subject matter expertise but no conflicts of interest with regard to the application. The new projects will be evaluated according to criteria set forth in the New Project Rating tool found on the CoC website.

Please note: the new project rating tool asks for some information that is not included in the ESNAPs application. To secure full points, new project applicants must attach a narrative that addresses the following criteria set forth in the rating tool:

- Identify the extent to which applicant organization has achieved HUD system performance measures on current projects including: placement or retention of permanent housing, returns to homelessness, jobs and income growth among program participants
- Describe any barriers to participation in your project(s) faced by persons of different races and ethnicities, particularly those over-represented among people experiencing homelessness in your community, and identify the steps you have taken to eliminate the barriers.
- New Project applicants must:
 - Complete and submit the application in e-snaps by the application deadline
 - Email a PDF of the complete application along with a brief narrative addressing the two issues listed above to: msirak@cuyahogacounty.us by the application deadline.

The CoC actively seeks applications from organizations that have not previously received HUD CoC funding. HUD places considerable requirements on grantees and the application process can be challenging. Organizations without CoC grant experience are invited to reach out to the CoC at: msirak@cuyahogacounty.us. Requirements on eligible participants and activities are very stringent and organizations are encouraged to discuss potential projects and the application process.

Field Code Changed

Presentation and Question and Answer Sessions

The CoC will conduct two information sessions for renewal and new project applicants. Applicants are strongly encouraged to attend or view a recording of the session:

REQUEST FOR APPLICATIONS CLEVELAND/CUYAHOGA COUNTY CoC 2022

Renewal Project Webinar August 10, 2022 10 am – 11:30 am– click on the link to attend: Join Zoom Meeting

<https://us02web.zoom.us/j/89790146081?pwd=ZXIYZEFvWFRvSmJsOW15SGt4c0lvUT09>

- Meeting ID: 897 9014 6081
Passcode: 797188

New Project Webinar August 16, 2022 10:00 am – 11:30 am– click on link to attend: Join Zoom Meeting

<https://us02web.zoom.us/j/82514626494?pwd=dVdxeIA0aDhCRTIWSIFDS3FXc1c2QT09>

- Meeting ID: 825 1462 6494
Passcode: 111957

Funding Amounts

According to HUD, the Cleveland/Cuyahoga County CoC can apply for bonus funding for new projects up to:

- \$1,594,430 in Bonus funding for new projects is potentially available to the CoC;
- Up to \$5,000,000 may be applied for by projects seeking the DV Bonus;
- Tier 1 – the level of funding that is most assured of funding by HUD is \$30,294,162. There are renewal grant amounts totaling \$1,594,000 that must be placed in Tier 2. Accordingly, it is possible that the lowest scoring renewal grant(s) may potentially not be renewed.

From: Mysa Afaneh <mafaneh@cuyahogacounty.us>

Sent: Friday, August 12, 2022 10:26 AM

To: Allison J. Gill <AGill@cuyahogacounty.us>

Cc: Melissa Sirak <msirak@cuyahogacounty.us>; Erin M. Rearden <EMRearden@cuyahogacounty.us>; Rearden, Erin M <ERIN.REARDEN@jfs.ohio.gov>

Subject: Re: OHS Request to Post - 2022 Program Competition – Request for Applications

Hi,

The updates have been made.

<https://hhs.cuyahogacounty.us/departments/office-of-homeless-services/continuum-of-care-documents/2022-request-for-applications>

Mysa Afaneh
Web Designer
Cuyahoga County
2079 East Ninth Street
Cleveland, Ohio 44115
216-443-8107

From: Allison J. Gill

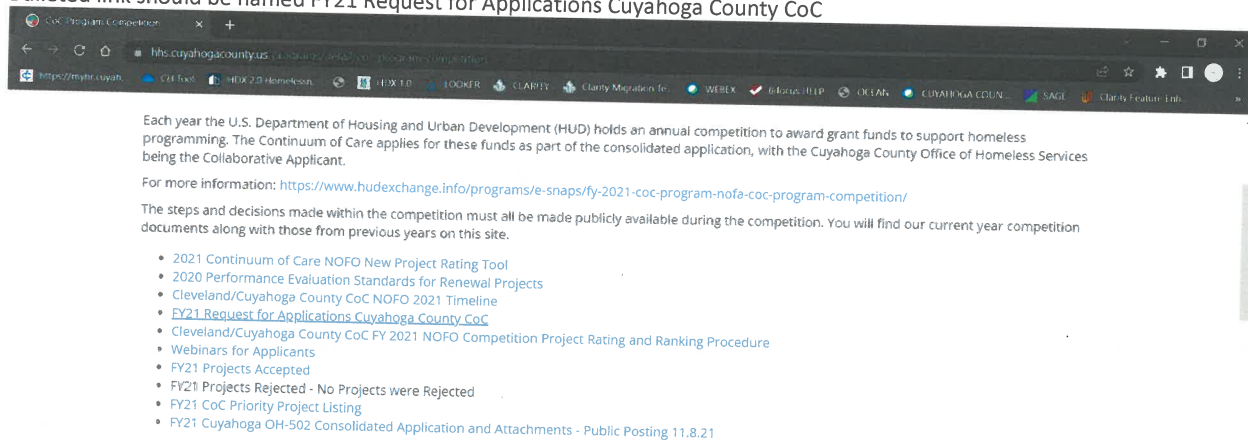
Sent: Friday, August 12, 2022 10:09 AM

To: Mysa Afaneh <mafaneh@cuyahogacounty.us>

Subject: OHS - 2022 Request for Applications

Here's the final Request for Applications...this should be posted under one of the bulleted links and again under Request for Applications

Bulleted link should be named FY21 Request for Applications Cuyahoga County CoC



Each year the U.S. Department of Housing and Urban Development (HUD) holds an annual competition to award grant funds to support homeless programming. The Continuum of Care applies for these funds as part of the consolidated application, with the Cuyahoga County Office of Homeless Services being the Collaborative Applicant.

For more information: <https://www.hudexchange.info/programs/e-snaps/fy-2021-coc-program-nofa-coc-program-competition/>

The steps and decisions made within the competition must all be made publicly available during the competition. You will find our current year competition documents along with those from previous years on this site.

- 2021 Continuum of Care NOFO New Project Rating Tool
- 2020 Performance Evaluation Standards for Renewal Projects
- Cleveland/Cuyahoga County CoC NOFO 2021 Timeline
- [FY21 Request for Applications Cuyahoga County CoC](#)
- Cleveland/Cuyahoga County CoC FY 2021 NOFO Competition Project Rating and Ranking Procedure
- Webinars for Applicants
- FY21 Projects Accepted
- FY21 Projects Rejected - No Projects were Rejected
- FY21 CoC Priority Project Listing
- FY21 Cuyahoga OH-502 Consolidated Application and Attachments - Public Posting 11.8.21

The Process for Applying

On behalf of the Cleveland/Cuyahoga County Continuum of Care, the Cuyahoga County Office of Homeless Services (OHS) the collaborative applicant, invites eligible organizations to submit new or renewal applications for CoC funding to be included in the 2021 Collaborative Application to HUD. The only entities that may submit a renewal application are current HUD CoC grantees that have a grant with an end date in calendar year 2022. Additionally, to be eligible for renewal an existing grantee must enter into a contract with HUD for FY 2020 funding prior to December 31, 2021.

Allison Gill
Program Administrator
Cleveland/Cuyahoga Office of Homeless Services
310 W. Lakeside Avenue, Suite 195
Cleveland, OH 44113
Phone: (216)420-6744
Fax: (216)698-6604

Local Competition Scoring Tool

**Cleveland-Cuyahoga County CoC Renewal Performance Evaluation
2022 Standards**

| Evaluation Criteria | | Points | Scale | Points | Scale | Points | Scale |
|---------------------|--|------------|--|------------|--|------------|--|
| | | PSH-SH | | RRH-ES | | RRH-PH | |
| 1 | Occupancy - Annual ¹ - average of four quarterly reports | 10 | 100%=10, 95-99%=8, 90-94%=5, ≤ 89.99%=0 | 10 | 100%=10, 95-99%=8, 90-94%=5, ≤ 89.99%=0 | 10 | 100%=10, 95-99%=8, 90-94%=5, ≤ 89.99%=0 |
| 2 | Earned Income: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more). | 12.5 | ≥ 10%=12.5, 5 - 9.99%=6, 4.99%=0 | 10 | ≥ 20%=10, 15-19.99%=5, ≤ 14.99%=0 | 10 | ≥ 40%=10, 30-39.99%=5, ≤ 29.99%=0 |
| 3 | Other Income: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more). | 12.5 | ≥ 60%=12.50, 50-59.99%=6, ≤ 49.99%=0 | 10 | ≥ 30%=10, 20-29.99%=5, ≤ 19.99%=0 | 10 | ≥ 30%=10, 20-29.99%=5, ≤ 19.99%=0 |
| 4 | Non-Cash Benefits: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more). | 12.5 | ≥ 60%=12.5, 55-59%=8, 50-54.99%=5, ≤ 49.99%=0 | 10 | ≥ 60%=10, 55-59%=8, 50-54.99%=5, ≤ 49.99%=0 | 10 | ≥ 60%=10, 55-59%=8, 50-54.99%=5, ≤ 49.99%=0 |
| 5 | Health Insurance: RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more). | 12.5 | ≥ 70% = 12.5 50-69.99% = 6 ≤ 49.99 = 0 | 5 | ≥ 70% = 5 50%-69.99% = 2 ≤ 49.99 = 0 | 10 | ≥ 75% = 10 55%-74.99% = 5 ≤ 54.99 = 0 |
| 6 | Remained in PSH or exit to PH ² | 10 | 100%=10, 95-99%=8, 90-94%=5, <90%=0 | 0 | | 0 | |
| 7 | Exits to PH ² | 0 | | 5 | 85 - 100%=5, 70-84%=2, ≤ 69.99%=0 | 10 | 85 - 100%=10, 70-84%=5, ≤ 69.99%=0 |
| 8 | Average Number of Days in Shelter | 0 | | 10 | ≤ 60=10, 61-75=7, 76-81=3, > 82=0 | 0 | |
| 9 | Consumer Surveys - Response Rate | 10 | ≥ 8%=10, 4-7.99%=5, 3.99 ≥=0 | 10 | ≥ 8%=10, 4-7.99%=5, 3.99 ≥=0 | 10 | ≥ 8%=10, 4-7.99%=5, 3.99 ≥=0 |
| 10 | Length of time from RRH program entry date until date housed | 0 | | 10 | ≤ 30=10, 31-60=5, >59.99=0 | 10 | ≤ 30=10, 31-60=5, >59.99=0 |
| 11 | Return to Homelessness within 0-6 months | 10 | ≤ 4%=10, 4.1-10%=5, > 9.99%=0 | 10 | ≤ 4%=10, 4.1-10%=5, 9.99%=0 | 10 | ≤ 4%=10, 4.1-10%=5, >9.99%=0 |
| 12 | Return to Homelessness within 7-12 months | 10 | ≤ 8%=10, 8-13%=5, >12.99%=0 | 10 | ≤ 8%=10, 8-13%=5, >12.99%=0 | 10 | ≤ 8%=10, 8-13%=5, >12.99%=0 |
| Total Score | | 100 | | 100 | | 100 | |

¹ Excludes new projects.

² Excludes deceased participants

From: Allison J. Gill

Sent: Thursday, July 28, 2022 12:58 PM

To: Beau.Hill@USE.SalvationArmy.Org; Megan Crow <Megan.Crow@use.salvationarmy.org>; John Wolak <John.Wolak@USE.SalvationArmy.Org>; Jacqueline Salter <jsalter@familypromisecl.org>; sstevens@familypromisecl.org; Sarah Froimson <sfroimson@journeyneo.org>; John Litten <JLitten@wsccenter.org>; VUmanzor@wsccenter.org; Elaine Gimmel <egimmel@edencle.org>; Emma Petrie-Barcelona <epetriebarcelona@edencle.org>; Nicholas Stroup <nstroup@edencle.org>; aglassco@edeninc.org; Corrie Taylor <Corrie.Taylor@frontlineservice.org>; Latonya.Murray@frontlineservice.org; Naomi.Worthington <Naomi.Worthington@frontlineservice.org>; Sherri Brandon (sbrandon@frontstepsservices.org) <sbrandon@frontstepsservices.org>; Mitchell Wasserman <mwasserman@frontstepsservices.org>; Tarika Kirk <TKirk@frontstepsservices.org>; tsanders@ywcaofcleveland.org; Deborah Matese <damatese@ywcaofcleveland.org>; Shakenya Harris <sharris@ywcaofcleveland.org>; Zachary Milini <zmilini@ywcaofcleveland.org>

Cc: Howard Burchman <hburchman@housinginnovations.us>; Melissa Sirak <msirak@cuyahogacounty.us>; Erin M. Rearden <EMRearden@cuyahogacounty.us>; Rearden, Erin M <ERIN.REARDEN@jfs.ohio.gov>; Nicholas Butina <nbutina@cuyahogacounty.us>

Subject: Request to Providers - FY22 Review and Ranking Materials and APR (Renewals) - Due August 31st

Importance: High

Hello all,

To prepare for the FY 2022 HUD CoC Program Competition, our annual review and ranking process is getting underway. This email outlines requirements for projects eligible to seek renewal.

In this year's process, projects seeking renewal will be evaluated on performance outcomes and consumer satisfaction survey results.

For the initial project and organization review, please include the following information to be evaluated by the OHS Review and Ranking Committee:

- 1 copy of the HUD Annual Performance Report from HMIS for each renewing project for the period of 4/1/2021 - 3/31/2022
- Optional: If applicable, a brief (not more than 1 page per project) description or explanation of particular challenges or special considerations for population(s) served (i.e. youth, families, CH, etc.)
- Amount of funds awarded for the most recently completed grant year for each project and total expenditures of HUD funds for that grant year by project
- Frequency of draws of HUD funds for each project
- Most recently completed organization audit and management letter and the A-133 review
- Organization's IRS 501(c) 3 letter
- Organization's grievance policy with a cover page that includes the number of grievances by project filed from 4/1/2021 to 3/31/2022, the number of those grievances that were resolved

and the number of involuntary discharges/evictions; You may also include explanatory notes with the text not to exceed the space on the cover sheet.

All information for the renewal process is due to OHS by the end of the day on Wednesday, August 31st. Early submissions are welcome. Materials must be scanned and submitted via email to msirak@cuyahogacounty.us (cc: agill@cuyahogacounty.us, EMRearden@cuyahogacounty.us, nbutina@cuyahogacounty.us)

Please submit renewal materials for each projects receiving CoC funding. For a list of projects, see the attached GIW.

Thank you,

Allison Gill
Program Administrator
Cleveland/Cuyahoga Office of Homeless Services
310 W. Lakeside Avenue, Suite 195
Cleveland, OH 44113
Phone: (216)420-6744
Fax: (216)698-6604

2022 CoC NOFO New Project Rating Tool

Project Name: _____

Organization Name: _____

Project Type: _____

| RATING FACTOR | POINTS AWARDED | MAX POINT VALUE |
|---|----------------|-----------------|
| Experience and System Performance | | |
| A. Describe the experience of the applicant and sub-recipients (if any) in working with the proposed population and in providing housing similar to that proposed in the application. Please specifically describe applicant's success in meeting HUD system performance measures (e.g., returns to homelessness, first time homeless, jobs and income growth) on prior projects. | out of | 20 |
| B. Describe experience with utilizing a Housing First approach. Include 1) eligibility criteria; 2) process for accepting new clients; 3) process and criteria for exiting clients. Must demonstrate there are no preconditions to entry, allowing entry regardless of current or past substance abuse, income, criminal records (with exceptions of restrictions imposed by federal, state, or local law or ordinance), marital status, familial status, actual or perceived sexual orientation, gender identity. Must demonstrate the project has a process to address situations that may jeopardize housing or project assistance to ensure that project participation is terminated in only the most severe cases. | out of | 5 |
| C. Describe experience in effectively utilizing federal funds including HUD grants and other public funding, including satisfactory drawdowns and performance for existing grants as evidenced by timely reimbursement of subrecipients (if applicable), regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants. | out of | 5 |
| Experience Subtotal | 0 | 30 |
| DESIGN OF HOUSING & SUPPORTIVE SERVICES - Objective Factors | | |
| A. Extent to which the applicant | out of | 20 |
| B. Describe the plan to assist clients to rapidly secure and maintain permanent housing that is safe, affordable, accessible, and acceptable to their needs. | out of | 7.5 |
| C. Describe how clients will be assisted to increase employment and/or income and to maximize their ability to live independently. | out of | 7.5 |
| DESIGN OF HOUSING & SUPPORTIVE SERVICES Subtotal | 0 | 35 |
| FINANCIAL - Objective Factors | | |
| A. Project is cost-effective - comparing projected cost per person served to CoC average within project type. | | 5 |
| B. Budgets are correctly calculated, expenses budgeted are all eligible | | 5 |
| C. Project indicates the use of Mainstream resources for at least a portion of project services | | 5 |
| D. Match is documented | | 5 |
| Financial Subtotal | 0 | 20 |
| COMPLIANCE WITH COC REQUIREMENTS | | |
| A. The project commits to only accepting referrals from coordinated entry | out of | 5 |
| Compliance with CoC Requirements Subtotal | 0 | 5 |
| BONUS FOR MEETING NOFO BONUS POINTS CRITERIA | | |
| A. The project as proposed qualified the CoC to score bonus points for leveraging housing subsidies or mainstream health care resources | out of | 10 |
| Bonus Points Subtotal | 0 | 10 |
| TOTAL SCORE | 0 | 100 |

FY2022 Cuyahoga CoC Project Listing and Ranking

| Rank | Applicant Name | Project Name | PIN | Score | COC Funding | Tier |
|------|--|---|---------|---------------------|--------------|------|
| 1 | Mental Health Services, Inc | South Pointe | OH0279 | 97.8 | \$1,078,999 | 1 |
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| 15 | EDEN, Inc | S+C TRA 2009 | OH0060 | 63.3 | \$12,217,456 | 1 |
| 16 | YWCA | Cogswell Hall | OH02774 | 62.2 | \$115,989 | 1 |
| 17 | Cuyahoga Cty | Cuyahoga County Rapid Re-housing for Singles | OH0546 | 58.8 | \$544,821 | 1 |
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| 21 | Mental Health Services, Inc | Emerald Alliance XI | OH0613 | 51.7 | \$775,614 | 2 |
| 22 | Transitional Housing, Inc. dba Front Steps | SJC PSH/CH Expansion | NEW | 87 | \$381,645 | 2 |
| 23 | EDEN, Inc | 22 SRA | NEW | 83 | \$617,344 | 2 |
| 24 | Cuyahoga Cty | Coordinated Entry | NEW | N/S Infrastructure* | \$468,045 | 2 |
| 25 | Cuyahoga Cty | HMIS | NEW | N/S Infrastructure* | \$99,000 | 2 |
| 26 | EDEN, Inc | RRH DV Expansion | NEW | DV Bonus* | \$1,937,650 | 2 |
| NR | Cuyahoga Cty | Planning Grant | | N/S* | \$932,786 | 2 |

The asterisk (*) reflects projects either not scored per CoC Policy (CE) or Renewal Projects without a full year of operation
 *No Projects Rejected or Reduced

Scored Forms for One Project

2022 Cleveland-Cuyahoga County Individual Program Evaluation Report Period 4/1/2021 to 3/31/2022

Report version: 8/26/2022

Agency Name: Mental Health Services, Inc.

Program Name: 8301 Detroit

Grant Number: OH0478

Component Type: PSH

HMIS Program Name (1): Subsidy-Bldg: BSCWV-8301 Detroit
 HMIS Program Name (2): Subsidy-SS: BSCWV-8301 Detroit
 HMIS Program Name (3):
 HMIS Program Name (4):
 HMIS Program Name (5):
 HMIS Program Name (6):

Number of Units in Application: 29
 HMIS ID (1): 325
 HMIS ID (2): 227
 HMIS ID (3):
 HMIS ID (4):
 HMIS ID (5):
 HMIS ID (6):

DV?: No
 Number of Adults: 37
 Number of Participants: 88
 Number of Leavers: 10
 First Time Review?: No
 Adult Stayers: 30
 Households: 34
 Adult Leavers: 7

Number of Stayers without required Annual Assessment: 0
 Number of Stayers with Annual Assessment: 23
 Number of Stayers with Annual Assessment not due yet: 7

| PSH Evaluation Criteria | 2022 Benchmark/ Standard PSH | Program Performance | 2022 Points Available | Awarded Points |
|--|------------------------------|---------------------|-----------------------|----------------|
| PERFORMANCE | | | | |
| Occupancy based on quarterly unit utilization based on participants housed not served ¹ | 100% | 99.14% | 10 | 8.0 |
| All adult participants with Earned Income at Follow-up (stayers) | 10% | 21.74% | 12.5 | 12.5 |
| All adult participants with Other Income at follow-up (stayers) | 60% | 60.87% | 12.5 | 12.5 |
| All adult participants with NON-CASH benefits excluding health insurance (stayers) | 60% | 91.30% | 12.5 | 12.5 |
| All participants with Health Insurance at follow-up (stayers) | 70% | 91.80% | 12.5 | 12.5 |
| Percentage of all participants who remain in PSH or exited to permanent housing ² | 100% | 98.85% | 10 | 8.0 |
| Return to Homelessness - 6 months | 4% | 0.00% | 10 | 10.0 |
| Return to Homelessness - 12 months | 8% | 0.00% | 10 | 10.0 |
| Performance total score | | | 90 | 86.0 |
| CONSUMER SURVEYS | | | | |
| Consumer Surveys - Response Rate | 8% | 0.00% | Not Scored | 0 |
| Consumer Surveys total score | | | 0 | 0.0 |
| SCORING SUMMARY | | | | |
| Total | | | 90 | 86.0 |
| Grand Total | | | | 95.6 |

Footnotes

1 Excludes new projects.

2 Excludes deceased participants

Orange highlights scores of "0"

Pink highlights missing annual assessments - please complete annual assessments.

From: Naomi Worthington <Naomi.Worthington@frontlineservice.org>
Sent: Friday, August 26, 2022 12:34 PM
To: Allison J. Gill <AGill@cuyahogacounty.us>; Melissa Sirak <msirak@cuyahogacounty.us>; Nicholas Butina <nbutina@cuyahogacounty.us>; Erin M. Rearden <EMRearden@cuyahogacounty.us>
Cc: David Dasko <David.Dasko@frontlineservice.org>; Adrian Williams <Adrian.Williams@frontlineservice.org>; Corrie Taylor <Corrie.Taylor@frontlineservice.org>; Sara Krane <Sara.Krane@frontlineservice.org>; Jennifer Harrison <Jennifer.Harrison@frontlineservice.org>
Subject: Re: Request to Providers - FY22 Review and Ranking Materials and APR (Renewals) - Due August 31st

Good Afternoon,

Please find attached the following items for Review & Ranking:

1. Chart of funds awarded and expended and frequency of draws
2. Most recently completed organization audit, management letter, and A-133 review
3. IRS 501(c) 3 letter
4. Organization's grievance policy with a cover page that includes the number of grievances by project filed from 4/1/2021 to 3/31/2022
5. Chart of involuntary discharges/evictions for each project
6. Copy of HUD APR with explanatory cover sheet for the following grants:
 - a. South Pointe
 - b. PAP/PHYA
 - c. Euclid
 - d. 8301 Detroit
 - e. Safe Haven 3
 - f. Downtown Superior Apts
 - g. Miles
 - h. Coordinated Intake (no cover sheet)
 - i. Harper's Pointe / EAXI

Please let us know if there is any additional information we can provide.

Have a great weekend, everyone!

--Naomi

Naomi Worthington (She/Her)
Associate Director of Development
FrontLine Service
1744 Payne Avenue
Cleveland, OH 44114
216-274-3314
Naomi.worthington@FrontLineService.org

Notification of Projects Rejected-Reduced



September 15, 2022

For FY22, the Cuyahoga Continuum of Care did not reject or reduce any project during the CoC's local competition.

Sincerely,

Melissa Sirak

Melissa Sirak, LISW-S
Director
Cuyahoga County Office of Homeless Services

Office of Homeless Services, 310 W. Lakeside Avenue, Suite 195, Cleveland, Ohio 44113
216.420-6844, FAX 216.698-6604, Ohio Relay Service 711

2022 CoC Program Competition

Each year the U.S. Department of Housing and Urban Development (HUD) holds an annual competition to award grant funds to support homeless programming. The Continuum of Care applies for these funds as part of the consolidated application, with the Cuyahoga County Office of Homeless Services being the Collaborative Applicant.

For more information: <https://www.hudexchange.info/programs/se-snaps/fy-2022-coc-program-nofa-coc-program-competition/>

The steps and decisions made within the competition must all be made publicly available during the competition. You will find our current year competition documents along with those from previous years on this site.

- 2022 Performance Evaluation Standards for Renewal Projects
- 2022 Continuum of Care NOFO New Project Rating Tool
- Cuyahoga County CoC FYI 2022 NOFO Competition Project Rating and Ranking Procedure
- FY2022 Continuum of Care (CoC) Competition Timeline
- FY22 Request for Applications Cuyahoga County CoC
- Webinars for Applicants
- Projects Accepted
- Projects Rejected - No Listing "No Projects were Rejected"

The Process for Applying

On behalf of the Cleveland/Cuyahoga County Continuum of Care, the Cuyahoga County Office of Homeless Services (OHS) the collaborative applicant, invites eligible organizations to submit new or renewal applications for CoC funding to be included in the 2022 Collaborative Application to HUD. The

Melissa Sirak

From: Melissa Sirak
Sent: Thursday, September 15, 2022 2:50 PM
To: Melissa Sirak; Allison J. Gill; 'elaine gimmel'; Emma Petrie-Barcelona; 'David Wakelee'; 'Angela Glassco'; 'LaTonya Murray'; Naomi Worthington; 'Sherri Brandon'; 'Mitchell Wasserman'; 'Melissa K. Graves'; 'Sarah Froimson'; 'John Litten'; Verena Umanzor; Rick Gucwa; Michael Bernot; 'Teresa Sanders'; Helen Forbes Fields; 'Zachary Milini'
Cc: Allison J. Gill; Erin M. Rearden; Rearden, Erin M; Nicholas Butina; 'Howard Burchman'
Subject: FY2022 Cuyahoga CoC Project Listing - Accepted/Rejected Project Notification 9/15/22
Attachments: FY2022 Cuyahoga Project Listing and Ranking approved 9.15.22.pdf

Good afternoon all,

Based on the recommendations of the NOFO Review Committee and accepted by a vote of the Office of Homeless Services Advisory Board on 9/15/22, the projects listed below were approved and will be included in the FY2022 CUYAHOGA COUNTY CONSOLIDATED APPLICATION TO HUD. No projects were rejected for submission. I have also attached a copy of the FY2022 Cuyahoga County Project Listing for your convenience. **Please confirm receipt of this communication.**

FY2022 Cuyahoga CoC Project Listing and Ranking

| Rank | Applicant Name | Project Name | PIN | Score | CoC Funding | Tier |
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The asterisk (*) reflects projects either not scored per CoC Policy (CE) or Renewal Projects without a full year of operation
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Notification of Projects Accepted

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Final Project Scores for All Projects

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 *No Projects Rejected or Reduced

Housing Leveraging Commitments

Elaine Gimmel
Executive Director
Emerald Development & Economic Network, Inc. (EDEN)
7812 Madison Avenue
Cleveland, Ohio 44102

RE: Project-Based Vouchers for Transition Aged Youth building (Cuyahoga TAY) - EDEN 22 SRA

February 5, 2021

Dear Ms. Gimmel:

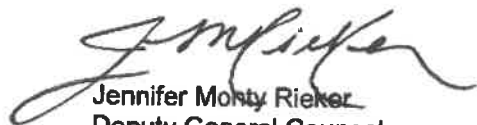
Cuyahoga Metropolitan Housing Authority (CMHA) is pleased to collaborate with Emerald Development & Economic Network, Inc. (EDEN) and CHN Housing Partners on the Transition Aged Youth building (Cuyahoga TAY) to be located at 1415-1430 East 45th Street, Cleveland, Ohio.

Per the Request for Proposal (RFP) response submitted by EDEN and CHN Housing Partners and the Resolution adopted by CMHA's Board of Commissioners on February 3, 2020, CMHA confirms the following:

- Subject to the successful completion of a subsidy layering review and an environmental review, CMHA will provide twenty-five (25) Project Based Vouchers for the Transition Aged Youth building (Cuyahoga TAY) project. As provided by law, vouchers cover the difference between 30% of the resident's income and rent determined pursuant to 24 CFR § 983.301, et seq.
- CMHA will maintain a site-based waiting list for this project.
- The twenty-five vouchers will consist of:
 - o 19 One bedroom/one bathroom units
 - o 6 Two bedroom/one bathroom units

We are excited to be part of this unique and impactful project, and look forward to working together with EDEN and CHN Housing Partners to make it a reality.

Sincerely,



Jennifer Monty Rieker
Deputy General Counsel
8120 Kinsman Road | Cleveland, Ohio 44104
(216) 271-2856
riekerj@cmha.net



COMMITMENT ACCOUNTABILITY RESPONSIBILITY EXCELLENCE SAFETY

Healthcare Formal Agreements



August 25, 2022

Melissa Sirak, LISW-S
Program Director
Cuyahoga County Office of Homeless Services
310 W. Lakeside Avenue, Suite 195
Cleveland, OH 44113

Re: SJC PSH/CH Expansion Grant FY 2022 - Leverage of Healthcare Resources

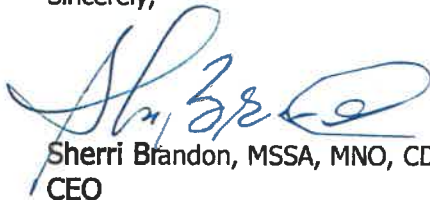
Ms. Sirak:

Transitional Housing, Inc. (dba Front Steps) is applying for a new Permanent Supportive Housing project as part of the FY22 CoC Consolidated Application. Front Steps hereby commits healthcare services in the form of substance abuse treatment to eligible households as part of this new application. These services are funded through healthcare resources not currently funded through CoC or ESG Programs.

Front Steps will seek reimbursement for services rendered from Medicaid and other public/private funding sources. Front Steps will provide access to treatment and recovery services to all participants in the project who qualify for and choose to participate in these services. The estimated value of the leveraged commitment is \$250,000.

Healthcare resources will be provided throughout the term of the contract with program participation in the new PH-PSH based on CoC Program fair housing requirements and will not be restricted by the healthcare service provider. This is intended to fulfill the leveraging requirement for "Healthcare Resources" bonus points.

Sincerely,



Sherri Brandon, MSSA, MNO, CDCA
CEO

Transitional Housing, Inc. (dba. Front Steps)

Board of Directors

Torre Escott
Donna L. Flynt, MA, CDP
Jean-Paul Hill
Viveca Kimble
Robert G. Kula
Benjamin McKelvey
Jon-Michael Lemon
Ricardo Leon
Candace Price
Lindsay Spillman
Jaclyn Ugrin
Nkiruka Uguru-Washington
Dia Vavruska
Kaitlyn Zoller

Sherri Brandon, CEO

ST. JOSEPH'S COMMONS

2554 West 25th Street • Cleveland, OH 44113 • p 216.781.2250 • f 216.781.2252

www.frontstepsservices.org