



# Protect Your SNAP Benefits

## REPLACEMENT BENEFITS NOTICE

Federal SNAP replacement funds have not been renewed. We cannot replace benefits for SNAP benefits stolen electronically after Dec. 20, 2024.

### PROTECTING YOUR EBT CARD

**It's now more important than ever to take steps to protect your SNAP benefits.**

1. Lock your EBT Card with the Connect EBT app when not in use. Visit: [connectEBT.com](https://connectEBT.com) or scan the QR code below.
2. Change your PIN regularly (before your load date).
3. Never share your EBT card number or PIN. Cuyahoga Job and Family Services will not request this information.



### DOWNLOAD THE CONNECTEBT APP



Download the ConnectEBT App from your app store to lock and unlock your SNAP benefits. This app can also be used to change your PIN.

**This is the only App approved by the State of Ohio.**



### WHAT SHOULD I DO IF I THINK MY BENEFITS WERE STOLEN?

You can report suspected SNAP fraud, including theft of electronic benefits or skimming online at <https://bit.ly/CJFSFraudForm>. For tips on creating a new PIN, requesting a replacement card, and protecting your benefits, visit <https://bit.ly/SNAPCardTips>.



Department of Health and Human Services  
**Cuyahoga Job and Family Services**



Supplemental  
Nutrition  
Assistance  
Program