



## FAQs on SNAP Emergency Allotment Ending

You may have questions about the end of the Supplemental Nutrition Assistance Program (SNAP) Emergency Allotments ending after the February payments are made. Below are answers to some questions you might have.

### **Q: What is an Emergency Allotment?**

- The Emergency Allotment was a second SNAP payment loaded on to a SNAP customer's Ohio Direction Card near the end of each month, separate from the monthly standard benefit payment received earlier in the month determined by income and expenses.
- The emergency allotment would be loaded in one of two ways:
  - Families who were not receiving the maximum benefit received the difference between their standard benefit and the maximum benefit for their household size.
  - Families who were already in receipt of the maximum benefit or within \$95 of the difference between their standard amount and the maximum benefit for their household size received an additional \$95 supplement.

### **Q: When is the last Emergency Allotment payment made?**

The last Emergency Allotment payment will be made at the end of February 2023. Beginning in March 2023, customers will only receive their standard benefit payment on their regular load date.

### **Q: Why has the Emergency Allotment ended?**

In December 2022, the U.S. Congress passed the [2023 Consolidated Appropriations Act](#), a spending bill for the 2023 fiscal year that does not provide further funding for Emergency Allotments.

### **Q: Can I request a hearing about the loss of the Emergency Allotment?**

Neither the Ohio Department of Job and Family Services, nor Cuyahoga Job and Family Services, have control over this change. Because this is a federal law change, there are no fair hearing rights or fair hearing benefits on the ending of the SNAP emergency allotments.

### **Q: How do I know what my standard allotment is?**

- Your standard SNAP benefit amount is determined by your household income and expenses. When you have a change in income or expenses, please be sure to submit verification of these to CJFS so we can update your case. You can submit documents through the Self-Service Portal at [ssp.benefits.ohio.gov](http://ssp.benefits.ohio.gov).
- **To check the standard allotment:** Customers who want to check their standard benefit amount, can call the Ohio Direction Card Customer Service Center at 1-866-386-3071 or visit the Self-Service Portal at [ssp.benefits.ohio.gov](http://ssp.benefits.ohio.gov).



## **Q: I need help providing food for my family, where can I go for assistance?**

The resources below may assist families in need:

- [Produce Perks](#) – Stretch SNAP dollars in partnership with select Dave’s Supermarkets and local farmers markets.
- [Greater Cleveland Food Bank](#) – The online “Find Food Near Me” tool provides locations of food pantries, mobile pantries, and hot meal sites.
- **United Way 2-1-1** – The United Way Help Center is open 24 hours a day by calling 2-1-1 for resources and information about food, clothing, housing, health care and more.
- [The Northeast Ohio Coalition for the Homeless \(NEOCH\)](#) – NEOCH publishes a street card with information on meal sites, housing, counseling, and more.